



**Service information**

**Reference no.: SDA\_83298**

**Symptom**

Senso Touch3D doesn't react

**Cure**

INFO:

Senso Touch3D doesn't react.

Cure:

See attached file

note:When the defect product is received, it is possible that the electrical system already reset itself. In this case the shaver seems to be working. But it can happen again. Therefore, for all products produced until week 39, replace it!

In short:

Complaint that the shaver is not doing anything  
Production week 39 or earlier  
Replace it, even if it's working now.

REMARKS:

Replace only the handle.

The serial number contains 9 digits. the first one is the production plant. two and three are the year digits and four and five are the weeks.

The last four are a batch number.