



Service information

Reference no.: SDA_90226

Symptom

Cracking of chromium in the coverage of the steam wand.

Cure

INFO:

Syntia up to serial number TU901128095110.

Possible cracking of chromium in the coverage of the steam wand.

The plastic chrome cover on the steam wand has been removed in the new Syntia production line, to avoid excessive clearance between the casing cover and steam wand, we also lowered the hole in the cap.

CURE:

In case of cap replacement or customer complaint due to cracking of the cover of chrome steam wand remove the cover and insert the new cap with the smaller hole code 996530069616 (11027486).

Also give the customer the attached sheet (pdf file attached) which gives an explanation about the piece which has been removed.



History:

19/07/2013 - Second review:

14/03/2012 - First release