



Service information

Reference no.: SDA_83200

Symptom

Brush head printing rubbing off

Cure

INFO:

Customers may express concern that the ink marking on their Brush Head are coming off either during use or handling. In particular, customers may express concern regarding the safety of the ink.



Our products, including the brush heads with ink, are tested to internationally recognized safety standards in order to assure that all parts that come into contact with the user do not present a risk to human health when used under normal conditions.

Pre-mature wearing of the ink marking does not effect function of the device and a customer can continue to use the brush head.