



**Service information**

**Reference no.: SDA\_93278**

**Symptom**

Information the symbol for "EMPTY COFFEE GROUNDS DRAWER" in Xelsis line.

**Cure**

**INFO:**

The symbol for "EMPTY COFFEE GROUNDS DRAWER" is not explained or described in the User Manual in Xelsis line.

**CURE:**

Explain to the client machine behavior (image1).

DREG DRAWER	Description and values
Time-out for dreg drawer	5 sec.
Warning to empty dreg drawer after	Yes, after 10 lots of dregs
Empty dreg drawer blocking alarm after (double coffee is the last product dispensed)	13 lots of dregs (14 lots of dregs)
Reset dregs counter	The dreg drawer must be emptied only when prompted by the machine ensuring the machine is switched on and removing the drawer for more than 5 seconds.



This blinking symbol is a warning and doesn't block the functionality of the appliance; it's displayed 10 coffees product after a previous "emptying dreg drawer" procedure done by user.



Empty dreg drawer blocking alarm after