



**Service information**

**Reference no.: SDA\_95523**

**Symptom**

Error code E15 in Exprelia line.

**Cure**

**INFO:**

Error E15 is raised by the electronics for the following causes:

- 1 - if the steam boiler temperature exceed 150°, in that case it isn't shown on display but only stored in the error log array.
- 2 - if in 200 second steam boiler doesn't reach the requested temperature: usually because steam boiler thermostats are triggered or other causes to be evaluated.

**CURE:**

Before return to the customer do the following check:

- 1 - check the heating system chain: in test mode activate the steam boiler check if it is heating by an external watt meter on your desk and the temperature indicator in test mode page.
- 2 - check if the boiler resistance value is between 38 to 43 ohm.
- 3 - check if the sensor are correctly coupled with the boiler with thermal past between both.