



Service information

Reference no.: SDA_94703

Symptom

New software for descaling process in Xsmall V2 with slim boiler from S/N 9010SR40003321.

Cure

INFO:

New software for descaling process in the XSmall V2 with slim boiler from S/N 9010SR40003321.

CURE:

Starting from software: V. 02.08.05 and onward.

The new descaling process has been implemented: now the descale solution also cleans the pin of boiler.

Upload always the new software available in SSC.

We have improved the instructions to complete the descaling process. Communicate this one from now onwards to the consumer!

- For machine from S/N 9010SR40003321 up to S/N TW901241438211 upload the new sw V.02.08.05, and provide a **color printed copy** of the new descaling procedure (attached) to the Consumer.
- For machine from S/N TW901241438212 up to S/N TW901340508148 where sw V.02.08.05 is already implemented, provide a **color printed copy** of the new descaling procedure (attached) to the Consumer.
- For machine from S/N TW901340508149 new descaling procedure are been already introduced, so it is not necessary provide a copy to the consumer.

Note:

When the machine is reprogrammed with new software, a descaling cycle must be done. The new software is going to reset all values and counters on the main board.

HISTORY:

21/10/2013 - Fourth review – Added indication to print in color the new descaling procedure.

11/10/2013 - Third review – Contains an improved version of the descaling instructions belonging to new new software: V.

02.08.05.

19/07/2013 - Second review – Includes SDAs_90557 - 90856.

26/04/2013 - First Release