Service information

Reference no.: SDA_96603

Symptom
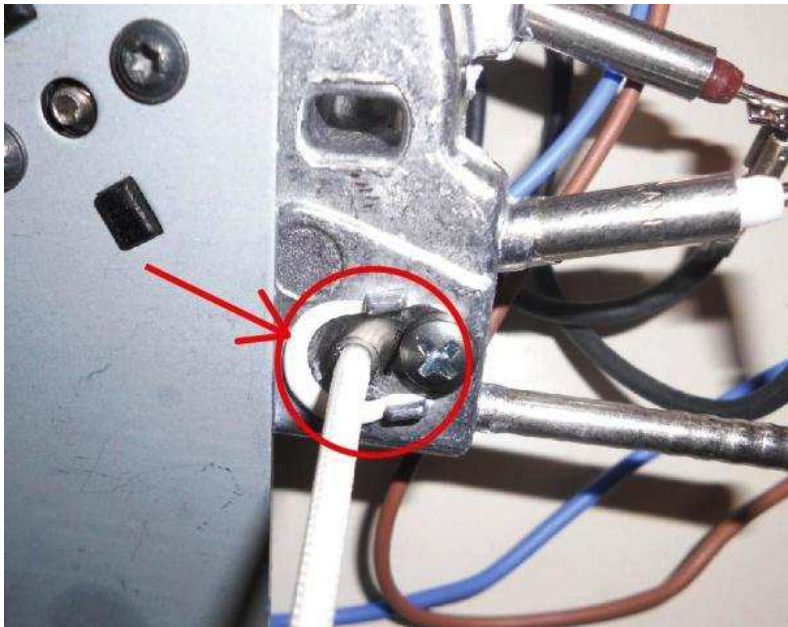
Errorcode 15 in Intuita line

Cure

INFO:
Set shows error code 15 in logfile.

CURE:
In Intuita line up to serial number TW901247552283:
Replace the thermostats if they are interrupted. Check the presence of thermo conductive paste on the temperature sensor and in case add more paste on it seat.
The thermo conductive paste must exit slightly from the hole during temperature sensor insertion in the same, the leakage of dough creates a collar around the sensor visible from the Image 1.

From software version: 00.01.00 implemented in our production since serial number: TW901307099442, it was solved a bug presence during the warming up of the boiler.

Image 1

HISTORY:
29/10/13 - Second review - Added sw solution.
21/01/13 - First release.