



Service information

Reference no.: SDA_97593

Symptom

1W and 0.5W Power Board and Control Board

Cure

Typical symptoms or complaints: Service center have 2 type of Power Board (4239 021 31970) and (4239 021 73241)

Products affected: GC82xx, GC83xx

Root causes:

Power Board PCB Assy upgraded from 1W to 0.5W standby power..

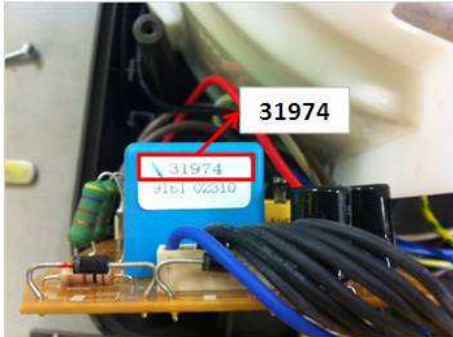



Symptom Cure:

Refer to the repair options shown below.

| CTN | Return set GC82xx, GC83xx | Repair option |
|-------------------|--|--|
| GC82xx, GC83xx | **If Control Board PCBA Assy (Pos 44) is 4239 021 56871 or 4239 021 56881 or 4239 021 31969 | Option 1* Pos 43: Replace Power Board PCBA Assy, 4239 021 31970 |
| | | Option 2 (Must replace both Power Board and Control Board) Pos 43: Replace Power Board PCBA Assy, 4239 021 73241 and Pos 44: Replace Control Board PCBA Assy, 4239 021 73231 |
| | If Control Board PCBA Assy (Pos 44) is 4239 021 73231 | Option 3 Pos 43: Replace Power Board PCBA Assy, 4239 021 73241 |

* If Repair Option 1 Power Board PCBA Assy, 4239 021 31970 is not available, pls use Repair Option 2.

To identify OLD/ NEW Power Board and Control Board:

| | Power Board | Control Board |
|-----|---|--|
| OLD |  |  |
| NEW |  |  |