



Service information

Reference no.: SDA_79154

Symptom

one technical change (step) at Interface HR2084/00, HR2094/00, RI2094/00 not documented.

Cure

INFO:The problem is here, that at this appliances have been 2 technical changes at this Interface and the corresponding housing part.
This means, that we have 3 different situations on the market, but for only 2 of them, spare parts are available.

CURE:please use the documented Interfaces like below dates:

HR208x/00:

Interface old 9965 000 28679 => use till Production week 0813.
interface new 4203 035 87170 => use from Production week 0907 onwards.

HR209x/00, RI209x/00:Interface old 9965 000 28692 => use till Production week 0813.
interface new 4203 035 88890 => use from Production week 0907 onwards.

see also the pictures on page 4 in attached service manuals HR2080/00, 2084/00, HR2090, 2094/00, RI2094/00.

REMARKS (important for the not documented Interfaces):in that case a consumer has a Blender from that periode (**production date between week 0813 - 0907**)where no spare parts are available, that Blender has to be replaced by a new on in warranty. It seems, that your consumer has exactly one of the concerned devices. Please arrange a replacement of the device, if it is still in warranty.