

Servicer Network Support

Reference no.: SDA_96077

Service information

Symptom

Bad taste issue

Cure

INFO: From the field a taste issue with Senseo Twist has been identified. The rootcause has been determined to be the 3-way valve. The issue has been solved in production in WK1249. So appliance with a production date before WK1250 are suspected.

CURE: Replace the 3-way valve 422225954481. Stock at DHL has been cleared 12-12-2012.

REMARKS:
- 12-12-2012: Initial version. Solution implemented in production WK1249.2