



Service information

Symptom

Appliance wobbles or Cups are rattling.

Cure

INFO:

Consumers notice that the appliance is wobbling/unstable or Cups are rattling on the drip tray cover. You can check the stability by feeling if the appliance is stable or in some cases by visual check that the foot closest to the power cord outlet is not touching the surface, see picture.

Reference no.: SDA_76444



Check if the pump rubber is placed correctly, must be flat and not as shown in the example picture.



- 1) Unscrew the screw closest to the power cord outlet, seen from the back a few turns.
 - 2) Put the appliance on the edge of a table with the power cord hanging down.
 - 3) Pull strongly the power cable downwards.
 - 4) Tighten the screw, now the base plate is flat again.
 - 5) Check if the solution provided work.
- See picture below for the details.

