



**Service information**

**Reference no.: SDA\_HR220X\_001**

**Symptom**

DESIGN CHANGE for Quality improvement\_HR2200 & HR2201\_ motor assy & PCB assy\_not interchangeable

**Cure**

SYMPTOM:

As there is a new design change for quality improvement on soup maker HR2200 & HR2201 in Nov 2014, to add the thermostat on motor shell, thereupon upgrading PCB assy with thermostat connector. But new motor assy and new PCB assy can't interchangeable with the old ones.

CURE:

Since this design change is for quality improvement, require to use **new PCB assy with thermostat connector & new MOTOR assy with thermostat** for reparation.

The new motor assy(12NC: 996510070864) and new PCB assy(12NC: 996510071898) can't interchangeable with the old ones, please follow below rules,

-- if failed on product made before wk1447, which is using old motor without thermostat (12NC: 996510057694)or old PCB without thermostat connector(12NC: 996510069287) => replace old motor assy and old PCB assy by new ones;

-- if failed on product made after wk1447, which is using new motor assy with thermostat(12NC: 996510070864) or new PCB assy with thermostat connector(12NC: 996510071898) => replace related defective parts.

Difference( slide 1) and assembly hints( slide 2) please see attached file. Besides, related spare parts' 12nc and others details can also found in service manual.

Note:

As soup makers launched in Peru and India are introduced this improvement since beginning, thus not involved in this S/C.