



Service information

Reference no.: SDA_99976

Symptom

Limited or no heating function

Cure

INFO:

Drip appliances (Mid-end and Pure) with an Auto Shut Off functionality (ASO) or Timer functionality have some electronics inside. on the PCBA inside a Dain capacitor has been applied, which can suffer from the same symptoms as known from the Senseo Capacitor issue. The capacitor has been changed over to an EPCOS end of 2011 in all Philips appliances.

CURE:

When a consumer complains about no heating, or switching off by itself, replace the Capacitor on the PCBA. Refer to attached instructions on how to disassemble, solder and reassemble. The same quality requirements w.r.t. the soldering process apply as for the Senseo Capacitor replacement.

Implementation dates:

- HD7565 - HD7567 Mid-en Coffeemaker: WK1147
- HD7686, HD7690 and HD7692 Pure Coffeemaker: WK1150

REMARKS:

19-07-2013: Initial version.

15-08-2013: Added PPT and published.