



Service information

Reference no.: SDA_89342

Symptom

Leakage under Poemia caused by incorrect water tank placement

Cure

INFO:
Poemia line. Leakage under the device. If the tank is not properly placed in the seat, the valve gets open too soon causing the water leakage.

CURE:
After filling the water tank, place it back into the machine, push it firmly until its limit stop (figure 1) and draw a reference mark on the frame (figure 2). Explain to the customer how to place the water tank properly into the machine by pushing it firmly until the reference mark is fully visible and give the instruction sheet, code 15003060, (pdf attached) to the customer.

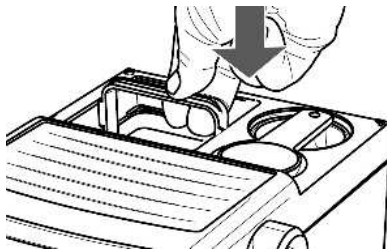


figure 1



figure 2