



Service information

Reference no.: SDA_79635

Symptom

Blinking descale (Calc) light by purchasing HD9140.

Cure

INFO:

Customer asks; my descale (Calc) light is blinking when I bought the HD9140 steamer.

Models: HD9140/90 HD9140/30

Complain: Descale (Calc) light is blinking

Year / week nr (in investigation)

CURE:

Normally the Calc light is blinking for 1 hour after 15 hours of use. If the consumer descale the appliance or did not descale the appliance, this calc light will always blink for 1 hour and switch off after 1 full hour off use. After 15 hour of use the calc light starts blinking again.

Some steamer HD9140 starts directly with showing the calc light. In this appliance start the callc light blinking for 1 hour and after 15 hours of use this calc light starts blinking again.

REMARK:

Solution; Turn on the steamer and Keep the Calc light blinking for 1 hour.