



## Service information

## Symptom

Steam trigger not functioning

Reference no.: SDA\_93072

## Cure

### Issue or symptoms:

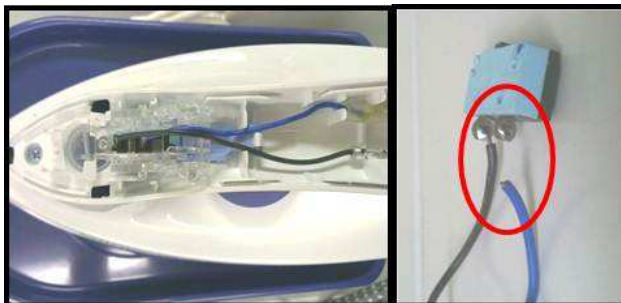
- No steam
- The steam button is not working
- No steam output when steam button is triggered

### Product affected: (before production week code 1234)

- GC65xx, GC75xx, GC83xx

### Root cause of failure:

- The micro switch blue wire (single core) is broken off from the soldered point of the switch due mechanical stress.



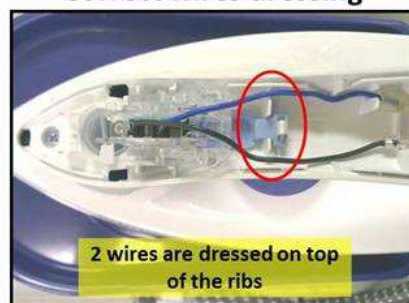
### Symptom Cure:

- Mandatory replacement of micro switch assy for affected products (date code
- For ordering micro switch assy spare parts, use service code 4239 021 74091.
- Ensure the wires are dressed according to the work instruction (See pictures below).

### Wrong wires dressing



### Correct wires dressing



### Note:

- Improved micro switch assy has more flexible wires. Improved micro switch assy was implemented in production from wk1234 onwards.
- More flexible wires – from single core to multi-core wires.

### Revision status

Revision	Date	Details
0	29-May-2012	Re-solder and connect the broken wire to the Micro-switch. Ensure the wires are dressed according to the work instruction
1	04-Jul-2013	<ol style="list-style-type: none"> <li>1. Removed instruction on re-solder and connect the broken wire to the Micro-switch.</li> <li>2. Add instruction on mandatory replacement of micro switch assy for affected products with improved micro switch assy (more flexible wire).</li> </ol>
2	26-Jul-2013	Replace micro switch assy service code from 4239 021 31793 to 423902174091.