



Service information

Reference no.: SDA_89982

Symptom

Mandatory - No communication between CPU and grinder sensor, grinder sensor wiring in wrong position

Cure

INFO:

In Intelia line no communication between CPU and grinder sensor, grinder sensor wiring in wrong position.

CURE:

1°Problem : for incorrect positioning of the sensor wiring the grinder sensor is unplugged.

Intelia Cappuccino all the machines up to serial number TU901140131381 and from TU901140134542 to TU901140134683

Intelia Class all the machines up to serial number TW901141495684

Intelia Focus all the machines up to serial number TW901140506285

In all the returns in the Service Center:

Solution for the first problem: change the position of the grinder sensor wiring .

If the grinder sensor wiring is positioned like the pictures below (Image 1) :

- remove the casing and remove the board (Image 2)
- insert the grinder sensor wiring in the cover's hole (Image 2)
- Pass the grinder sensor wiring in the hole indicated (Image 3)
- Plug the grinder sensor wiring at the sensor (Image 4)

2°Problem : wrong communication between CPU and the grinder sensor wiring :

- The display shows 'no beans' message although there are beans in the coffee beans container
- The machine grinds a little bit of coffee, the product result poor ,watery coffee

Intelia Cappuccino all the machines up to serial number TU901139127463 and from TU901139127689 to TU901139127790

Intelia Class all the machines up to serial number TW901141495684

Intelia Focus all the machines up to serial number TW901140501692

Solution for the second problem: Upload new SW01.04.01 for Intelia Cappuccino
Upload new SW 01.01.10 for Intelia Class e Focus



Image 1

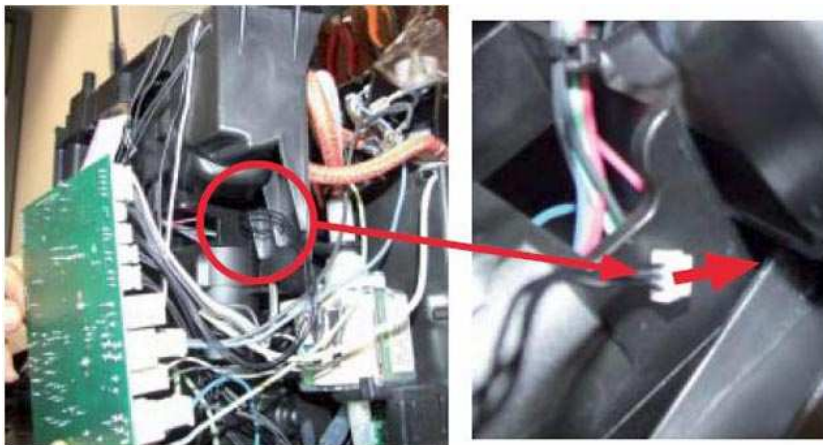


Image 2



Image 3

Image 3



Image 4

Image 3