

Servicer Network Support

Service information

Reference no.: SDA

Symptom

GC92xx, GC95xx water tank leaks

Cure

Symptom : Water tank leaks

When water tank is engaged to the product, water leaks from water tank seal.
After some time, water accumulates at the water socket and overflow.





Product affected:

GC92xx and GC95xx (All date code before wk1233)

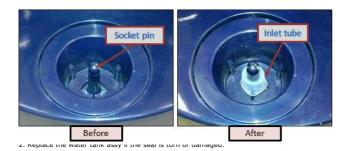
Root cause of failure:

Water tank seal deformed or torn when engaging water tank to the appliance.



Cure:

1. Insert inlet tube (12NC:4239 015 60881) fully into the socket pin.



Remarks:

Preventive action from ASC: To install inlet tube for all GC92xx and GC95xx return to service (date code < wk1233), regardless of fault symptom.
 Product corrective action: All GC92xx and GC95xx products with date code > wk1233 will have the inlet tube installed during production.

<u>History</u>

Revision	Date	Details
0	13-Aug- 2012	Insert inlet tube (12NC:4239 015 60221) fully into the socket pin.
1	22-Jul- 2013	Inlet tube service code changed from 4239 015 60221 to 4239 015 60881.