

Servicer Network Support

Reference no.: SDA_98236

Service information

Symptom

Beans fall in the water container clogging the hose

Cure

INFO: We see from the market that some consumer manage to repeatedly get coffeebeans in their watercontainer. To prevent this a filter has been implemented in production. Also implementing this in service will reduce repear repairs on this issue.

CURE: In any appliance that arrives at the service center without a filter, place a filter (996510064466) in the water outlet in the tank..