



Service information

Reference no.: SDA_93408

Symptom

Information concerning cordlength not correct on the box

Cure

SYMPTOM

Certain quantities of Easylife vac.cleaners are packed in a box which contain the wrong information about the cordwinder length.
Per wk. 1223 the cordlength has been changed from 7 -> 6 mtrs.

INFO

Next vac.cleaners are delivered in wrong box:

Model	ETA wk.	Country	Pieces
883813001010	1226	Germany	510
		Greece	510
	1227	Benelux	510
	1227	France	510
	1227	Nordic	510
883813001030	1227	CEE	510
	1227	Ukraine	510
883813201010	1228	Benelux	510
883813201030	1227	CEE	310
	1227	Ukraine	200
883813301010	1226	Benelux	510
883813301010	1228	Nordic	510
883813401010	1228	Italy	1020
883813401030	1226	CEE	510
883813501010	1227	Germany	510
	1228	Benelux	510
	1228	Germany	510
	1228	Nordic	1020
883813601010	1226	Germany	510
	1227	France	510

CURE

In case of complaints by customer, please inform customer that the information on Fbox is incorrect
Changes have been implemented per wk. 1223 on the Fboxes, after above indicated deliveries to the specific countries, rest of the countries will receive the appliances in the correct boxes.