

Servicer Network Support

Reference no.: SDA_94505

Service information

Symptom

Usage of Anit-baterial detergents in FC7070 AquaTrio

Cure

INFO:
From field complaints we have seen that the AquaTrio FC7070 appliance can have a hard time coping with Anti-bacterial detergents. The appliance does function and cleans well, but prolonged exposure to this type of detergent can have a negative effect on the pump (4322 006 96191) of the appliance. Symptoms that may be observed are brushed that do rotate but do not get wet (pump stalls).

CURE: Replace the pump, and advice the consumer to flush the appliance according the instructions in the DFU after every use! This is a vital step when using Anti-bacterial detergents.

REMARKS: 16-08-2012: initial version