



Service information

Reference no.: SDA_99357

Symptom

No Steam Boost Feature

Cure

Issue or Symptom: No steam boost function after 2x quick steam trigger as shown in the DFU.



Steam boost function

There are two steam boost functions for removing stubborn creases.

- Press the steam boost button for extra-strong steam output.
- Press the steam trigger twice quickly for a high continuous steam output. You do not have to press the steam trigger continuously, which gives a more comfortable ironing experience.

Affected Products: GC9220, GC9230, GC9235, GC9240, GC9245 (Product date code before wk1322).

Symptom Cure: Consumers may have referred to the online user manual which is the latest version whereby steam boost function is featured. Please inform consumers that the steam boost function is a running change which is applicable only in product with date code on or after wk1322.