



Service information

Reference no.: SDA_90664

Symptom

For Primea Line (Eng).

Cure

INFO:

- 01. Type of machine:** old Primea Cappuccino Ring / Touch
Content: **Water in the drip tray**
- 02. Type of machine:** Primea Cappuccino line
Content: **Water from the water tube**
- 03. Type of machine:** Primea Cappuccino line
Content: **No good milk foam / steam comes out of the milk door**
- 04. Type of machine:** Primea line
Content: **"Whistle" from the power-board**
- 05. Type of machine:** Primea Cappuccino line
Content: **Software / Cappuccinatore** 06. **Type of machine:** Primea line
Content: **Display ad „insert milk container / Cappuccinatore"**
- 07. Type of machine:** Primea line
Content: **Decalcification**
- 08. Type of machine:** Primea line
Content: **Display ad „close milk door"**
- 09. Type of machine:** Primea Ring
Content: **New software 01.01.22**
- 10. Type of machine:** Primea line
Content: **Cappuccinatore 11006073**
- 11. Type of machine:** Primea Touch Plus / Exclusiv
Content: **Software with auto dose 02.09.03**
- 12. Type of machine:** Primea line
Content: **Dosage**
- 13. Type of machine:** Primea Touch Plus ES / Primea Ring Plus ES
Content: **Software update 03.00.07**
- 14. Type of machine:** Primea line
Content: **Stops in the decalcification modus**

CURE:

Please see attached file in Eng.