



**Service information**

**Reference no.: SDA\_95421**

**Symptom**

New descaling process in the Intelia Family.

**Cure**

INFO:  
Improve the process of descaling.

CURE:  
Starting for these new software:  
INTELIA CAPPUCCINO:  
• SW V.01.05.05 for machine up to S/N TU901228113257 with carafe sensors  
• SW V.01.06.01 for machine from S/N TU901228113258 without carafe sensors  
INTELIA FOCUS and CLASS:  
• SW V.02.03.01  
The new descaling process has been implemented: now the descale solution clean also the pin of boiler.  
Upload always the new software available in SSC.

Attached the new descaling procedures instruction for Intelia Class and Focus; a copy has to be provided to the Consumer after this uploading.  
In Intelia Cappuccino the instruction for the descale procedure doesn't change because there aren't necessary new interaction with the user.

Note:  
When the machine is reprogrammed with new software, a descaling cycle must be done. The new software is going to reset all values and counters on the main board.

HISTORY:  
08/07/2013 - Second review - Includes SDAs\_96483 - 90557 - 90856  
25/10/2012 - First Release