Coffee Machine

Service Service **Service**

I Tofor

nation



ServiceManual

Rev. 04 MAY 2016

General Information	
Description	Value
Housing material	Thermoplastic type
Size (w x h x d)	256 x 350 x 470 mm (data may vary depending on the model)
Weight	8,5 kg
Power cord length	800 - 1200 mm
Control panel	Front type
Cup size	Up to 152 mm
Water tank	1.9 litres - Removable type
Coffee bean hopper capacity Anima OTC AMF CMF	300 g
Coffee grounds drawer capacity	14
Pump pressure	15 bar
Boiler	Stainless steel boiler
Safety devices	Thermal fuse
Energy saving mode	< 1 Wh
Nominal voltage - Power rating - Power supply	Read the data plate placed inside the service door

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MODIFICATIONS TO SERVICE MANUAL				
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01		01		Par. 1.3. Material
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		06		Par. 6.1. Repair flow

CHAPTER 1 INTRODUCTION

1.1 Documentation required

The following documentation is needed for repair procedures:

- Instruction booklet for specific model
- Technical documentation for specific model (diagrams, exploded view, sympton cure and service manual)

1.2 Tools and equipment required

As well as the standard equipment, the following is required:

Qty.	Description	Notes
1	Screwdriver	
1	Pliers for Oetiker clamps	
1	CC -A - Vdc tester	
1	Digital thermometer	Scale limit > 150°C
1	SSC (Saeco Service Center)	Programmer (for programming and diagnostics mode)

1.3 Material

Material	Code and Description
Thermal paste	Heat resistance > 200°C
Descaler	21001901 "ACC SAE DECALCIFIER 5 L 1 UNIT"
Grease solvent	132253695601 "PARALIQ GB 363"
Silicone grease	14-INTGR22004 "ACC TUBE FIN FOOD GREASE 2 400 ML"

1.4 Safety warnings

We recommend you consult the technical manual of the machine before performing any maintenance work.

Observe all applicable standards relating to the repair of electrical appliances.

Always disconnect the power plug from the mains before beginning repair work.



Simply turning off the main machine power switch is not an adequate safety precaution.

This domestic appliance is rated as insulation class I.

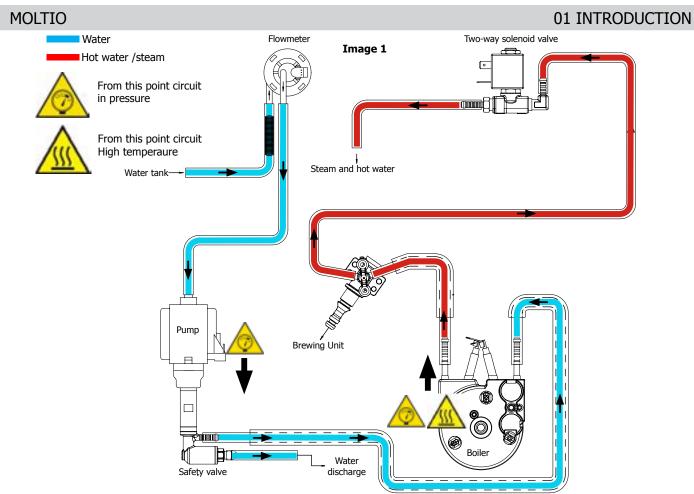
On completion of the repair work, insulation and dielectric rigidity tests must be performed.



Disassembling the machine, the operator must pay attention to hot and under Pressure parts: boiler, pin-boiler, valves, dispensing, steam tube, brew unit, connections and pipes to avoid burns. Please refer to specific hydraulic circuit (Image1) to know the parts in detail.



The machine hydraulic circuit can reach maximum pressure of 16/18 bar. To operate in safety condition is recommended to perform the Steam Out procedure in order to remove the pressure and hot water inside the hydraulic circuit.

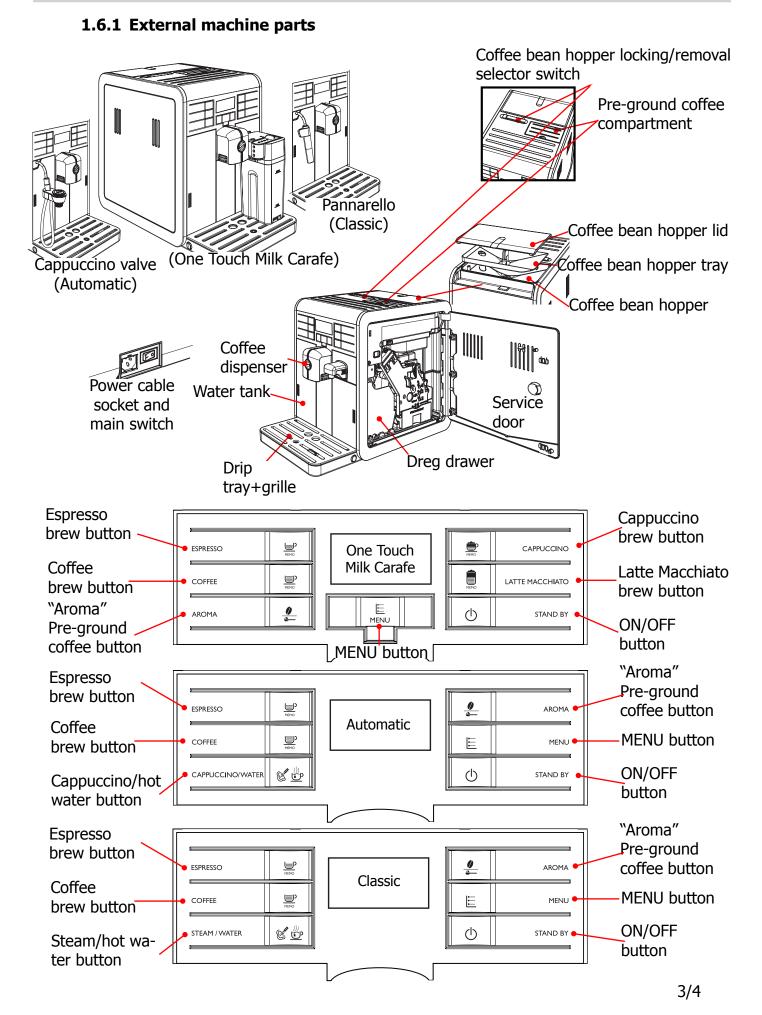


1.5 Service POLICY grid as used for coffee machine

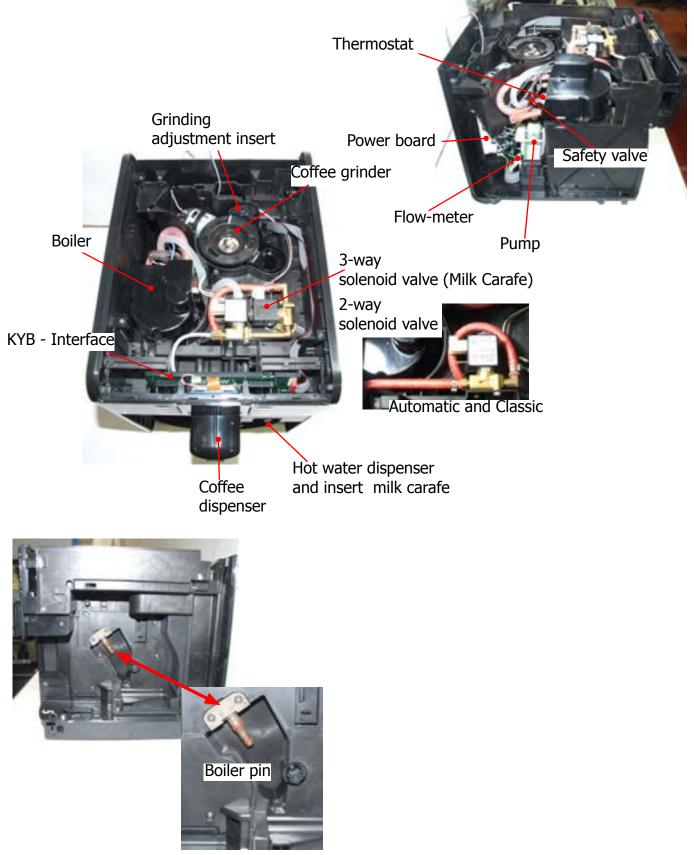
For IN WARRANTY repairs is raccomanded to use when and where possible the single components, available in the exploded views of the coffee machines or of the specific components. If you find the information "SEE THE EXPLODED VIEW E......" in the assembly description field, it means that the single components of the assembly are available in the other pages of the exploded view. It's possible to use the assembly only if there is a specific Symptom Cure that include this possibility or when the single components are not available for the order.

GRINDEROnly for OOW repairsmachine or of the Coffee Grinder on websiteBREWING UNITOnly for OOW repairsYES, to consult the specific exploded-view of the machine or of the Brewing unit on website	List of principal assembly present in an our conee machines			
GRINDEROnly for OOW repairsmachine or of the Coffee Grinder on websiteBREWING UNITOnly for OOW repairsYES, to consult the specific exploded-view of to machine or of the Brewing unit on websiteBOILEROnly for OOW repairsYES, to consult the specific exploded-view of to machine or of the Brewing unit on website	Components	Assembly use	Single components available	
UNIT Only for OOW repairs machine or of the Brewing unit on website BOILER Only for OOW repairs YES, to consult the specific exploded-view of the spe		Only for OOW repairs	YES , to consult the specific exploded-view of the machine or of the Coffee Grinder on website	
	-	Only for OOW repairs	YES , to consult the specific exploded-view of the machine or of the Brewing unit on website	
	BOILER	Only for OOW repairs	YES , to consult the specific exploded-view of the machine on website	
GEAR MOTOROnly for OOW repairsYES, to consult the specific exploded-view of t machine on website		Only for OOW repairs	YES , to consult the specific exploded-view of the machine on website	
FILTER HOLDEROnly for OOW repairsYES, to consult the specific exploded-view of t machine on website		Only for OOW repairs	YES , to consult the specific exploded-view of the machine on website	
MILK CARAFEOnly for OOW repairsYES, to consult the specific exploded-view of t machine on website		Only for OOW repairs	YES , to consult the specific exploded-view of the machine on website	
THERMAL CARAFEOnly for OOW repairsYES, to consult the specific exploded-view of t Thermal Carafe on website		Only for OOW repairs	YES , to consult the specific exploded-view of the Thermal Carafe on website	
MILK ISLAND Only for OOW repairs Milk Island on website	MILK ISLAND	Only for OOW repairs	YES , to consult the specific exploded-view of the Milk Island on website	

List of principal assembly present in all our coffee machines



1.6.2 Internal machine parts



CHAPTER 2

TECHNICAL SPECIFICATIONS

2.1. Technical specifications

240 V~ 50 Hz 1850 W - 230 V~ 50/60 Hz 1850 W 120 V~ 60 Hz 1500 W	
(NTC) variable resistor sensor - transmits the value to the electronic card	
2 thermostats at 190°C one shot	
(230 V~) 1900 W - (120 V~) 1300 W - (100 V~) 1100 W	
for coffee, hot water and steam dispensing	
2 rotation directions; power supply 24VC	
Ulka Type EP5/S GW approx. 13-15 bar with reciprocating piston and thermal switch 100°C 48 W, 230V, 50 Hz, 120V, 60Hz 100V, 50/60 Hz	
Opening at approx. 16-18 bar	
In tank	
Direct current motor with flat ceramic grinder blades	
Dose adjustment controlled by the electronic system	
During heating phase- approx. 5.6 A	
256 x 350 x 470 mm	
8.5 kg	
1.0.1	
1.9	
300 g. of coffee beans	
300 g. of coffee beans	
300 g. of coffee beans 14	

OFF

Tare ON

DISPLAY

2.2.1. Specification for the measurement of the coffee products temperature.

The temperature is influenced by the flow from the dispenser and stratification of temperatures in the glass. In order to consider these phenomena and to introduce measures that allow comparisons in controlled conditions, below guidelines must be followed:

Conditions:

- a) Water temperature in tank: 23°C (+/-2°C).
- b) It must be used a plastic cup (see picture N°1).
- c) It must be used a thermocouple thermometer (e.g. type K see picture N°2).
- d) The coffee machine is tested without any change of parameters or calibrations, which may affect the temperature of products, so the measurement of temperature must be done with machine in default factory setting.

Procedure:

1. The temperature must be measured in the cup, immediately after dispensing. Cup has to be placed on a non-metal surface using a thermocouple thermometer (Picture 1).

2. The temperature in the cup is measured by immersing the probe of the thermometer up to touch the bottom. The probe then must be moved in a circular motion for 5/6 rotations. At the of the rotations, stop in the center of the cup (Picture 2).

3. The highest temperature measured during the rotations is the value we are searching for, and that must be reported;

4. Test measurement: from end of dispensing to the end of rotations must be completed within 12 seconds.

5. the distance of the probe from the bottom of the glass is a function of the quantity of coffee dispensed: 10mm for 35gr - 17mm for 60gr - 35mm for 120gr and superior (Picture 3).

Limits of acceptability

The acceptance limits are divided by features and products and are the following:

Espresso Coffee Italy Q.ty 25/40 gr.

Temperature of 1st product $69^{\circ}C \le 85^{\circ}C$ Temperature of 2nd product $72^{\circ}C \le 85^{\circ}C$

Coffee Q.ty 70/120 gr.



2.2.2. Specification for the measurement of the Milk products temperature.

Milk evaluation

To carry out the test, a partially skimmed UHT milk with a percentage of grease between 1.5-1.8% at a refrigerator temperature Trefr. (between 4 to 10°C) must be used.

The milk product must be checked on a beaker of 250 ml of capability and with an inner diameter of 70mm, brewing 100gr of product.

Parameters to be respected:

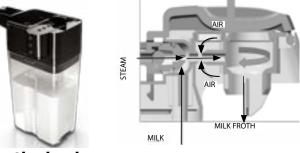
The parameters to be respected are: milk temperature and height of the cream. Each of these parameters, however, must be evaluated depending on the type of system used for the production of hot milk. Actually three types of devices are present on the appliances:

- Manual system (pannarello)
- Semi-Automatic system (cappuccinatore)
- Automatic system (carafe, Pinless wonder system, etc.)

Milk temperature in the beaker:

System with Pinless Wonder: With milk at Trefr. (about 4-10 °C): $\rightarrow \Delta \ge 45$ how does it work:

- 1. The milk is heated in the first chamber of the carafe thanks to the steam.
- 2. Then, it is mixed with air and frothed in the middle chamber.
- 3. Finally, in the outlet chamber, the 'typhoon effect' perfects the milk texture by removing the large bubbles



Height of the milk cream in the beaker:

Manual system (pannarello) \geq 15mm on 100gr. of brewed product

Semi-automatic system (cappuccinatore) \geq 20mm on 100gr. of brewed product

Automatic system: carafe, cappuccinatore, Pinless wonder e.g. (New Royal, Energica Pure, Intelia EVO latte) \geq 20mm on 100gr. of brewed product

How to measure the temperature of the milk.

- 1. The measurement is carried out in the beaker, immediately after the end of milk brew, positioned on a non-metallic surface, using a thermocouple thermometer (eg. Type K). Stop the preparation of mixed product: at the end of milk brewing, where "One Touch product" function is present.
- 2. The temperature is measured by immersing the probe of the thermometer, positioning the probe inside the beaker at about 10mm from the bottom of the container, then the probe moves in a circular motion for 3-5 turns, stopping at the end, at the center of the beaker. It detects the maximum temperature reached in a time of relief between 3 to 5 seconds. It is important the mixing of milk before the measurement at 10mm from the bottom of the beaker. If the mixing is correct, temperature, for a few fractions of a second, during the measurement should not oscillate.

How to measure the milk cream.

The temperature (Trefr or Tamb) of the milk doesn't affect as much the test result on measuring the milk cream; by convection is assumed to always use milk at refrigerator temperature **T**refr.

Manual systems (Pannarello)

Pour 100cc. of milk at Trefr. in a beaker of 250 ml of capacity and with a inner diameter of 70 mm; with machine in steam mode:

- 1. Open the steam knob to discharger water circuit for 4 sec, then close the knob.
- 2. Place the beaker with the frother dipped in milk, open the steam knob to maximum and start the chronometer.
- 3. After about 30 to 60 seconds, close the knob and check the result on milk.

Semi-automatic systems (cappuccino)

Pours milk at Trefr. in a container ; with the machine in steam mode:

- 1. Open the steam knob to discharge water circuit for 4 sec. then close the knob.
- 2. Insert the silicone tube in the milk container, placing a beaker of 250 ml capacity and with an inner diameter of 70 mm under the cappuccino maker and open the steam knob.
- 3. After having provided 100gr. of product, close the knob and check the result obtained on milk. Note: The same applies to machines which have a steam key on the user interface and a solenoid value in place of the steam tap.

Automatic: Carafe, Cappuccino Pinless wonder (New Royal, Energica Pure, Intelia EVO Latte), etc..

After setting the machine to delivery of 100gr. of product:

- 1. Launch the "hot milk" function.
- 2. Collect the product in a beaker with a 250ml of capacity and with an inner diameter of 70 mm, and verify the result obtained on milk. Carry out the test using milk at a **T**refr.

In case the machine allows modify of the emulsion through the menu, use the machine with the emulsion set to the default value.

Related to the above testing procedure derives the following table of acceptability:

Manual, Semi-Automatic and Automatic's Milk System		
Grams of Product	Minimun Height of the milk cream	
≥ 130	≥ 30mm	
120	≥ 25mm	
110	≥ 22mm	
100	≥ 20mm	
90	≥ 16mm	
80	≥ 13mm	
70	≥ 11mm	

NB: To verify more accurately the height of the cream, a practical expedient dictated by experience is to add to the product just delivered a small amount of coffee. The addition of coffee immediately put in evidence the surface of separation between liquid and cream.

2.3. Machine parameters and performance

PRODUCT QUANTITY	MinimumDefaultMaximumquantityquantityquantity(Puls.)(Puls.)(Puls.)		User programmable	Programm. by Production / Service	
Espresso	50 165 600 Yes No				No
Long coffee	70 440 600 Yes No				
Pre-ground	No				
Hot water	Continues until the water supply has been exhausted (capacitive sensor)				
Steam pannarello (frother)	Continues until the water supply has been exhausted (capacitive sensor)				

RINSE	Initial rinse	Final rinse
When performed	When the machine is switched on and the boiler temperature is $\leq 50^{\circ}$ C	When the machine is switched off electronically, manually or auto- matically after 30', if at least one coffee has been dispensed, be- fore switching off
No. of pulses	180	80
Stopping option	Yes, by pressing any key	Yes, by pressing any key
User disable option	No	No
Production/Service de- partment disable option	No	No
No. of pulses user adjust- ment option	No	No
No. of pulses Production/ Service department ad- justment option	No	No
Pulse range (Min. – Max.)	No	No

Descaling cycle frequency						
Hard- ness Water hardness Without water filter With		With water filter				
1	Soft (up to 7°dH)	240 litres (480,000 pulses)	480 litres (960,000 pulses)			
2	Medium (7° - 14°dH)	120 litres (240,000 pulses)	240 litres (480,000 pulses)			
3	Hard (15° - 21°dH)	60 litres (120,000 pulses)	120 litres (240,000 pulses)			
4	Very hard (over 21°dH)	30 litres (60,000 pulses)	60 litres (120,000 pulses)			

The default water hardness level is 4. Each litre of water corresponds to approximately 2,000 pulses.

In the machines where is not possible change the water hardness the default hardness level is 3.

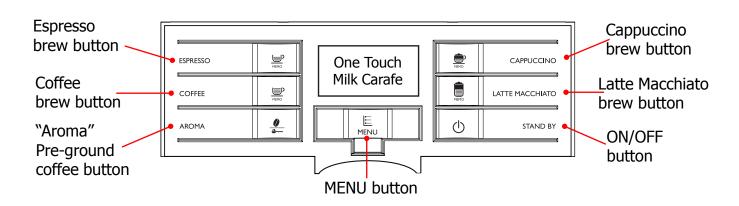
MOLTIO	02 TECHNICAL SPECIFICATIONS
DREG DRAWER	Description and values
Time-out for dreg drawer	5 sec.
Reset dreg counter	Dreg emptying alarm, if the dreg drawer is removed for more than 5 seconds.

STANDBY	Description and values
Inlet time (default)	30 minutes
Inlet time programmed by Production/Serv-	Yes
ice	
Boiler temperature during Standby	Boiler OFF

WATER TANK	Description
Water reserve (pulses) with water filter	200
Water reserve (pulses) with no water filter	200
Water reserve modifiable by Production/Service departments	No
"Fill tank" alarm	Yes
"No tray" alarm	Yes (Fill tank)
Water mains	No

CHAPTER 3 BRIEF INSTRUCTIONS





This machine is equipped with a colour-coded system to make your understanding of the display signals easier.

The icons are colour-coded according to the traffi c light principle.

Machine ready signals (GREEN colour)



The machine is ready to brew coffee with Arabica coffee beans



The machine is brewing one cup of coffee.



The machine is ready to brew coffee with Robusta coffee beans

The machine is ready to brew coffee with a mix of coffee beans



The machine is ready to brew pre-ground coffee.



Select the programming menu or special beverages menu



The machine is programming the amount of coffee to brew.

Coff ee brewing using pre-ground



Hot milk or hot water selection.



Hot milk brewing.

coffee in progress.



Hot water dispensing.



The machine is brewing cappuccino.



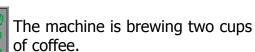
The machine is brewing one cup of espresso.



The machine is programming the amount of milk to dispense for the cappuccino.



The machine is brewing two cups of espresso.



The machine is programming the amount of coffee to dispense for the cappuccino.



03 BRIEF INSTRUCTIONS

The machine is programming the amount of milk to dispense for the hot milk.



The machine is brewing Latte Macchiato.



Insert the water dispensing spout and press the " $\underbrace{\bigoplus}_{MEMO}$ " button to start dispensing. Press " $\underbrace{\bigoplus}_{MEMO}$ " to exit.



The machine is programming the amount of milk to dispense for the Latte Macchiato.



The machine will remind the user that the carafe must be inserted.



The machine is programming the amount of coffee to dispense for the Latte Macchiato.

Machine ready signals (YELLOW colour)



The machine is heating up to brew beverages or dispense hot water.

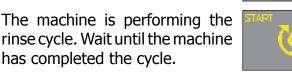


The machine is heating up during beverages programming.



The brew group is being reset due to machine reset.

Refi II the coffee bean hopper with coffee beans and restart the cycle.



Prime the circuit.



has completed the cycle. The machine needs the "INTENZA+" water filter to be replaced.



The machine needs to be descaled. Press the " $\underbrace{\bigcup}_{MEMO}$ " button to start the descaling process. Follow the steps described in the descaling chapter of this manual. If you want to descale later, press the " $\underbrace{\bigcup}_{MEMO}$ " button to continue using the machine.

Please note that not descaling your machine will ultimately make it stop working properly. In this case repair is NOT covered under your warranty.

Machine ready signals (RED colour)



Close the service door.



Insert the coffee grounds drawer.



Fill the coffee bean hopper.



Empty the coffee grounds drawer and the coffee residues drawer.



The brew group must be inserted into the machine.



Fully insert the coffee grounds drawer before turning the machine off.



Fill the water tank.



Insert drip tray.

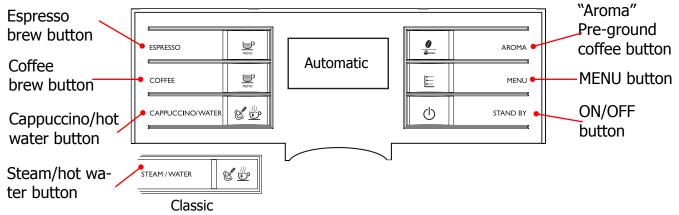


Insert the coffee bean hopper.



Turn off the machine. After 30-seconds, turn it back on. Try this 2 or 3 times. If the machine does not start, contact the Philips SAECO hotline in your country and communicate the Error-code which you see on the display.

3.1.2. Customer menu in the Automatic and Classic.



This machine is equipped with a colour-coded system to make your understanding of the display signals easier.

The icons are colour-coded according to the traffi c light principle.

Machine ready signals (GREEN colour)



The machine is ready to brew coffee with Arabica coff ee beans



The machine is ready to brew coffee with Robusta coffee beans



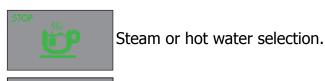
The machine is ready to brew coffee with a mix of coffee beans



The machine is ready to brew pre-ground coffee.



Steam or hot water selection.







The machine is brewing one cup of espresso.



The machine is brewing one cup of espresso.



The machine is brewing two cups of espresso.

03 BRIEF INSTRUCTIONS



The machine is brewing two cups of coffee.



The machine is programming the amount of coffee to brew.



Coffee brewing using pre-ground coff ee in progress.

Machine ready signals (YELLOW colour)



The machine is heating up to brew beverages or dispense hot water.



The machine is performing the rinse cycle. Wait until the machine has completed the cycle.

machine needs The the "INTENZA+" water filter to be replaced.



The brew group is being reset due to machine reset.



Refi II the coffee bean hopper with coffee beans and restart the



Prime the circuit.



The machine needs to be descaled. Press the " $\underbrace{\textcircled{}}_{MENO}$ " button to start the descaling process. Follow the steps described in the descaling chapter of this manual. If you want to descale later, press the " $\underbrace{\textcircled{}}_{MENO}$ " button to continue using the machine.

Please note that not descaling your machine will ultimately make it stop working properly. In this case repair is NOT covered under your warranty.

Machine ready signals (RED colour)



Close the service door.



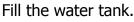
Fill the coffee bean hopper.



The brew group must be inserted into the machine.



Fully insert the coffee grounds drawer before turning the machine off.





Insert the coffee bean hopper.



Insert the coffee grounds drawer.



Empty the coffee grounds drawer and the coffee residues drawer.



Turn off the machine. After 30-seconds, turn it back on. Try this 2 or 3 times. If the machine does not start, contact the Philips SAECO hotline in your country and communicate the Error-code which you see on the display.

3.2. Operation, cleaning and maintenance

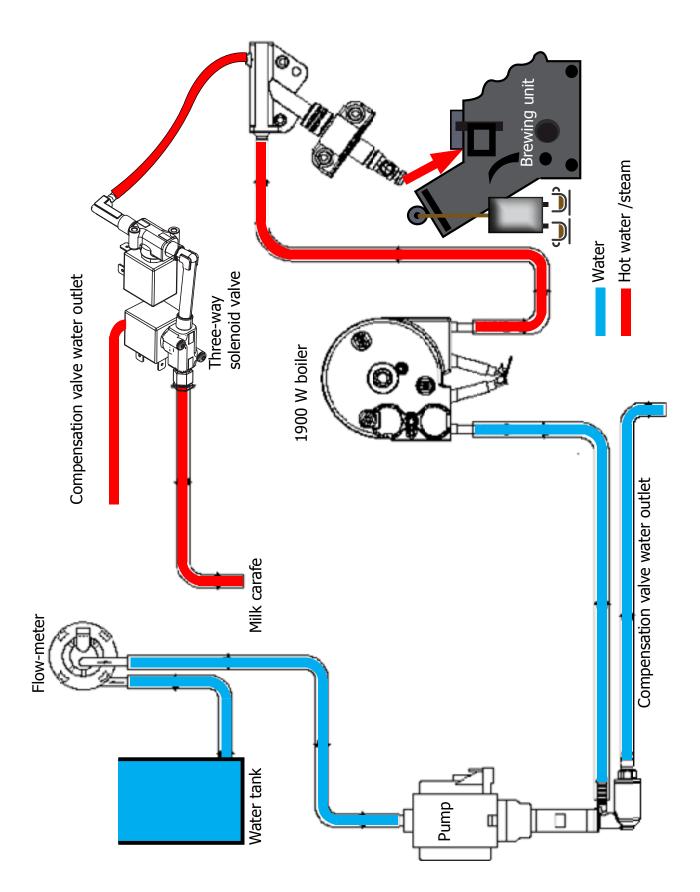
	Operating the machine			
1	Fill water tank			
2	Fill the coffee bean hopper			
3	Switch on the appliance			
4	Press the button to start the appliance	\ominus		
5	Heating	When the heating phase begins, wait for it to finish		
6	Rinse	Carry out a rinse cycle for the internal circuits		
7	Machine ready	The machine is ready to dispense beverages		

	CLEANING AND TECHNICAL SERVICING			
А	Empty the dregs drawer	When indicated		
В	Empty the drip tray	As necessary		
С	Clean the water tank	Weekly		
D	Clean the coffee bean hopper	As necessary		
E	Clean the casing	As necessary		
	Clean the brewing unit	Every time the coffee bean hopper is filled or weekly		
F	Lubricate the brewing unit	After 500 dispensing cycles or when the grease is no longer present on the brewing unit		
	Clean the unit housing	Weekly		
Н	Descaling	When indicated		

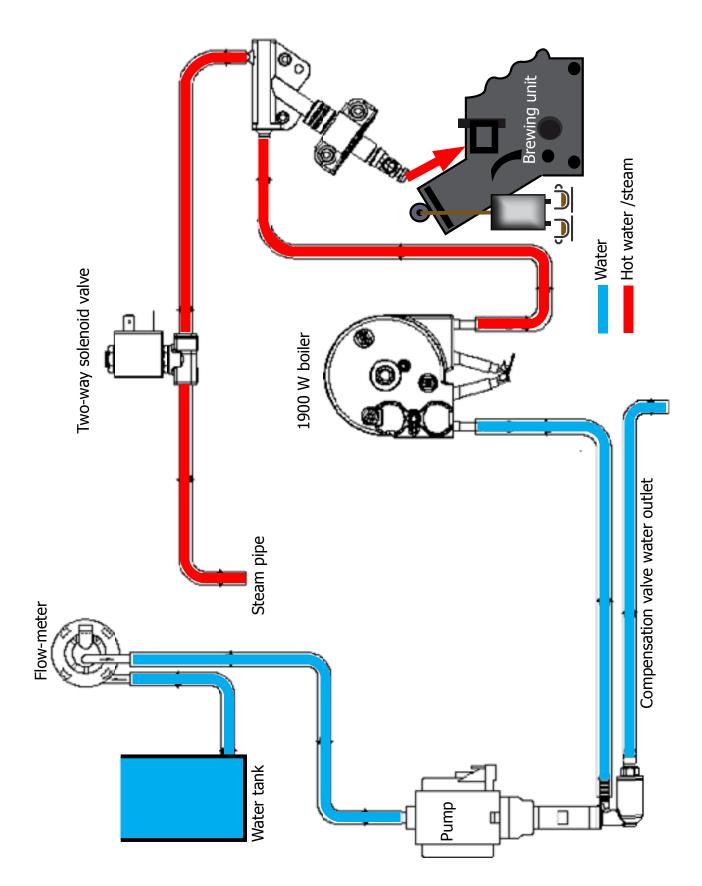
Descaling cycle frequency							
Hardness	Hardness Water hardness Without water filter With water filter						
1	Soft (up to 7°dH)	240 litres (480,000 pulses)	480 litres (960,000 pulses)				
2	Medium (7° - 14°dH) 120 litres (240,000 pulses) 240 litres (480,000 pulses)						
3	Hard (15° - 21°dH)	60 litres (120,000 pulses)	120 litres (240,000 pulses)				
4 Very hard (over 21°dH) 30 litres (60,000 pulses) 60 litres (120,000 pulses)							
The default water hardness level is 4. Each litre of water corresponds to approximately 2,000 pulses. In the machines where is not possible change the water hardness the default hardness level is 3.							

CHAPTER 4 OPERATING LOGIC



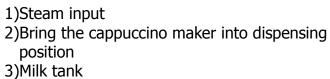


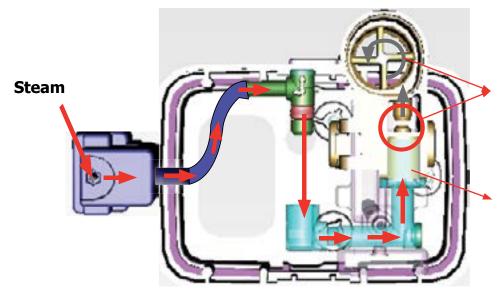




4.1.2. Milk Carafe







The milk is heated by the steam and taken towards the emulsion chamber where it is mixed with air and transformed into foam

The steam passes through the pipe creating a sucking effect that pulls the milk upwards

4.2. Coffee cycle

Main switch ON		START	STOP
Time			
Coffee grinder			Pulses (Dosage)
Heating	approx. 45 sec.		
Pump			Pump operation (flow meter pulses) in accordance with the amount of product selected.
Brewing unit gear motor			
Status	Heating	Ready	Coffee cycle

Notes: * Only with Pre-brewing



Single microswitch gear motor

Switching on

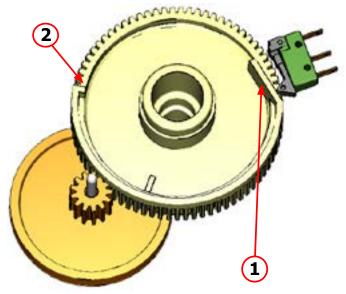
When the machine is switched on, the gear motor repositions itself as follows:

- It acts on microswitch 1 (see following chapter).
- The gear motor changes its rotation direction and moves upwards again by approx. 1-2 mm.
- The boiler begins to heat the water for approx. 45 sec., at full power, in order to reach the optimal temperature. The temperature will then remain at a constant level.

Coffee cycle

- 1. The coffee grinder starts the grinding process (controlled by pulses generated by a sensor).
- 2. The gear motor (brewing unit) moves to the brewing position.
- 3. Preliminary dispensing phase (short pump activity, short pause).
- 4. Product dispensing (the pump operation period is defined by the amount of product dispensed).
- 5. The gear motor moves to its home position (the dregs are expelled automatically).

4.3. Single microswitch



The gear motor is powered by a direct current motor that engages with the smaller double toothed wheel using a worm screw. The unit is mounted on the axle of the large gear wheel and when a coffee is requested, it moves from the standby position to the dispensing position, and then back to the standby position again.

- Standby position: 1
- Dispensing position: 2

4.4. Temperature sensor (adjustment)

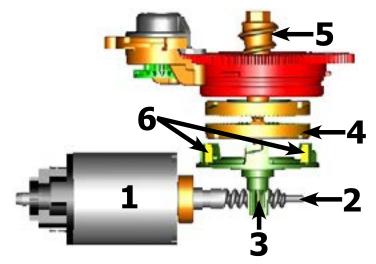
Temp. (°C)	R nom (kΩ)	ΔR (+/- %)
20	61.465	8.6
50	17.599	5.9
75	7.214	4.1
80	6.121	3.7
85	5.213	3.4
90	4.459	3.1
100	3.3	2.5
125	1.653	3.9
150	0.893	5.1

An NTC is used as a temperature sensor; in the event of overheating this reduces boiler element power consumption.

The electronic system detects the current boiler temperature from the drop in voltage of the sensor and adjusts it accordingly.

Heating element values and corresponding temperatures: see table.

4.5. Coffee grinder

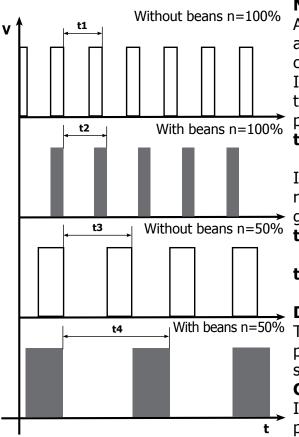


The coffee grinder is driven by a direct current motor (1) using a worm screw helicoidal wheel transmission (2).

The worm screw (2) drives a plastic gear wheel (3), which turns the lower grinder (4) and the increment pin (5)

There are two magnets (6) in the gear wheel; at every rotation these induce two pulses to a Hall sensor, which in turn transmits them to the electronic system.

4.6. Low bean level detection, dose quantity adjustment, coffee grinder blocked



No coffee

A low coffee bean level is detected by the Hall sensor, after variations in the pulse frequency (with or without coffee).

If there are no coffee beans (operation while empty), the number of rotations – and therefore the number of pulses – will be greater.

t1 = no coffee indication

If, however, there are coffee beans, the number of rotations will be lower due to the force created by the grinding.

t2 = no indication

t3 and t4 = this measurement is performed at the end of each grinding process

Dose quantity adjustment

The dose quantity is adjusted in accordance with the pulses detected (number of rotations proportional to the selected flavor – mild, medium or strong).

Coffee grinder blockage

If the coffee grinder becomes blocked for any reason,

pulses will no longer be transmitted to the electronic system and the grinder will come to a stop.

4.7. Dose self-learning (SAS)

The aim of this function is to automatically regulate the average dose of ground coffee (SELF-LEARNING); this takes place with an algorithm based on the following values and setting by the user:

1. Number of coffee grinder pulses during the grinding cycle.

2. Max. average value of the power consumed by the gear motor during the coffee brewing cycle.

3. Aroma selected by the user.

The algorithm compares the maximum average value of the power consumed by the gear motor with the value listed in the table for the selected aroma, in order to calculate the new grinding pulse value for the next coffee produced.

If the power consumption value is less than the minimum current value, the grinding pulses will be increased by 2.

If the power consumption value is greater than the maximum current value, the grinding pulses will be decreased by 4.

If the power consumption value falls within the "over-torque" interval, the product will be dispensed and the grinding pulses will be decreased by 10.

If the power consumption value falls within the "abort cycle" interval, the dreg will be expelled and the grinding pulses will be decreased by 10.

If the "pre-ground" flavour is selected by the user, no modification will be made.

This guarantees that, regardless of the coffee type used, the grinding level setting and the wear on the grinders, the ground coffee dose always remains constant.

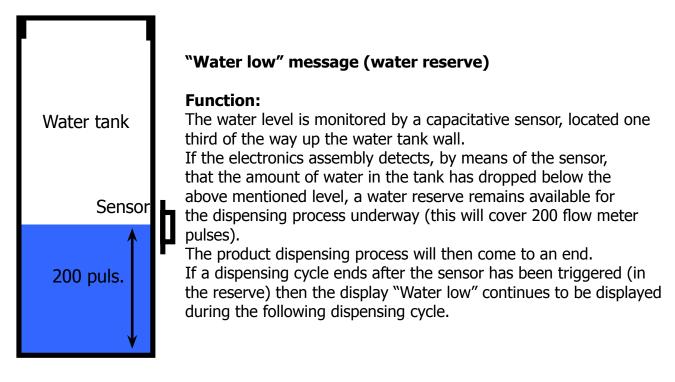
				DOSE ADJUSTMENT (NUMBER OF GRINDER IMPULSES) TO APPLY TO MED AROMA				
		3 levels	5 levels	+2	0	-4	-10	-10 and CYCLE ABORTED
	A	Light	Very Light	MAX_CURRENT_mA <150mA	<=150mA MAX_CURRENT_mA <=250mA	MAX_CURRENT_mA >250mA	MAX_CURRENT_mA >800mA	MAX_CURRENT_mA >1000mA
Aroma of the grinded product	В	Med	Light Med	MAX_CURRENT_mA <250mA	<=250mA MAX_CURRENT_mA <=350mA	MAX_CURRENT_mA >350mA	MAX_CURRENT_mA >800mA	MAX_CURRENT_mA >1000mA
	с	Strong	Strong Very Strong	MAX_CURRENT_mA <350mA	<=350mA MAX_CURRENT_mA <=500mA	MAX_CURRENT_mA >500mA	MAX_CURRENT_mA >800mA	MAX_CURRENT_mA >1000mA

Important:

For perfect operation, machine adjustment should take place in the area of the fields highlighted in green (A, B, C). When the type or brand of coffee is changed, there may be variations in the size of the beans and their stickiness or roasting level. This leads to variations in power consumption (mA), with resulting excessive or insufficient doses (until the necessary adjustments have been made to compensate for this change).

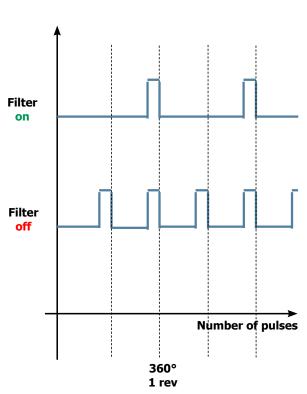
Caution: In the case of excessive dosage, powder may be expelled into the dreg drawer. This is not a fault, but can occur during preliminary operation or after a service.

4.8. Water level detection (water tank)



4.9. Descaling request

Flow meter pulses



"Descaling" – message with water filter inserted

(appliances with display only)

The water hardness is set on the basis of the regional water hardness analysis (1, 2, 3, 4).

Filter off:

If the function is turned off the electronics assembly monitors the flow meter pulses, recording one pulse each turn.

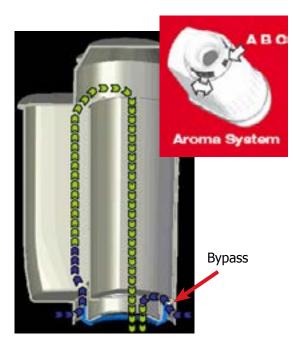
Filter on:

If the function is turned on the electronics assembly monitors the flow meter pulses, recording one pulse every two turns.

"Change water filter" message

The electronics assembly uses the flow meter impulses to keep track of the amount of water which has flowed through; after the specified amount (set in accordance with the water hardness level), the "Replace filter" message appears.

4.10. Water filter



Function:

- Reduced limescale deposits which take longer to form.
- Improved water quality.
- Improved taste due to the ideal water hardness.

Life span / descaling performance:

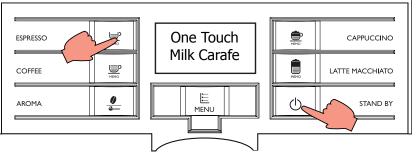
- - 10 ° dH
- 60 litres
- 2 months

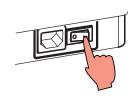
To achieve the best possible operating mode consistency over the total life span, the water is channelled using a 3-stage bypass (A, B, C) depending on the degree of hardness. See small image.

CHAPTER 5

SERVICE MODE

5.1.1. Test mode in Moltio One Touch Milk Carafe





To enter Test Mode

The machine enters Test Mode by holding pressed together Espresso and Stand-by while switching on the machine by mean of the main switch on the backside of the machine. Once entered in Test Mode, the display shows the firmware version.

The Test Mode is organized into 6 different pages : (press CAPPUCCINO to move to the next screen)

Page 0: The display shows:

- a) Firmware version.
- b) Type.
- c) "230"/"120" if the machine is a 230V or 120V model.
- d) Main supply frequency (50 or 60 Hz).

Page 1: Keyboard and display's colour test:

- a) Espresso button
- b) Coffe button
- c) Aroma button
- d) Cappuccino button
- e) Latte Macchiato button
- g) Stand-by button
- h) Menu button

Page 2: Input signals test:

- a) Water level sensor
- b) Microswitch door closed/opened
- c) Microswitch presence of the Brew Unit
- d) Microswitch presence of the Dregdrawer
- e) Select the COM port between USCP and Freemaster
- f) Lever position on Drip

Page 3: Low voltage loads test:

a) Brew Unit movement upward and downward (24V DC)

Page 4: High/Low voltage loads test (Pump, E.Valve) :

- a) Pump (120-230V AC)
- b) Electro Valve two-way (24Vdc)
- c) Electro Valve three-way (24dc)

Page 5: High voltage loads test (Heater, Grinder, Protection cover coffee beans):

- a) Heater (120-230V AC)
- b) Grinder (170-320V DC)
- c) Cover ON/OFF

Page 6: Values Autodose

a) Value Autodose for each selection of beans

Firmware Software version

	FIRMMARE
1	HIGO CARAFE
	81.81.81
	2380 58HZ

Firmware version on the display.

The machine model is shown (Higo Carafe). The voltage of the main supply "230V/120V" The frequency of the main supply is shown (50 or 60 Hz)

Press CAPPUCCINO to move to the next screen

Operational check – keys

	KEYBOARD	5
1 N		H 4
2 N		NS
3 H	- 7	N 6

Start condition

	EVBOARD	
1 Y		N 4
2 N	- 14	N S
3 N	9	NG
1	EVBOARD	
1 N	EVBOARD) N 4
	EVBOAR	

Press buttons from 1 to 6

When a button is pressed the letter next to it varies from N to Y. Pressing button 1 the backlight color changes from GREEN to RED. Pressing button 2 the backlight color changes from GREEN to YELLOW. The button 4 is pressed at the end because it takes you to the next page

ERROR:

The letters do not change from Y or N and Y are always, in this case need to check the flat cabe communication with the CPU-Power, but if it does not change color also need to check the wiring JP4.

Press CAPPUCCINO to move to the next screen

Operational check microswitches and sensors



INPU	ITS	
TRNK-H20=V	DOOR=	Ŷ
DRE9- Y	BU-P= (Y
COM= USCP	TRAY=	н

Insert the BrewUnit

Start condition

The indications BU-P changes from "N" to "Y". NOTE: removing the BrewUnit the indication from "Y" to "N" requires about 2-3 seconds to switch.

ERROR: Check the BU presence Microswitch and the wiring (JP16).

INPUTS				
TANK-H204Y	DOOR=	N		
	BU-P=	н		
COM= USCP	TRAY=	н		

Insert a full Water Tank

The indication TANK-H20 changes from "N" to "Y". **NOTE:** the switching from "N" to "Y" requires about 1-2 seconds.

ERROR: The indication TANK-H2O doesn't change; check the capacitive sensor (fixing) and the wiring (JP23)

INPUTS				
TANK-H20=N	DOOR=	Ν		
DREG- (Y	BU-P=	N		
COM- USCP	TRAY-	N		

Insert the Dreg Drawer

The indication DREG change from "N" to "Y"

ERROR: The indication DREG does not change; check the Microswitch for the DREG and the wiring (JP16).

Close the Door (the Dreg Drawer should be inserted) The indication DOOR change from "N" to "Y"

INPUTS				
THNK-H20=Y	DOOR=	Q.		
DREG= V	BU-P=	N		
COM= USCP	TRAY=	N		

INPUTS

BU-P=

TROV=

v

TANK-H2O=Y DOOR=

USCP

DREG=

OH-

ERROR: The indication DOOR does not change; check the Microswitch for the door and the wiring (JP14).

NOTE: without the Dreg Drawer correctly inserted the DOOR indication cannot change !

Insert the drip tray.

The indication TRAY change from "N" to "Y"

ERROR: The indication TRAY does not change; check the Microswitch for the door and the wiring (JP14). NOTE: Check if the drip tray is correctly inserted

INPUTS				
TANK-H20=Y	DOOR=	Y		
DREG= Y	BU-P=	Y		
COM- USCP	TRAY=	н		

The indicatin COM must remain on USCP

Press CAPPUCCINO to move to the next screen

Operational check – brewing unit

	BU P	PAGE	
WORK=	N	CUR=	8
HUNE=	н		0

Start condition

BU PAGE			
Y H	CUR=	97 0	
	V N	y Cur= N	

Press the ESPRESSO button to move the BU to Work When the BU reaches the work position the indication **WORK** changes from "N" to "Y", the number of the current is minus than 200mA (without BU) or 300mA (with BU).

BU PAGE			
NORK=	N	CUR=	97
HOME=	N		0

DU PAGE			
N N	CUR=	938 0	
	N N	N CUR=	

ERROR: The indication **WORK** doesn't change and remain "N", the display backlight changes from green to red; Check the work microswitch (broken?), the BU motor (blocked?) and the wiring (JP16) and (JP14)

ERROR: (Without BU) The absorbed current is more than 200mA,

the display backlight changes from green to red; check the BU and the motor.

Operational check – brewing unit



ERROR: **(With BU)** The absorbed current is more than 300mA, the display backlight changes from green to red; check the BU and the motor



1	BU F	PAGE	
WORK= HOME=	NN	CUR=	97 0

Press the COFFE button to move the BU to Home When the BU reaches the home position the indication **HOME** changes from "N" to "Y", the number of the current is minus than 200mA (without BU) or 300mA (with BU).

ERROR: The indication **HOME** doesn't change and remain "N", the display backlight changes from green to red; Check the work microswitch (is broken), the BU motor (is blocked) and the wiring (JP16).

1	BU F	PAGE	
WORK= HOME=	NH	CUR=	950 0

ERROR: **(Without BU)** The absorbed current is higher than 200mA, the display backlight changes from green to red; check the BU and the motor.

ļ	BUL F	AGE	
WORK=	N	CUR=	953
HOME=	H	a	0

ERROR: **(With BU)** The absorbed current is higher than 300mA, the display backlight changes from green to red; check the BU and the motor

Press CAPPUCCINO to move to the next screen

Operational check - solenoid valves and pump

EV	PUMP	
EV1= OFF EV2= OFF	IMP= 0 L/H= 0	

Start condition



If you submit the following screen means that there is the coffee grounds drawer is not correctly inserted, or the side door is not completely closed. Only after entering the drawer and closed the door, the following screen will disappear.



Press the ESPRESSO button to switch on the solenoid valve EV1 It is possible to hear the "click" from Electro Valve. The indication beside the **EV1** changes from "OFF" to "ON".



Press the COFFEE button to switch on the solenoid valve EV2

It is possible to hear the "click" from Electro Valve. The indication beside the EV2 changes from "OFF" to "ON".

Press the LATTE MACCHIATO button to switch on the Pump The water begins to leak from the tube and the indication IMP (pulse flowmeter) the display shows an increasing number. The indication L / H must be in the range 10-18



ERROR: The display backlight changes from green to red and the impulse remains 0; If water comes out the pipe: check the wiring from the flowmeter to the CPU/POWER board (JP5). If no water comes out the pipe: check the pump and the wiring from the pump to the CPU/POWER board (JP24).

Press CAPPUCCINO to move to the next screen

Operational check - coffee grinder and boiler



Start condition

HEATER	GRINDER
31	COVER OFF 8 0 17
HEATER	GRINDER
31	COVER ON B 17

Remuve the beans cover

The signal changes from "COVER ON" to "COVER OFF". ERROR:

If the indication COVER ON / OFF COVER does not match respectively the PRESENCE /ABSENCE of the cover beans Check presence and alignment with magnente REED sensor. Presence REED sensor and wiring to CPU JP25.



Reposition the beans cover

The grinder starts to spin and the number of pulses is marked in as circled in red, the other numbers at the moment, are not important for the test



ERROR:

If the number is 0, the backlight changes to red, and the motor moves, then the fault is to be found in Hall sensors, or in their associated wiring, or in the CPU / POWER (JP2). If the engine does not start then the fault lies in the chain (JP8), wiring, coffee grinder, or the grinder itself



Temperature control

The circled number expresses the temperature of the boiler in degrees centigrade

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ERROR: In the indication HEATER appears "SHORT", the NTC temperature-sensor is shorted, the display backlight changes from green to red; check the wiring from the NTC temperature-sensor to the CPU/POWER board (JP13).



ERROR: In the indication HEATER appears "OPEN", the NTC temperature-sensor is detached or broken, the display backlight changes from green to red; check the wiring from the NTC temperature-sensor to the CPU/POWER board (JP13).



Press the COFFEE button to switch on the Heater

The absorbed current (Amperometer on the main supply) is OK, the indication HEATER changes from "OFF" to "ON" and the temperature starts increasing.



If temperature is over 135°C, the backlight change from GREEN to YELLOW. This is a ALERT message to avoid heating the HEATER element over dangerous temperature.

ERROR: the absorbed current is KO or the temperature does not increase; check the wiring from the heater to the CPU/POWER board (JP19) and the wiring of the NTC temperature-sensor (JP13).

Press CAPPUCCINO to move to the next screen

AUTODOSES			
ARABICA	98		
ROBUSTR	90		
MIX	90		

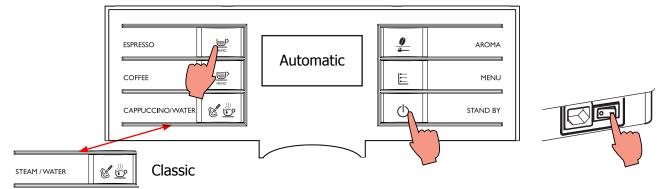
Start condition

AUTODOSES			
ARABICA	92		
ROBUSTA	92		
MIX	90		

The machine shows the three values dell'autodose Selection beans.

The default value is 90 for all. After the coffee brewing values change (as shown in the image)

5.1.2. Test mode in Moltio Automatic and Classic



To enter Test Mode

The machine enters Test Mode by holding pressed together ESPRESSO and STAND-BY while switching on the machine by mean of the main switch on the backside of the machine. Once entered in Test Mode, the display shows the firmware version.

The Test Mode is organized into 6 different pages :

(press AROMA to move to the next screen)

Page 0: The display shows:

- a) Firmware version.
- b) Type.
- c) "230"/"120" if the machine is a 230V or 120V model.
- d) Main supply frequency (50 or 60 Hz).

Page 1: Keyboard and display's colour test:

- a) Espresso button
- b) Coffe button
- c) Cappuccino/Water or Steam/Water button
- d) Aroma button
- e) Menu button
- f) Stand-by button
- g) Unused button
- h) Backlight colors

Page 2: Input signals test:

- a) Water level sensor
- b) Microswitch door closed/opened (if the dregdrawer is not present , the display indication is always NM')
- is always "N")
- c) Microswitch presence of the Brew Unit
- d) Microswitch presence of the Dregdrawer

Page 3: Low voltage loads test:

a) Brew Unit movement upward and downward (24V DC)

Page 4: High/Low voltage loads test (Pump, E.Valve):

a) Pump (120-230V AC)

b) Electro Valve (24Vdc) (The door microswitch and the dregdrawer microswitch must be **closed**)

Page 5: High voltage loads test (Heater, Grinder, Protection cover coffee beans):

- a) Heater (120-230V AC)
- b) Grinder (170-320V DC)
- c) Cover ON/OFF

Page 6: Values Autodose

a) Value Autodose for each selection of beans

Firmware Software version



Firmware Version "xx.xx.xx" The machine model "CAPP." or "PANN." The "120" text for 120V models or the "230" text for 230V models . The frequency of the main supply "50HZ" or "60HZ"

Press AROMA to move to the next screen

Operational check – keys

	KEYB		
1 N		N 4	5
2 N	22	N 5	
3 N	9	N 6	

Strart condition

	KEYB	
1 N		N 4
2 N		N 5
2 Y	N 7	N 6
	KEYB	Territor II
1 N		N.4
2 Y	12	N 5
3 N	Ņ	NБ
	T 1 1 1	

Press buttons from 1 to 6

When and only when a button is pressed the letter beside change from N to Y.

Pressing button 1, 3, 4, 6 the backlight color changes from GREEN to RED.

Pressing buttons 2, 5 the backlight color changes from GREEN to YELLOW.

Note: Press button 4 as the last once, since it makes change the test page.

ERROR: The letters do not change from N to Y or are always Y; check the interface board and the flat cable (JP21). During themovement the backlight remain green; check the wiring (JP4) from the interface board and the display.

Press AROMA to move to the next screen

Operational check microswitches and sensors

INPUTS			
TANK-H20=N		Ν	
DREG= N	BU-P=	N	

Start condition

INPUTS			
H20=	Y	DOOR=	N
DREG=	N	BU-P=	N

Insert a full Water Tank

The indication H20 changes from "N" to "Y". NOTE: the switching from "N" to "Y" requires about 1-2 seconds

ERROR: The indication TANK-H2O doesn't change; check the capacitive sensor (fixing) and the wiring (JP23)

	INP	UTS			
H20=	N	DOOR=	Ν		
DREG=	Y	BU-P=	N		

Insert the Dreg Drawer

The indication DREG change from "N" to "Y"

ERROR: The indication DREG does not change; check the Microswitch for the drag drawer and the wiring (JP16)

	INP	UTS	
H20=	N	DOOR=	Ø
DREG=	Y	BU-P=	Ν

Close the Door (Dreg Drawer must be inserted)

The indication DOOR change from "N" to "Y"

ERROR: The indication DOOR does not change; check the Microswitch for the door and the wiring (JP14). NOTE: without the Dreg Drawer correctly inserted the DOOR indication cannot change !

INFUIS			
H20=	N	DOOR=	N
DREG=	N	BU-P=	(Y)

Insert the BrewUnit

The indications BU-P changes from "N" to "Y". NOTE: removing the BrewUnit the indication from "Y" to "N" requires about 2-3 seconds to switch.

ERROR: Check the BU presence Microswitch and the wiring (JP16).

Press AROMA to move to the next screen

Operational check – brewing unit

	0	
N	CUR=	0
N		
	N N	N CUR=

Start condition

the motor.

	BU		
WORK=	NC	UR=	9
HOME= CHECK DR	REG	DOOR	0

Press the ESPRESSO button to move the BU to Work **IMPORTANT NOTE:** If the DREGDRAWER is not inserted or the

DOOR is not closed the BU test cannot be performed. If these 2 inputs are not in the right position, a warning message will be shown and the display turns to yellow...

	B	U	
WORK= HOME=	Y N	CUR=	97

When the BU reaches the work position the indication **WORK** changes from "N" to "Y", the number of the current is minus than 200mA (without BU) or 300mA (with BU).



ERROR: The indication **WORK** doesn't change and remain "N", the display backlight changes from green to red; Check the work microswitch (broken?), the BU motor (blocked?) and the wiring (JP16).

	E	U	
WORK= HOME=	N N	CUR=	953

ERROR: (Without BU) The absorbed current is more than 200mA, the display backlight changes from green to red; check the BU and



ERROR: (With BU) The absorbed current is more than 300mA, the display backlight changes from green to red; check the BU and the motor.

	B	U	
WORK=	N	CUR=	97
HOME=	Ŷ		

Press the CAFFEE button to move the BU to Home When the BU reaches the home position the indication HOME changes from "N" to "Y", the number of the current is minus than

BU WORK= N CUR= 97 HOME= N

ERROR: The indication **HOME** doesn't change and remain "N", the display backlight changes from green to red; Check the work microswitch (is broken), the BU motor (is blocked) and the wiring (JP16).

	E	U	
WORK= HOME=	N N	CUR=	953

	Ē	U	
WORK= HOME=	N N	CUR=	933

ERROR: **(Without BU)** The absorbed current is higher than 200mA, the display backlight changes from green to red; check the BU and the motor.

ERROR: **(With BU)**The absorbed current is higher than 300mA, the display backlight changes from green to red; check the BU and the motor

Press AROMA to move to the next screen

200mA (without BU) or 300mA (with BU).

Operational check - solenoid valves and pump

1	εŲ	PUMP	
EV1	OFF	IMP= 0 L∕H= 0	

Start condition

E	Ų	PUMP	
EV1	OFF	IMP= Ø	
СНЕСК	DREG	L/H= 0 DOOR	

EV		PUM	P
EV1	ON	IMP= L/H=	0 0
			<u> </u>

Press the ESRESSO button to open the Electro Valve IMPORTANT NOTE: If the DREGDRAWER is not inserted or the DOOR is not closed the EV test cannot be performed. If these 2 inputs are not in the right position, a warning message will be shown and the display turns to yellow.

It is possible to hear the "click" from Electro Valve. The indication beside the **EV1** changes from "OFF" to "ON".

E	V	PUMP
EV1	ON	IMP= 69 L/H= 13

Press the MENU button to switch on the pump

The water goes out from the pipe and the indication IMP shows increasing numbers. The indication L/H must be within the range 10-18.

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EU		PUMP
EVI	ON	IMP= 0 L/H= 0

EV PUMP EV1 ON IMP= 69 L/H= 0

ERROR: The display backlight changes from green to red and the impulse remains 0; If water comes out the pipe: check the wiring from the flowmeter to the CPU/POWER board (JP5). If no water coems out the pipe: check the pump and the wiring from the pump to the CPU/POWER board (JP24).

ERROR : The L/H is zero or very low; the Electro Valve does not open. Check the wiring from the Electro Valve to the CPU/POWER board (JP3) and the Electro Valve.

Operational check - coffee grinder and boiler

HEATER	GRINDER
	COVER ON
109	0 0 16
HEATER	GRINDER
And in case of the local division of the loc	COVER OFF
Concernence of the second s	COVER OFF

HEATER	GRINDER
	COVER ON
109	16

Start condition

Remove the Bean Hopper Cover

The "COVER ON" switches to "COVER OFF". Replacing the Bean Hopper Cover the text switches again to "COVER ON".

ERROR: if the text shown "COVER ON" / "COVER OFF" does not reflect the PRESENT / NOT PRESENT status of the Bean Hopper Cover, check the magnet presence on the cover, the REED sensor on the Bean Hopper and the REED cable to the JP25 connector onto the CPU/POWER board.

Replace the Bean Hopper Cover and press the MENU button

The grinder rotates and in the indication GRINDER the number

increasing up to 40. The other numbers inside the GRINDER box





ERROR: The number remains 0 or the grinder does not run, the display backlight changes from green to red; check the Hall sensor board of the Grinder, the Grinder, the wiring from the Hall sensor board to the CPU/POWER board (JP2) and the wiring from the



Check the temperature.

to switch on the grinder.

are not important for this test.

The number shows the heater temperature

Grinder to the CPU/POWER board (JP8)

05 SERVICE MODE

MOLTIO



ERROR: In the indication **HEATER** appears **"SHORT"**, the NTC temperature-sensor is shorted, the display backlight changes from green to red; check the wiring from the NTC temperature-sensor to the CPU/POWER board (JP13).

ERROR: In the indication **HEATER** appears **"OPEN"**, the NTC temperature-sensor is detached or broken, the display backlight changes from green to red; check the wiring from the NTC temperature-sensor to the CPU/POWER board (JP13).

HEATER GRINDER ON 40 49 15 14

Press the CAFFEE button to switch on the Heater

The absorbed current (Amperometer on the main supply) is OK, the indication HEATER changes from "OFF" to "ON" and the temperature starts increasing.

GRINDER
COVER ON
40
38 18

If temperature is over 135°C, the backlight change from GREEN to YELLOW. This is a ALERT message to avoid heating the HEATER element over dangerous temperature. ERROR: the absorbed current is KO or the temperature does not increase; check the wiring from the heater to the CPU/POWER board (JP19) and the wiring of the NTC temperature-sensor (JP13).

Press AROMA to move to the next screen

AUTO	DOSES	
ARABICA	90	
ROBUSTA	90	
MIX	90	
AUTO	DOSES	-
ARABICA	92	
DODUCTO	00	-

MIX

98

Start condition

The display shows the 3 values of the autodoses for the 3 types of bean selection (Arabica, Robusta, Mix). The default values for all is 90. After brewing some coffees the values change as shown in picture.

5.2. Error codes

ERROR CODES	DESCRIPTION		
01	The coffee grinder is blocked (grinder blades jammed or sensor not reading properly)		
03	The brewing unit is blocked in work position (microswitch not released in up position after 3", torque error trying to move down, descent time out exceeded)		
04	The brewing unit is blocked in home position (microswitch not released in down position after 3", torque error trying to move up, ascent time out exceeded)		
05	Water circuit / flow meter problems (water circuit blocked or no flow meter signal)		
10	Boiler temperature sensor short circuited		
11	Boiler temperature sensor open circuit		
14	The boiler temperature has exceeded the maximum allowed value (165°c)		
15	The boiler temperature has not increased by x°C in y sec (boiler power supply disconnected, incorrect boiler fitted must be a 1300W boiler, partial power supply to boiler, cut out thermostat tripped)		
19	Mains voltage trouble		

5.3. Saeco Service Center - Quick Start Guide

Saeco Service Center (SSC) is a tool with which you can re-program the machine and check the diagnostic of the same.

You can download the software from the following link: http://logsave.logtronics.com/SSC2/publish.htm In support of this tool it is essential to order the Saeco Programming Device:

Cod. 20000490 "KIT PROGRAMMER SERKIT SSC2".

This kit includes the programmer and cables helpful.

All details related to the registration and operation are explained in the enclosed Quick start guide (QSG).

Saeco Service Center – Quick Start Guide

Press the icon to view the document ${f 0}$

To open the attached document is necessary to save the service manual on your PC.

CHAPTER 6

SERVICE AND MAINTENANCE

6.1. Repair Flow

Proces stap Sa	aeco no.	Action
Intake		1 Visual inspection (transport damage) take care for pictures
		2 Check Type/serialnumber
		Log all available accessory
Diagnosis		3 Check product for consumer complaint (NFF contact consumer)
		4 Opening machine
		Run Diagnostic to get error codes and relevant set statistics (Saeco Service Center SSC)
		5 Visual inspection check for loosen parts, leaking etc
		6 Operational tests
Repair		7 Repairing the faults encountered
		Checking any modifications (view Symptom Cure, new software, etc.)
		8 Refer Annex tabs per family
		9 Service activities in accordance with the operating schedule
		Check/Replace Waterfilter (the small filter, not the Britta filter)
		Check/Replace Water tank lip seal
		Check/Replace Boiler pin O-ring
		Clean/align Coffee grinder (Vacuum cleaner / brush)
		Descale the water Circuit
		Check/Replace Hot water/steam valve
		10 Internal check / cleaning
		Check/Clean/Grease Brewing unit
		11 Operational test while the appliance is open
		Check Hoses, attachments and Oetiker clamps
		Check Pump for operation & noise
		Check Gear motor for operation & noise
		Check for leakage
		12 Assembly
		13 Final inspection test
		Steam out before shipping out, if temperature is below 0° to prevent any demaged due to
		frozen water.
14		 No need for those families Minuto family (all platform); Incanto family new; Pico Baristo; Gran Baristo; Intelia V2; Philips 2000-2100; Incanto Executive; Moltio family (all platform). Please also check for GDA_113455
		Provide precise IRIS code, according dedicated code table for Coffee products. The
		15 location code from the part you have worked on MUST be completed always with the part
		reference from exploded view !
Inspection		
visual		Do cabinet parts fit well together
		Check for damages
Powercheck		Will the set switch on
Accesoires		Do the accessories match with the intake
Consumer complaint		Check the product for the consumer complaint
Coffee		Basic Functional test
Dispense		Make 2 * coffee. Are both amounts equal
		Make 2 cups at the same time. Are the volumes equal
Noise		Is the sound normal
Crema		Blow on the coffee. Does the crema come back together
		Is the crema colour correct (Hazelnut)
Temperature		Is the coffee temperature within spec
Grinder		Is the grinder noise normal
Steam		
Steam		Does the steam work
Hot Water		Does the hot water work
Milk		(if applicable)
Cappuchino		Does the cappuccinatore produce good froth
Сарриснию		שטבא נווב נמאאמרכווומנטוב או סממרה צססמ ווסנוו

Leakage		
Leakage	14	Did the product leak during the testing
1	15	Draining the circuit (in winter)
Cleaning		Clean water reservoir, bean reservoir, brew chamber and conveyor
	16	Clean and dry brew unit, coffee bin and drip tray.
		Lubricating the brewing unit with suitable grease
		External cleaning
Safety check		
		Earth leakage, Isolation test, resistor of earth wire grounding, as requested in certain
		country's (VDE, ISO)
visueel		Check the mains cord for damages
Packing		
	18	Packing
		Check completeness (accessories) according income log
	19	Neatly pack the product
Documentation		NFF letter
		Descaling instruction with changed procedure (S/C)
		Other instructions according S/C
Repair report		Is there an answer to ALL consumer questions/complaints (see complaint)
		add set statistic and give, if needed clear instruction towards consumer
		Is it indicated which documents are added
		Are there tips how to prevent issues

CHAPTER 7

DISASSEMBLY

7.1. Outer Shell



Remove the water tank, coffee container and cover, drip tray, dreg drawer, brewing unit, hot water dispenser.



Unscrew the screws shown.



Unhook the highlighted frame and press and lift the top cover.

Lateral panels



Unscrew the screws shown.





Unscrew the screws shown.







Unscrew the screw shown and remove the lateral panels

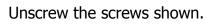


Remuve the rear pannel

07 DISASSEMBLY

7.2. Coffee grinder







Remove the support the reed sensor



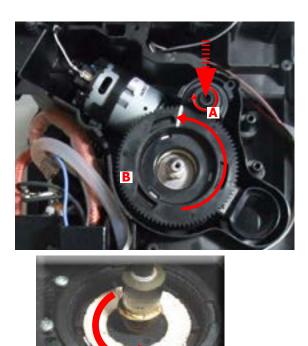
Remove the support the coffee container.

When reassembling the coffee grinder, make sure the spring is repositioned



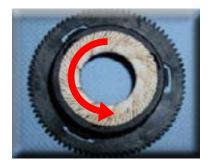
Raise the coffee grinder and remove the connections.

7.3. Grinder blades



Turn the grinder blades anticlockwise out of the support. To extract the top support of the appliance, press on the grinding adjustment spindle (A) and turn the support anticlockwise until it unhooks.

correctly (see photo).



Turn the grinder blades clockwise out of the support. The bayonet connections can be accessed from the rear.





For a standard adjustment, both markings must be aligned.

7.4. Coffee grinder adjustment





The grinding adjustment can be set by the user by pressing and turning (only by one click at a time) the insert that is located under the coffee container.

Adjustment by a service center





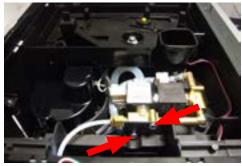
To adjust grinding further, the tecnical service can work directly on the coffee grinder by pressing and turning the ring nut (C) shown. (clockwise + to increase the particle size of the coffee and anticlockwise - to decrease it).

If there are any remains of coffee powder between the two grinding blades it is recommended to tighten by max. two marks at a time.

Lastly, move the point yellow (A) on the adjustment knob to the center of the adjustment .

07 DISASSEMBLY

7.5. Solenoid valve



Loosen the screws holding the solenoid valve to the upper plate

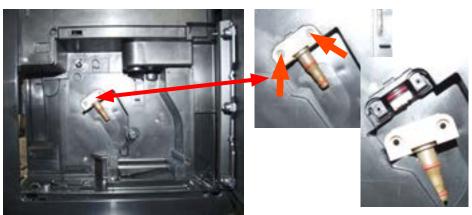


Disconnect all electrical and water circuit connections (Moltio Milk One Touch Carafe)



Moltio Automatic and Classic





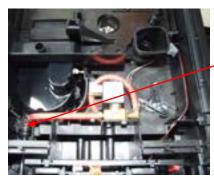
Loosen the screws as illustrated and remove the boiler pin

7.7. Steam pipe





Loosen the screw. Loosen the screws and remove the cover evidenced. (Moltio One Touch Milk Carafe)





Loosen the screws



Disconnect the electrical connections. Press to right and left and lift the assembly KYB.



Disconnect the water circuit connection

7.8. Dispenser



Loosen the screws and remove the cover evidenced. (Moltio One Touch Milk Carafe)



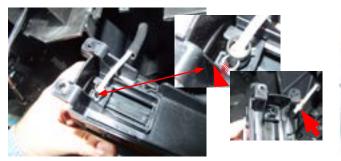
Loosen the screws and remove the assembly graft milk carafe (Moltio One Touch Milk Carafe)



Disconnect the electrical connections. Press to right and left and lift the assembly KYB.



Loosen the screws and remove the assembly dispenser coffee proceeding as in the picture



Slide out the fork as illustrated



Unhook the dispenser cover

Moltio Milk One Touch Carafe - remove the assembly graft milk carafe









Loosen the screws

Remove the cover, loosen the screws and support teflon tube

7.9. Gear motor



Unscrew the screws shown.



Unhook the highlighted frame and press and lift the top cover.



Unscrew the screws shown.





Loosen the screws and remove the cover evidenced. (Moltio One Touch Milk Carafe)



Loosen the screws and remove the assembly graft milk carafe (Moltio One Touch Milk Carafe)







Unscrew the screw shown and remove the lateral panels



Disconnect the electrical connections. Press to right and left and lift the assembly KYB.



Loosen the screws and remove the assembly dispenser coffee proceeding as in the picture

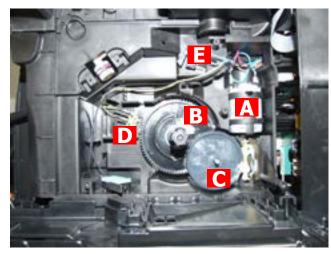
Lateral panels

07 DISASSEMBLY

MOLTIO

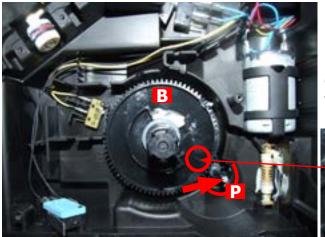


Loosen the screws as illustrated and remove the gear motor cover.



The following are located inside the compartment protected by the casing:

- Electric motor (A) with gears (B) and (C) for transmission and timing of the dispenser.
- Brewing unit present microswitch (E).
- Microswitch (D) detecting brewing unit home and work positions.
- Remove the gear (C) that meshes with the motor transmission shaft.
- Remove the large gear (B).
- Remove the motor (A), complete with transmission shaft.



Replace the gear (B), making sure that the imprint of the arrow is aligned with the opening containing the pin (P).





When replacing the motor and the transmission shaft, make sure the guide runners (L) are in the right position.

Grease the shaft thoroughly and evenly.

7.10. Pump

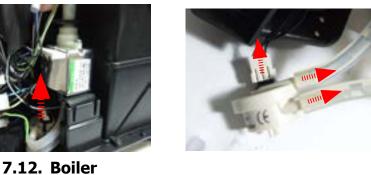


Disconnect the water circuit, electrical and remove the pump from the bottom support

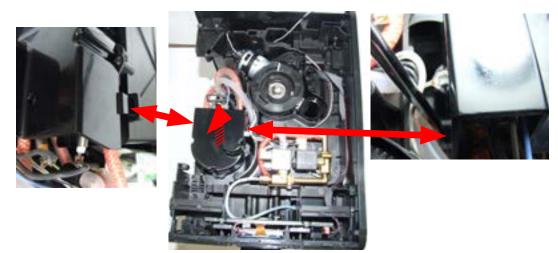


Unscrew the pump from the safety valve and slip off the pump off the upper support

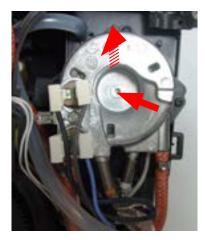




Lift the flow meter out of the casing assembly and remove the electrical and water circuit connections.



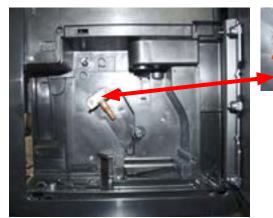
Remove the cover of the boiler by pressing the two sides with the help of a screwdriver





Unscrew the screw shown and remove the electrical and water circuit connections.

7.13. Flow selector faucet

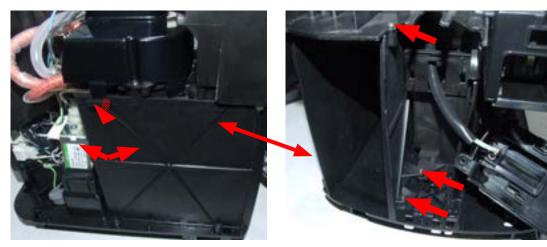






Loosen the screws as illustrated and remove the boiler pin

Loosen the screws and remove the assembly dispenser coffee proceeding as in the picture



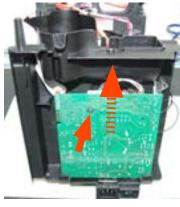
Loosen the screws as illustrated and release the insert in the bottom of the body to obtain easy access for valve disassembly





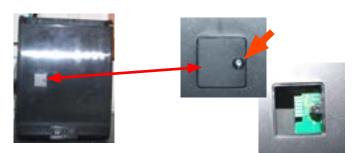
Loosen the screws as illustrated, remove the hydraulic connections and take out the valve

7.14. CPU board



Loosen the screws slide the card off the support and disconnect the electrical connections.

7.15. Programming access for SSC (Saeco Service Center)

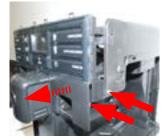


Loosen the screw for remove the cover.

7.16. KYB interface and display



Loosen the screw.



Loosen the screws and remove the cover evidenced. (Moltio One Touch Milk Carafe)



Disconnect the electrical connections. Press to right and left and lift the assembly KYB.



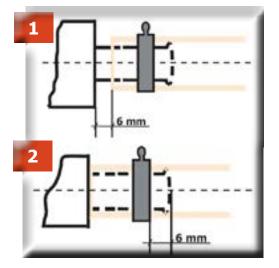
Remuve the covers and loosen the screws evidenced.



Disconnect the electrical connections evidenced.



7.17. Fitting and removing Oetiker clamps



1) Boiler connection.

2) Other connections.



Use a suitable pair of pliers to remove the clamp (as illustrated).



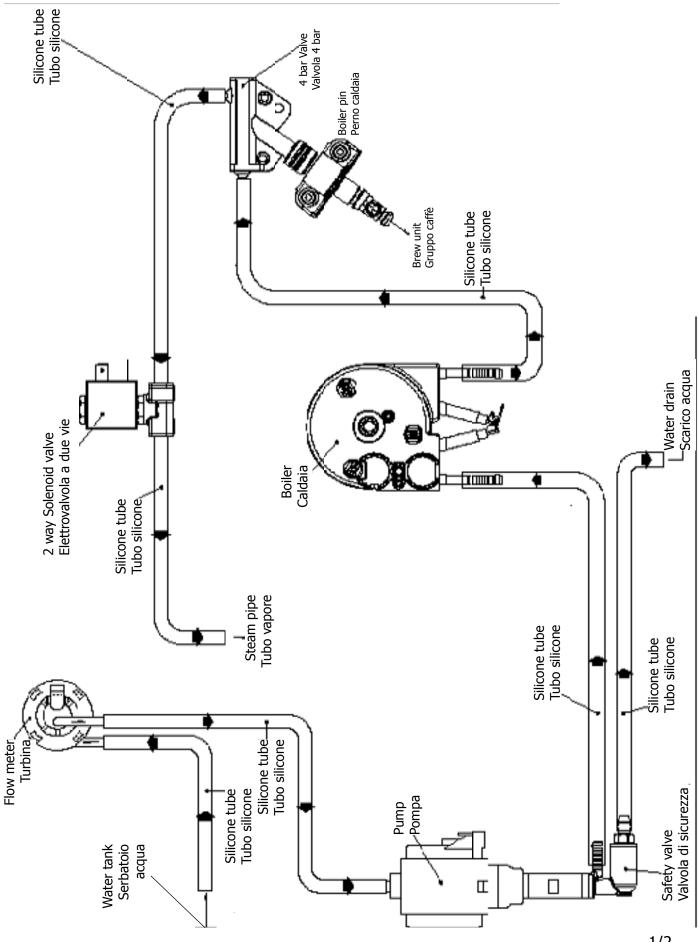
Tighten the clamp as illustrated.

CHAPTER 8

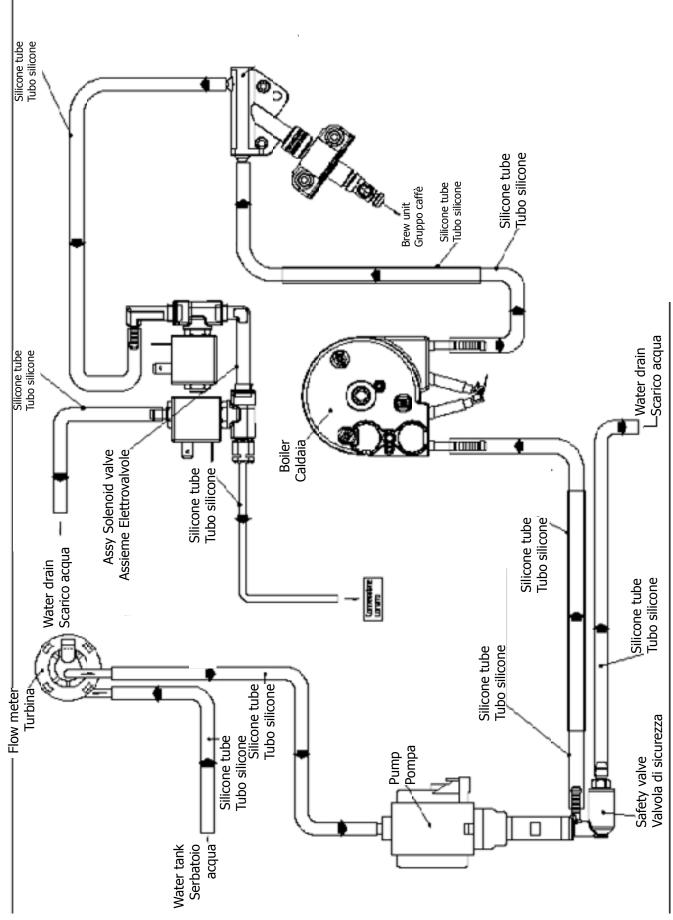
NOTES

CHAPTER 9 WATER CIRCUIT DIAGRAM

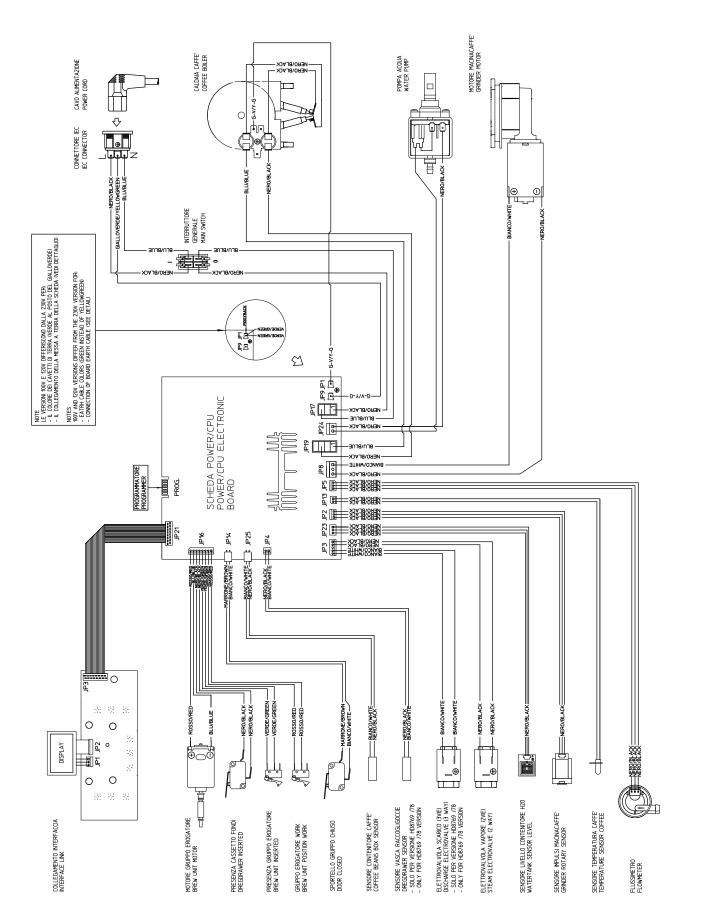
Moltio Automatic and Classic



Moltio One Touch Milk Carafe



CHAPTER 10 ELECTRICAL DIAGRAM



Moltio One Touch Milk Carafe, Automatic and Classic