



## Service information

Reference no.: SDA\_113992

## Symptom

Noise Pump when Steam trigger is pressed ( Model: GC77XX/HI77XX)

## Cure

Title : Noise Pump when Steam trigger is pressed for GC77XX or HI77XX (FastCare)

Root Cause: Customers Satisfaction issue, " Customer dissatisfy with the device Noise level when steam trigger is pressed".

Solution:

By changing the silicon tube, it will absorb the vibration & reduce the Noise level.

Please kindly change both tube to reduce the Noise level as shows in the picture below.  
> Pump outlet Silicon fiber tube 12NC is 9965 100 75535 (length ~11cm)

> Pump inlet Silicon fiber tube 12NC is 9965 100 75536 ( length ~ 14 cm)

