

## Servicer Network Support

Reference no.: SDA\_95859

## Service information

## **Symptom**

Boiler doesn't heat up

## Cure

INFO:

Changed new instruction in case of defective boiler, overruling old instruction. This instruction doesn not count for the full metal boiler!

To avoid repeat repairs in case a defective boiler was replaced before we updated this instruction.

In case the boiler became defect. (heating element has endless high resistance) the boiler + pump need to be replaced.

No matter pump indication /PH always replace both components in the same repair case for such defects.

REMARKS: 26-11-2012: Initial version 01-10-2015 Changed new instruction, overruling old instruction.