



Service information

Reference no.: SDA_114089

Symptom

Issue service door detection micro switch

Cure

INFO:

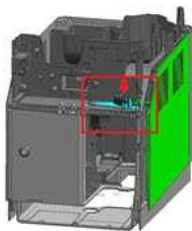
Consumers complain they are not always able to close the service door.
Due to dimension failure of one of the applied manufacturer service door detection micro switches 421946032321 the order to close the service door needs to follow a specific order.

OK : Closing first the service door, then inserting drip tray.

NOK : Inserting first the drip tray, then closing service door.

CURE:

Check if the right manufacturer service door detection micro switch have been applied.



Change the micro switch 421946032321.

There are 3 possible brands of micro switches applied for the service door detection.

Identification is simple by reading the manufacturer name on the side of the micro switch.



If a Zippy micro switch has been applied exchange this switch for a none "ZIPPY" brand for example "Saia/Johnson"

or "Crouzet" which are available under the same 12nc 421946032321.

NOK : "ZIPPY" brand

OK : "Saia/Johnson" or "Crouzet"

Scope:

Minuto
Incanto
Pico Baristo
Lirika

Produced 12th April 2016 till 27th July

ADDITIONAL INFORMATION:

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
None

FAQ NUMBER (for Call Center reference):
None

INFORMATION FOR CALL CENTER:
CL2016220

INFORMATION FOR CONSUMER:
None

HISTORY:
02-08-2016 Creation
09-09-2016 First Release