



Service information

Reference no.: SDA_81677

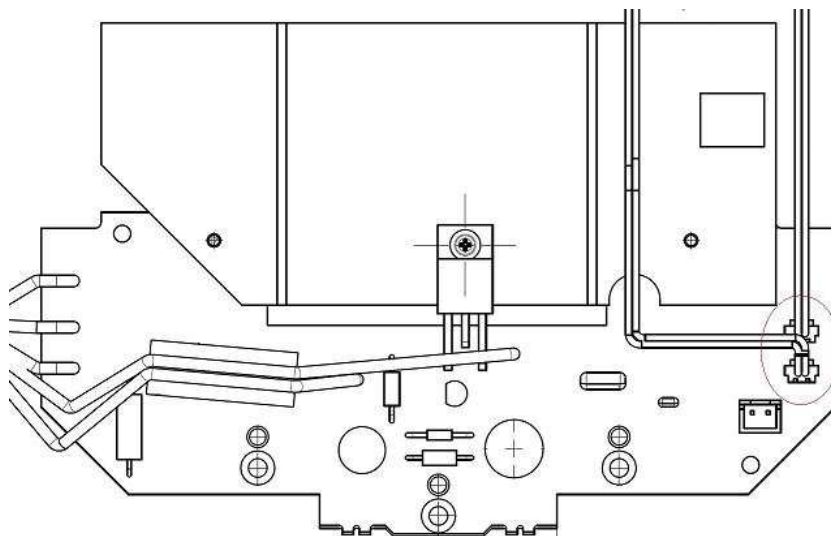
Symptom

PCB not available for repair

Cure

INFO

Upon introduction it was decided not to stock the PCB of the HD7824 (Senseo New Generation, with visible water level indication in the 1-cup and 2-cup buttons). This PCB differs from the "basic" PCB because there are two floats present in the water container, and therefore also two Hall-sensors are fitted in the appliance. The PCB is equipped with two terminal header blocks, one for each Hall sensor, and specific software.



CURE

From now on the PCB is available @ DHL (4222 259 34898) a one-time order of 1000 pcs has been placed, 300 pcs are on stock, 600 pcs are confirmed for delivery in WK1045.

REMARK

The "basic" PCB has been tried as a substitute to the PCB with double Hall sensor connectors, but that gives mixed results (some appliance seems to work for only one cup, some don't work at all...). Also the "top" (HD7830) PCB has been tried, but this gives problems in the LCD area, and descaling procedure (dedicated descaling indicator on the LCD)