Service Service Service



GC9550

Philips Consumer Lifestyle

Service Manual

PRODUCT INFORMATION

Fast & powerful crease removal

- Soleplate: SteamGlide

- OptimalTemp

- Continiuous steam output: 120 g/min

- Steam boost: 290 g/min

- Vertical steam

- Steam pressure: Up to 6.0 bar

- Steam tip - Power: 2400 W

Easy to use

- Water tank capacity: 1500 ml

 Filling and emptying water: Detachable water tank Extra large opening door

- Refill any time

- Heat-up time: 2 min

- Auto Off

- Hose storage: Hose storage compartment

- Cord storage: Cord storage compartment

- Power cord lenght: 1.8 m

- Cord freedom (swivel): 180 degree cord freedom

- Hose length: 1.7 m

- Safe for all fabrics: Even for delicates like silks

- Carry Lock

Sustainability

- ECO setting: 20% energy reduction

Calc management

- Suitable for tap water

- Calc clean solution: Easy De-calc

EMF & Service Information

- This product meets the requirements regarding interference suppression on radio & TV.
- After the product has been repaired, it should function properly & has to meet the safety requirements as officially laid down at this moment.

TECHNICAL INFORMATION

Voltage : 220 - 240 V Frequency : 50 - 60 Hz

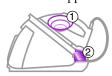
Power - Iron : 800 W at 230 V

- Boiler : 1370 W at 230 V
Product Dimensions : 28.3 x 26.3 x 42.4 cm
Weight : Weight of iron: 1.2 kg

Weight of iron + base: 5.4 kg

Optimal Temp technology

- Delivers always perfect combination of steam and temperature
- 100% easy to use, no adjustment required
- 100% safe on all ironable garments
- 100% effective on all fabrics, no other iron is faster
- Tested and approved by independent textile experts



Always the perfect setting thanks to:

- 1 Cylonic ste am chamber
- 2 Advanced Smart control processor

Easy De-calc

Easy De-calc cap allows hassle free & effective scale removal to extend the life of the steam generator.

Carry Lock

Lock your iron securely & carry your appliance easy.

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Subject to modification



BACKPLATE ASSY 16

SOS KNOB 13

INLAY MOLDED 17

MICRO-SWITCH ASSY 12

HOSE CORD MOUNTED
ASSY SOS 15

HOUSING & LENS ASSY PRINTED 9

LIGHT GUIDE ASSY 10

COVER MOLDED SOS 8

DEVIATOR ASSY 3

SOLEPLATE MOUNTED
ASSY I

Remove Screw A

Disassemble BACKPLATE SCREW PLATE 21

Remove Screws B1, B2

Disassemble BACKPLATE ASSY 16

Remove Screws C1, C2
Remove Cord clamp

Disassemble SOS KNOB COVER 18

Tip for disassembling SOS KNOB COVER 18:

Carefully insert a sharp object into the gap at the side & slowly lift up the part

Disassemble SOS KNOB 13

Remove Screw D

Disassemble INLAY MOLDED 17

Remove Screw E

Disassemble MICRO-SWITCH ASSY 12

Remove Screw F

Disassemble HOUSING & LENS ASSY PRINTED 9

Remove Screws G1, G2

Disassemble LIGHT GUIDE ASSY 10

Remove Screws H1 - H3

Disassemble COVER MOLDED SOS 8

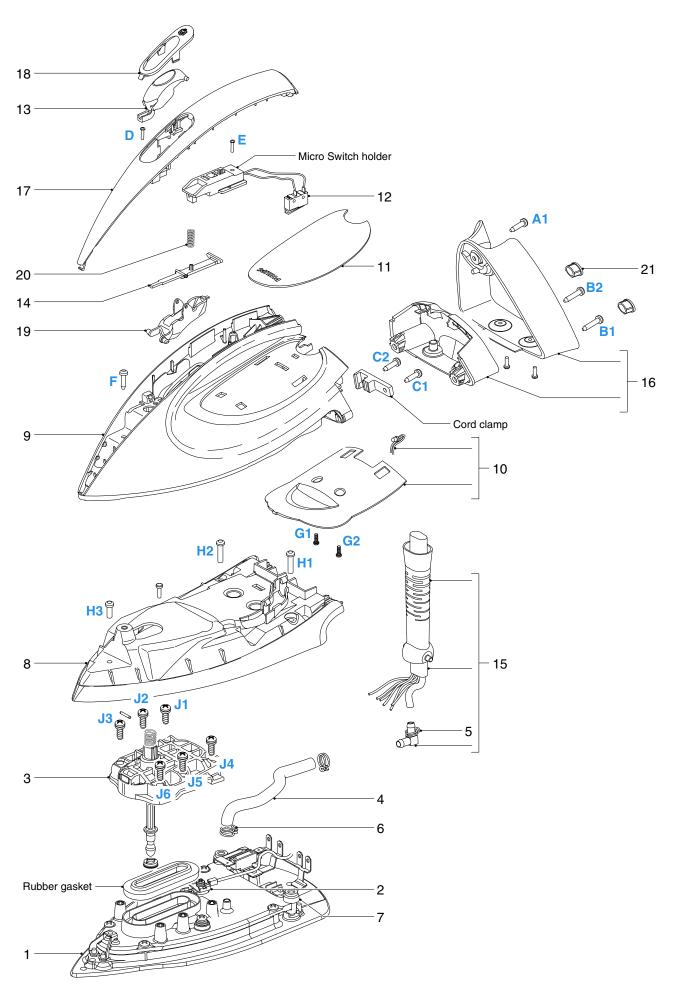
Remove Screws J1 - J6

Disassemble DEVIATOR ASSY 3

PARTS LIST - IRON GC9550

Pos	Service code	Description	
1	4239 021 78101	Soleplate mounted assy 230 V / 800 W	
2	4239 021 61471	Thermistor assy Iron	
3	4239 021 61523	Deviator assy	
4	4239 015 59151	Braided rubber hose iron	
5	4239 010 11991	Hose clip (ID=8.7)	
6	4239 010 10281	Hose clip-Braided rubber hose	
7	4239 015 70153	Ryton ring	
8	4239 021 67421	Cover SOS spray painted	
9	4239 021 75971	Housing & Lens assy printed	
10	4239 021 61772	Light Guide assy	
11	4239 021 75981	Deco_Plate & Top Cover assy Printed	
12	4239 021 61561	Micro-switch assy	
13	4239 021 67471	SOS knob sprayed painted	
14	4239 026 42481	SOS lever molded	
15	4239 021 67481	Hose cord mounted assy SOS	
16	4239 021 67501	Backplate assy	
17	4239 021 67512	Inlay spray painted	
18	4239 026 42521	SOS knob cover	
19	4239 026 47631	Trigger molded	
20	4239 014 54961	Trigger spring	
21	4239 026 42551	Backplate screw cap	

GC9550



WATER TANK PRINTED
ASSY 58

TRAY MOLDED 53

DISPLAY COVER PRINTED
ASSY 50

STAND TOP MOLDED 45

POWER CORD STORAGE MOLDED 42

HOSE CORD STORAGE COMPARTMENT ASSY 43

RINSE CAP ASSY 56

RINSE HOUSING PRINTED 39

BOILER ASSY 36

BUTTON PANEL ASSY 51

POWER BOARD PCB ASSY 60

FLOATING PLATFORM ASSY 61

Remove WATER TANK PRINTED ASSY 58

Remove TRAY RUBBER CAP 54

Remove Screws K1, K2
Disassemble TRAY MOLDED 53

Remove Screws L1 - L4

Remove Screw M

Remove Screws N1 - N4

Disassemble DISPLAY COVER PRINTED ASSY 50

Remove Screws P1 – P3

Disassemble STAND TOP MOLDED 45

Remove Screws Q1, Q2

Disassemble POWER CORD STORAGE MOLDED 42
Disassemble HOSE CORD STORAGE COMPARTMENT

ASSY 43

Remove RINSE CAP ASSY 56

Remove Screws R1, R2

Disassemble RINSE HOUSING PRINTED 39

Remove Screws S1, S2, S3

Disassemble BOILER SUPPORT BRACKET MOLDED 41

Disassemble BOILER ASSY 36
Remove Screws T1, T2

Disassemble BUTTON PANEL ASSY 51

Remove Screw U

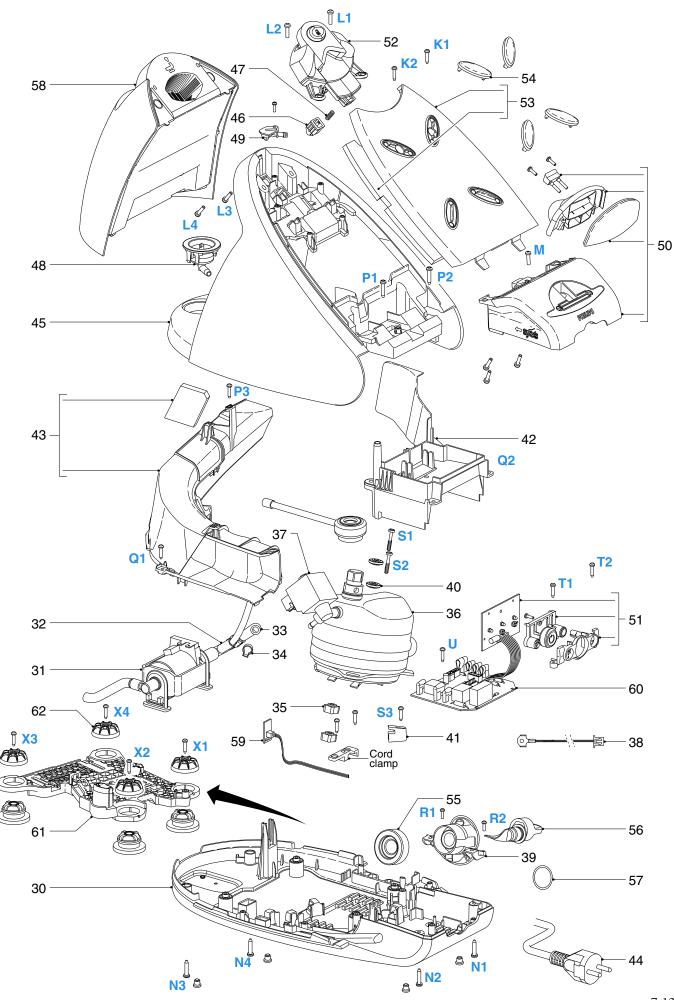
Disassemble POWER BOARD PCB ASSY 60

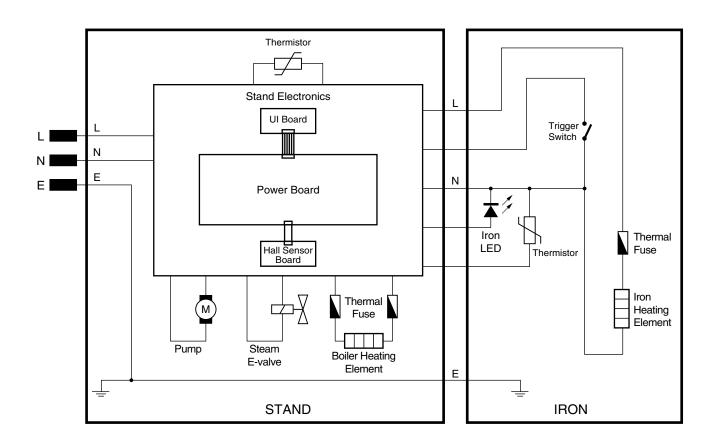
Remove Screws X1 - X4

Disassemble PLASTIC CAP MOLDED 62
Disassemble FLOATING PLATFORM ASSY 61

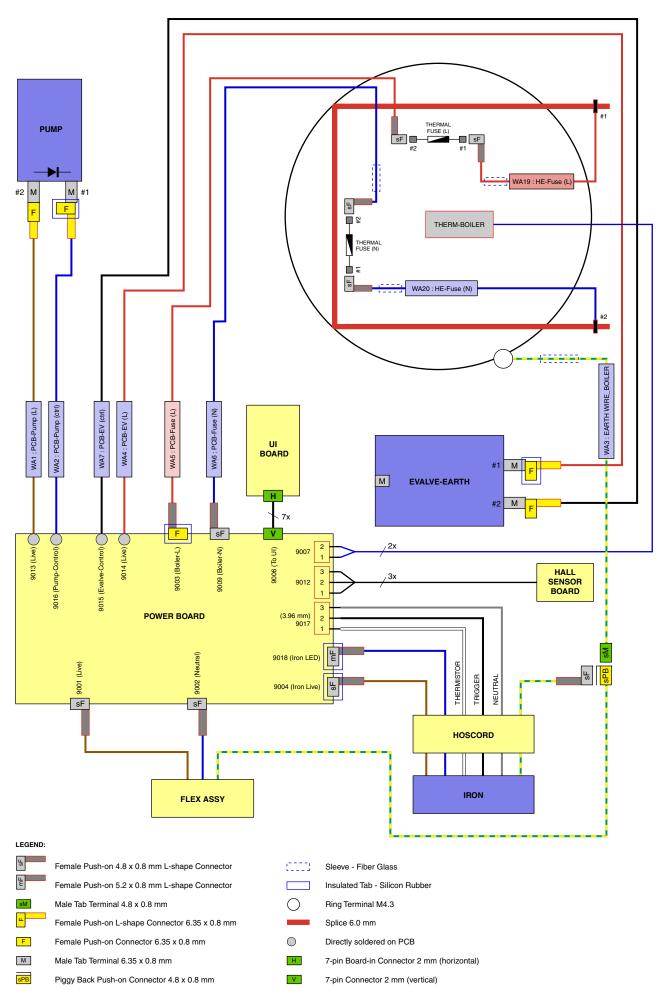
PARTS LIST - STAND GC9550

Pos	Service code	Description
30	4239 021 77511	Stand bottom assy
31	4239 021 68311	Pump assy
32	4239 026 42081	De-air valve
33	4239 015 59201	Braided rubber hose boiler
34	4239 010 10261	Inox clamp
35	4239 026 32181	Spacer Bottom molded
36	4239 021 68331	Boiler assy
37	4239 017 12802	Electrovalve
38	4239 021 61812	Thermistor assy Boiler
39	4239 021 76221	Rinse Housing Printed
40	4239 026 31641	Spacer top molded
41	4239 026 42581	Boiler support bracket molded
42	4239 026 47671	Power cord storage molded
43	4239 021 67522	Hose cord storage compartment assy
44	2422 070 98358	Cord set EU
	2422 070 98381	Cord set Australia
45	4239 021 67532	Stand top printed
46	4239 026 44771	Tank Catch molded
47	4239 014 54982	Tank Catch Spring
48	4239 021 63565	Inlet coupling plate welded
49	4239 026 44801	De-air coupling molded
50	4239 021 76611	Display cover printed assy
51	4239 021 75991	Button panel assy
52	4239 021 67591	Front lock assy
53	4239 021 68441	Tray assy
54	4239 015 60231	Tray rubber cap
55	4239 015 60241	Rinse Rubber Bush
56	4239 021 76011	Rinse cap assy
57	4239 015 58201	O-ring
58	4239 021 67631	Water tank printed assy
59	4239 021 61723	Hall sensor PCBA assy
60	4239 021 77331	Power Board PCB assy
61	4239 021 77761	Floating platform assy
62	4239 026 47651	Plastic cap molded





WIRING DIAGRAM GC9550



REPAIR INSTRUCTIONS GC9550

- Due to the high wattage of the iron, only the specified cord set must be used.
- Should damage be observed on the HOSE CORD MOUNTED ASSY 15 or CORD SET 44, they must be replaced. Continued usage is not allowed.
- When replacing the MICROSWITCH ASSY 12, please dress the 2 attached wires such that they are free of tension. Pulling force on the wires may affect the steam triggering.
- To avoid damage to the sealing & components of the BOILER ASSY 36, NEVER clean the boiler assy with vinegar, descaling agent or other corrosive chemicals.
- When replacing ELECTROVALVE 37 or PUMP ASSY 31, please be reminded to apply loctite at the joints for good sealing.
- After the product has been repaired, it should function properly and has to meet the safety requirements & legal regulations as laid down & officially established at this moment.
- The following tests are common checks that are conducted on a repaired product before it is returned to the consumer.

1. Soleplate temperature

Check that soleplate temperature is within below requirement.

Measure the temperature of the soleplate after the iron has reached steady state i.e connected to the mains for at least 15 minutes. The table below shows the temperature requirement.

Soleplate tempo	erature (Deg C)	Materials, for example	un Muzza II
Minimum	Maximum		X Z Point
120	143	All fabric types	

2. Leakage current

Check that leakage current is within IEC requirement.

Measure leakage current between LIVE/NEUTRAL & EARTH.

IEC requirement is that at 230 V supply, the EARTH leakage current must be less than 0.75 mA.

3. Water leakage / Functionality

Check that there is no water leakage from any part of the product during operation.

Check that the functionality of the product (product dependent) eg. steaming, variable steam, SOS, ASO etc is working properly.

4. Loose part

Check that there are no loose parts eg. extra screw in the product that can cause short-circuit or product malfunction.

REPAIR INSTRUCTIONS GC9550

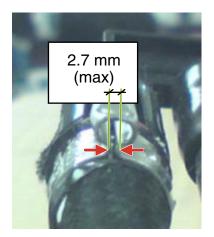
5. Crimping INOX CLAMP 34

When exchanging BOILER ASSY 36 or DE-AIR VALVE 32 or BRAIDED RUBBER HOSE BOILER 33, it is necessary to replace the INOX CLAMP 34. Below instructions ensure that the inox clamp is crimped correctly.

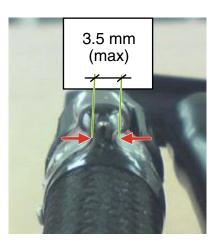


Knipex Crimping tool

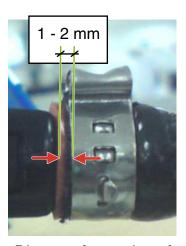




Direct crimp form



Fold in crimp



Distance from edge of crimp to rubber hose

CAUTION: When crimping on plastic part like DE-AIR VALVE, avoid over crimping which may lead to plastic part crack.

REPAIR INSTRUCTIONS GC9550

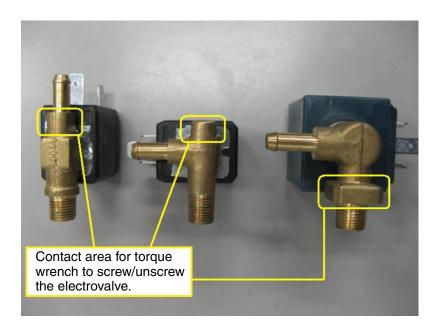
6. Replacing ELECTROVALVE 37

To prevent damage to the electrovalve during service activity, please observe below precautions during disassembly & reassembly.

Tools required: Torque wrench (set to 6kgf)



CAUTION #1: The torque wrench engagement is allowed ONLY at the yellow box locations in below picture.



CAUTION #2: Ensure torque wrench jaw does not contact the solenoid body.

