



Service information

Reference no.: SDA_95441

Symptom

Error code 15 in Intelia Cappuccino family HD8753.

Cure

INFO:

There was a "bug" in the software that in some case due to a brew unit fault can "loose" the control of boiler and if it is in heating phase the thermostat can be triggered due to the high temperature. This bug it's present only in the Intelia Cappuccino family HD8753.

CURE:

Starting From serial number: TU901228115333 a new software version V.01.06.02 has been introduced to solve that bug. the Bug isn't present in the focus and class model of Intelia version.

Check the electronic board and the "Thermal system's chain":

1. Check the electronic board correct function:

- Switch-On the machine in Test mode,
- Check if the power consumption goes higher than some watt (e.g. 280W) and so the temperature of coffee or steam boiler is increasing even if the loads aren't activated by the technician,
- In case exchange the defective power board.

2. Check the correct assembly of the temperature sensor and the presence of the thermo-conductive past too.

3. Check if the value of the boiler resistance (when cold) is between: 25,87 – 28,60 ohm.

HISTORY:

08/07/2013 - Second review

26/10/2012 - First Release