



Service information

Reference no.: SDA_86915

Symptom

Multiple random errors like :Grinder motor loss of speed , display flickers, heating problem

Cure

INFO:

The HD7740 Grind & Brew appliance can suffer from seemingly multiple random errors simultaneously. the cause for these errors can be found in poor soldering of the connecting tabs on the PCBA. Due to the fact that these tabs can come loose from their soldering, also sparking can occur, possibly causing a burning smell.

CURE:

As from WK1122 the production of appliances has been improved with a more robust PCBA and improved soldering. The improved PCBA will hit the service stock in July 2011. Until then please replace or repair the PCBA of appliances where this applies. When the PCBA shows (burn)marks because of sparking, replace it.

REMARK:

Also for the newly received spare PCBA's check the soldering of the connection tabs and resolder where applicable. Please take extra care during reinstallation of the PCBA, not to put strain on the connecting tabs with the leads installed. Always perform a full functional test of the appliance after servicing.