

**Service information**

**Reference no.: SDA\_89155**

**Symptom**

Why does the dustbag-full indicator light up while the reusable dustbag is not yet full?

**Cure**

INFO:  
Dustbag-full indicator lights up while the reusable dustbag is not yet full

CURE:

1. When the dustbag completely covers the motor protection filter and cuts off the airflow.  
To prevent this from happening, it is advisable to place the reusable dustbag with the hard closing strip to the front. See enclosed pictures.
2. When the vacuum cleaner has been used to pick up ashes, fine sand, lime, cement dust and similar substances, the pores of the dustbag become clogged.  
The reusable dustbag needs to be emptied, even if it is not full yet, and need to be placed back with the hard closing strip to the front. See enclosed pictures.

HISTORY:  
Wk.1237 an extra change to prevent this problem is introduced: the pressure sensor of all 2000W versions from the original 21Kpa to 23Kpa to avoid the DBFI light up too early.