



Service information

Reference no.: SDA_86811

Symptom

Basket doesn't fit in basket holder

Cure

INFO:

From production week 1111 the mechanism of the basket holder release button has been improved to prevent the basket from falling (see Symptom Cure SDA_85946).

From production week 1136 onwards there has been another change to the basket and basket holder (pan) regarding the inner pan bracket and outer pan bracket.

As a result there are compatibility issues for these two service components between the different production weeks.

CURE:

First check production week on the bottom of the appliance when you replace the pan/basket holder (position 6 in service manual) or basket (position 5 in service manual).

Then, make sure you order the right components according to the table in the service manual or mentioned below:

For the HD9220/2x and RI9220/2x – Black:

	PAN		BASKET	
Before wk 1111	4222 459 54131	and	4222 459 54111	Due to compatibility issues, make sure you order both components
Wk 1111>1136	4222 459 54131	or	4222 459 49081	Components are compatible no need to be ordered both at once
Wk >1136	4222 459 54131	or	4222 459 54111	Components are compatible no need to be ordered both at once

For the HD9220/4x and RI9220/4x – Lavender White:

	PAN		BASKET	
Before wk 1111	4222 459 54141	and	4222 459 54121	Due to compatibility issues, make sure you order both components
Wk 1111>1136	4222 459 54141	or	4222 459 51791	Components are compatible no need to be ordered both at once
Wk >1136	4222 459 54141	or	4222 459 54121	Components are compatible no need to be ordered both at once

For the HD9225/5X and HD9220/5X and RI9225/5X – Star White:

	PAN		BASKET	
Before wk 1111	4222 459 54161	and	4222 459 54151	Due to compatibility issues, make sure you order both components
Wk 1111>1136	4222 459 54161	or	4222 459 52711	Components are compatible no need to be ordered both at once
Wk >1136	4222 459 54161	or	4222 459 54151	Components are compatible no need to be ordered both at once

HISTORY:

SDA_85946: Pan (Basket holder) drops on the floor and breaks.