



Service information

Reference no.: SDA_85863

Symptom

Spare parts not available Senseo Viva Café

Cure

INFO:

It has come to my attention that a number of spare parts for all Senseo Viva Café appliances cannot be ordered through the AtYourService portal. Some of the 12nc's mentioned in the Service Manuals are a little bit too much up-to-date. The parts mentioned only exist in AtYourService ending with a 0 (zero), recoding should solve the issue. the service manuals will be adjusted.

CURE:

The correct 12nc's CAN be found using the recoding function in AtYourService (remember no spaces in 12nc's) , for your convenience, the codes are also listed below.

OLD 12nc	Description	NEW 12nc
4222 240 01413	Slider Spring	4222 259 01410
4222 247 06814	Brew chamber seal	4222 247 06810
4222 240 05991	Ejector pin	4222 240 05990
4222 247 41922	Distribution disk	4222 247 41920
4222 259 44271	Boiler assy	4222 259 44270
4222 247 05134	O-ring	4222 247 05130
4222 259 37244	Pump	4222 259 37240
4222 247 05511	Corrugated tube	4222 247 05510