



Service information

Reference no.: SDA_114049

Symptom

BREAKING OF THE BREW UNIT CONNECTING ROD IN THE GRAN BARISTO MACHINES

Cure

Symptom The coffee runs quite normal, but the coffee pod isn't ejected from brew unit.

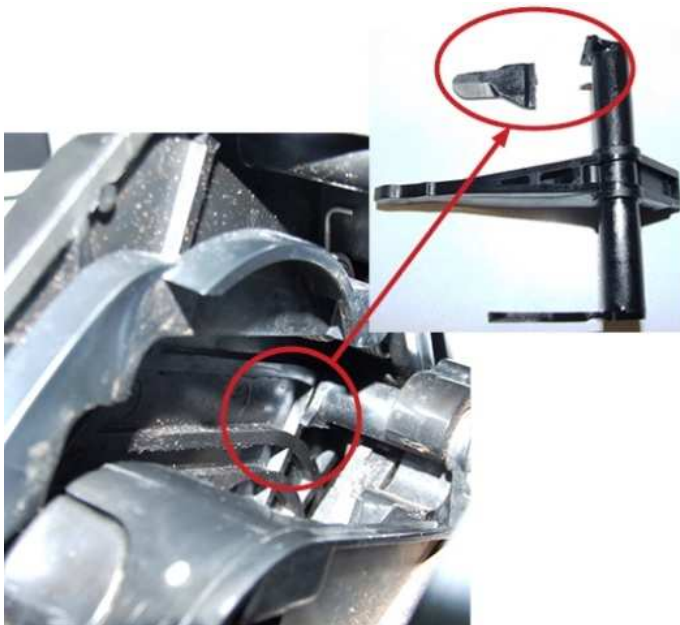
INFO: The brew unit connecting rod could break (Image1) because changing technical characteristics of the component. (loss of performance)

Actions:

If the coffee pod isn't ejected from brew unit:

Check whether the connecting rod is broken – if needed; replace the brew unit (**421944028571 BLK BREW UNIT V2 CST**)

Image1



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):
None (solution under investigation)

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
116755

INFORMATION FOR CONSUMER:
None

HISTORY:
11/07/2016 - First Release