



**Service information**

**Reference no.: SDA\_89797**

**Symptom**

No cappuccino making possible

**Cure**

**INFO:**

Appliances coming in where it is impossible to make a cappuccino and the thermal fuses of the Thermoblock have been blown

**CURE:**

Replace the thermal fuses of the thermoblock. and check for proper operation of the steam pump. When the production week of the appliance was < Wk1143 also replace the PCBA. Replacing the thermal fuses of the thermoblock will restore the thermoblocks function. the new PCBA will contain the latest software, preventing this failure from happening again.

**REMARK:**

This error situation can occur when the steam pump doesn't start to operate immediately. When an appliance has been without use for some time the steam pump can take a little longer to get in motion than normal. Because of a software bug (repaired in production in WK1143) the thermal block does not start heating in a controlled manner, but gets to full power immediately. This can result in heating without water present, causing the fuses to blow.