

Servicer Network Support

Reference no.: SDA_90555

Service information

Symptom

"No coffee" alarm

Cure

INFO: The Incanto de Luxe machine doesn't show when the coffee is finished.

CURE:
From checks could result the causes are from type of coffee, the grind is too fine and the grinders do not allow a correct interpretation of the sensor board to the grinder.
Check that the grinders are not clogged with coffee powder, creating more friction could affect the reading by the sensor of motor grinder, even in the absence of coffee beans in the container.