



Service information

Reference no.: SDA_86086

Symptom

Exaggerated leakage of ground coffee in brewing group chamber in Xelsis, Xelsis ID, Exprelia and Gaggia Accademia

Cure

INFO:

Exaggerated leakage of ground coffee in brewing group chamber in Xelsis, Xelsis ID, Exprelia and Gaggia Accademia.

CURE:

Re-program the espresso machine with a new software version available in SSC (Saeco Service Center) application or replace the control board as following:

Xelsis: software V.01.02.13 or control board part code 11024441.

Xelsis ID: software V.02.05.13 or control board part code 11024443.

Exprelia: software V.01.06.06 or control board part code 11022396.

Gaggia Accademia: software V.03.02.16 or control board part code 11022452.

Check also the functionality of micro pump after the software or control board replacement. If it doesn't work, it is needed to change the wiring direction. See the correct position in the figure 1.

Figure 1



CORRECT POSITION