

Service information

Reference no.: SDA_93248

Symptom

GC240 Board cover torn

Cure

Issue or Symptom : Board cover torn



Product affected:
GC240

Root causes:

- Nature of usage.
- Transportation and handling.

Symptom Cure:

- Replace with new board cover. Replacement board cover GC020/05 (Butterfly design) and GC020/00 (Fresh Ornamental design) will be available in Philips Online Shop by July 2012.
- In the meantime, it is possible to order board cover spare part at DHL Euroservice using below service codes:

Service Code	Description
4239 021 63281	Board cover assy (Butterfly design)
4239 021 71791	Board cover assy (Ornamental design)