



Service information

Reference no.: SDA_95838

Symptom

Only 1st cup of coffee is half filled, next cups are ok

Cure

INFO:

Only the first cup of coffee is half filled, next cups of coffee are normal. This issue appears after some time of not using the appliance (for instance over night or over the weekend). This issue is caused by backflow of the pump, over time the pump lets a little bit of water flow from the boiler back to the water container. When making a cup of coffee first the boiler gets refilled, only then the coffee starts flowing, resulting in an only partially filled 1st cup of coffee.

This issue is not related to the Senseo Capacitor issue, where all cups are only partially filled and the appliance switches off by itself!

CURE:

Replace any infected pump 12nc:422225937240 (230V 50Hz).

Good pumps can be recognized by the label on the pump, the date stamp on the bottom righthand side should end with "/PH"



REMARKS:

- 21-11-2012: Initial version