

Service information

Symptom

Appliance works for 2 seconds, then nozzle/brushes stops

Cure

INFO:
A problem with the FC7070 AquaTrio appliance has been identified, the symptom described is that the appliance will continuously lock in the Active Protecion System (APS) after only 2 seconds of operation. in the drivetrain driving the brushes there are magnets to detect the rotation and speed of the brushes, because of an improper fixation method used before WK1145, the magnets can come lose. When either one of the magnets is no longer present, the appliances sensors get falsiy triggered.

Reference no.: SDA_90868

CURE: Replace the drivetrain (4322 005 26721) of the appliance. Service stock has been checked and found to be produced >WK1145.

REMARKS:
Only appliances produced before WK1145 could suffer from this defect, when you encounter an appliance produced after WK1145, the BU would like to be informed by IPM.