



Service information

Reference no.: SDA_85581

Symptom

Filling routine for initial use changed

Cure

INFO:

The flush before first use routine (for instance, after boiler or PCB replacement) for all Senseo's is or will be changed.

CURE:

For a service engineer to prepare the machine before first use (factory default appliance, plugged in and switched on --> Light Ring lit continuously) a flushing cycle needs to be initiated. Fill the water container to the max indicator and place a large bowl underneath the appliance. The flushing cycle is initiated by pressing both one-cups and two-cups button simultaneously. The appliance will start pumping without heating the water, the pumping will continue until the water container is empty. The appliance will be ready for use when the condition " pump has been activated for >25 sec" has been met.

When the water container becomes empty before the 25 seconds has passed (e.g. you didn't fill the water container completely), refill the water container and restart the cycle, the internal counter will resume counting from the point before the water container got empty. (Unless the power was disconnected from the mains, in which case the counter will be reset, and you have to start all over again.)

REMARK:

Senseo II & Senseo New Generation: [WK1143](#)

Senseo Quadrante: [WK1123](#)

Senseo Viva Café HD7825 / HD7827: [WK1133](#)

[Senseo Viva Café Strength Select HD7828: Wk1146](#)

Senseo Viva Café HD7835: [WK1143](#)

Senseo Latte Select (HD7854 only!): [WK1108](#) (HD7850 / HD7852 not affected)