



Service information

Reference no.: SDA_114066

Symptom

Dump Box not detected sporadically in Xsmall, Philips 2000 and Philips 2100

Cure

Content:

List of Symptoms:
 - The machine shows generic alarm sporadically;
 - The dump box is not detected properly.

CURE:
 From SN TW901617252546, It has changed the length of the microswitch actuator of the dump box (Image1), to optimize the functionality of the dump box's microswitch.

Action: Up to S.N. TW901617252545: in case of above described symptoms, replace the Dump Box by the improved version.

To verify that the components are new, check if the date stamp is = March-2016 (Image2)

Code	Description	Machines involved
421941159632	SILVER DUMP BOX V2 P0057	HD8649/31-HD8651/31-HD8649/51-HD8745/01-HD8745/02-HD8745/03-HD8745/04-HD8745/05-HD8745/06-HD8745/07-HD8745/09-HD8745/11-HD8745/12-HD8745/18-HD8745/19-HD8745/21-HD8745/22-HD8745/23-HD8745/41-HD8745/42-HD8745/43-HD8745/44-HD8745/47-RI9740/01-RI9740/11-RI9743/31-RI9745/01-RI9745/41-RI9745/43-RI9746/47
421944066092	CRC DUMP BOX V2 P0057	HD8652/51-HD8652/59-HD8654/59-HD8652/57
421941219862	GMS DUMP BOX V2 P0057	HD8649/41-HD8651/41-HD8653/41-HD8745/57-HD8747/01-HD8747/02-HD8747/03-HD8747/08-HD8747/09-RI9747/01
421944031942	BEIS DUMP BOX V2 XS4	HD8650/11-HD8650/19-HD8649/11-HD8651/11-HD8651/19-HD8651/17-HD8651/15-HD8651/16-HD8650/16-HD8645/57
421944031952	REDJ DUMP BOX V2 XS4	HD8650/21-HD8650/29-HD8651/21-HD8651/29-HD8650/27-HD8650/26-HD8651/27-HD8651/26
421941210392	BLK DUMP BOX V2 P0057	HD8642/01-HD8643/01-HD8643/09-HD8644/01-HD8645/01-HD8645/09-HD8646/01-HD8648/01-HD8650/01-HD8650/09-HD8650/91-HD8649/01-HD8651/01-HD8651/09-HD8653/01-HD8650/07-HD8650/05-HD8650/06-HD8651/07-HD8651/06-HD8645/47-HD8651/05-HD8652/91-HD8743/03-HD8743/11-HD8743/12-HD8743/13-HD8743/15-HD8743/16-HD8743/17-HD8743/19-HD8743/31-RI9742/13-RI9743/11-RI9743/13

Image 1



Image 2



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):
From S.N. TW901617252546

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
None

INFORMATION FOR CONSUMER:
None

HISTORY:
15/17/2016 - Second Release - Added dump box code 421941159632 and other machines in relation
07/07/2016 - First Release