

# **XEL SIS SERVICE MANUAL**

**Revision 03 February 2011**

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# **CHAPTER 1**

# **INTRODUCTION**

### 1.1 Documentation required

The following documentation is needed for repair procedures:

- Instruction booklet for specific model
- Technical documentation for specific model (diagrams, exploded drawings)

### 1.2 Tools and resources

As well as the standard equipment, the following is required:

Qty.	Description	Notes
1	Screwdriver	Torx T 8 - T 10 - T 20
1	Pliers for Oetiker clamps	
1	CC -A - Vdc tester	
1	Digital thermometer	Scale limit > 150°C
1	SSC (Saeco Service Center)	Programmer (for programming and diagnostics mode)

### 1.3 Material

Description	Notes
Thermal paste	Heat resistance > 200°C
Descaler	Saeco descaler
Grease solvent	Personal choice
Silicone grease	Safe to use with food

### 1.4 Safety warnings

We recommend you consult the technical manual of the machine before performing any maintenance work.

Observe all applicable standards relating to the repair of electrical appliances.

Always disconnect the power plug from the mains before beginning repair work.

**Simply turning off the main machine power switch is not an adequate safety precaution.**

This domestic appliance is rated as insulation class I.

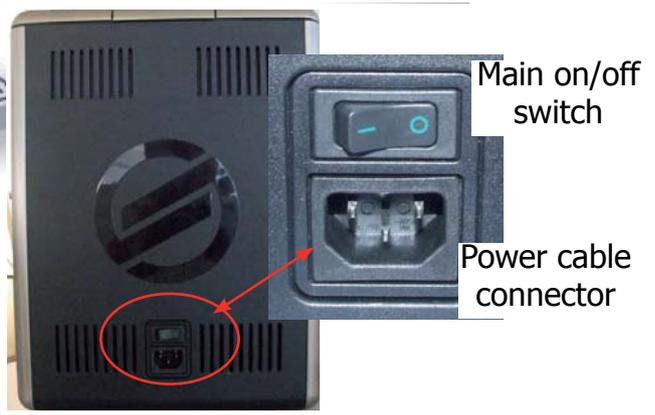
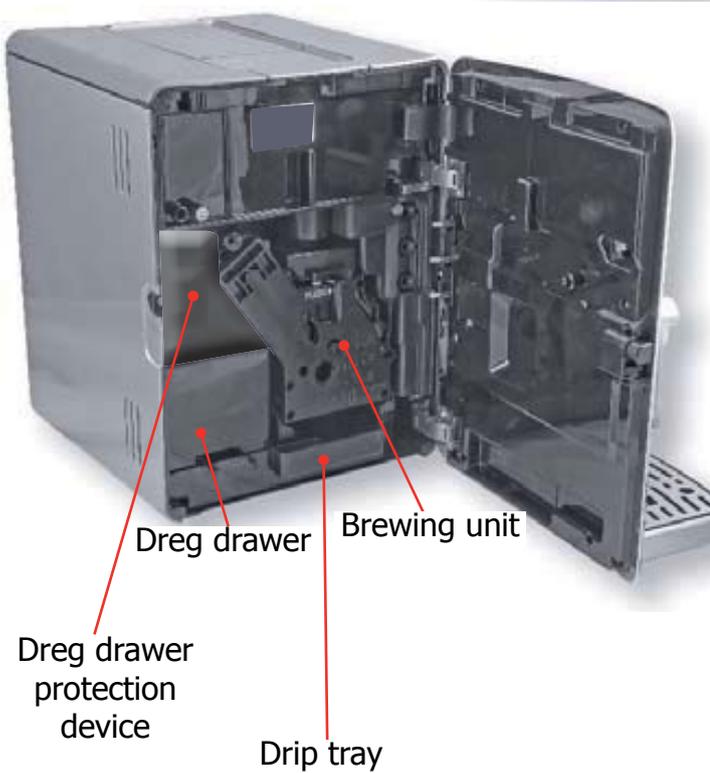
On completion of the repair work, insulation and dielectric rigidity tests must be performed.

## 1.5. Xelsis range

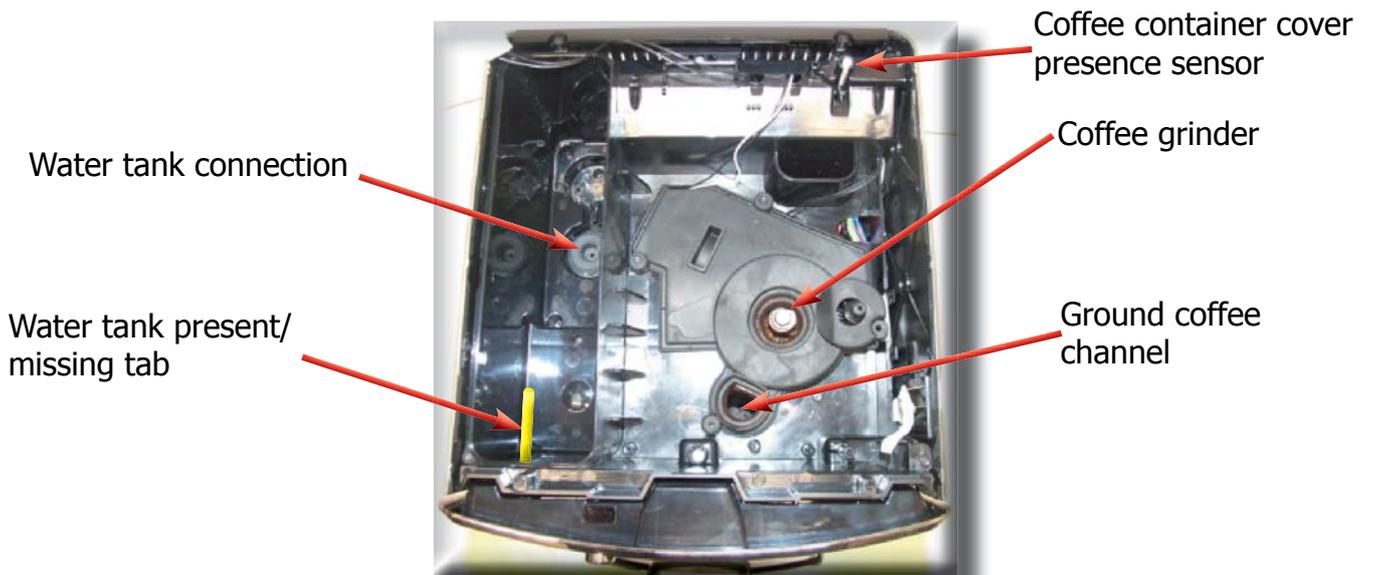
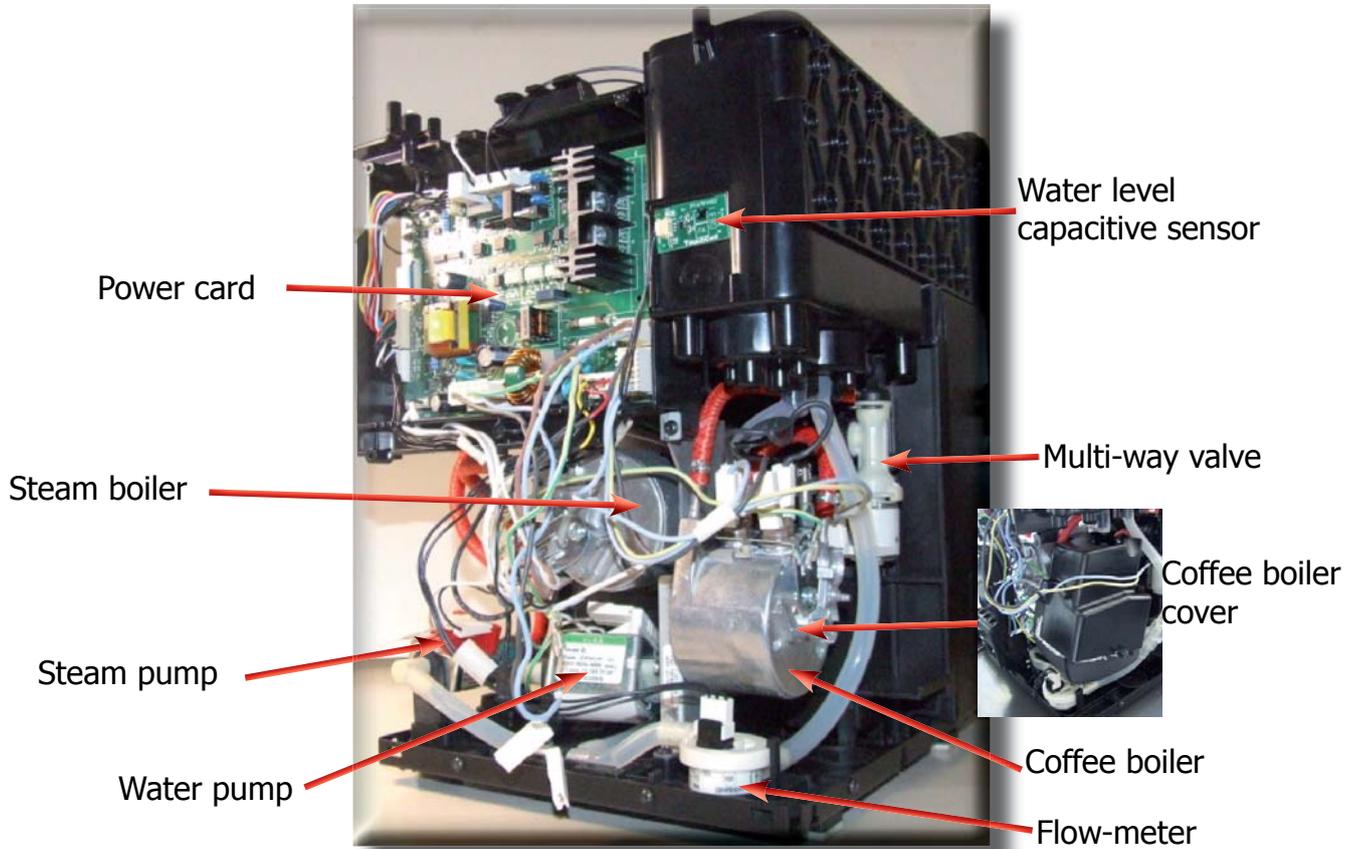


	<b>Xelsis FOCUS</b>	<b>Xelsis CLASS</b>	<b>Xelsis SS</b>	<b>Xelsis SS ID</b>
Display interface		<b>X</b>	<b>X</b>	<b>X</b>
Display interface with keyboard	<b>X</b>			
ID=digital fingerprint identification				<b>X</b>
With stainless steel parts			<b>X</b>	
With painted steel parts		<b>X</b>		<b>X</b>
With parts in abs	<b>X</b>			
Milk carafe	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Clean (automatic milk circuit washing)	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Automatic dosing (SAS)	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Cup heater	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Dispensed coffee memory capacity	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Dispensed milk memory capacity	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Automatic shutdown (after 60' inactivity)	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
SBS	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Compartment for pre-ground coffee	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
Automatic descaling cycle	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>

### 1.6.1 External machine parts



### 1.6.2 Internal machine parts



## **CHAPTER 2**

# **TECHNICAL SPECIFICATIONS**

## 2.1. Technical specifications

Power supply and output:	240 V~ 50 Hz 1400 W - 230 V~ 50/60 Hz 1400 W - 120 V~ 60 Hz 1500 W - 100 V~ 50/60 Hz 1300 W
Temperature monitoring:	(NTC) variable resistor sensor - transmits the value to the electronic card
Safety system:	2 manual reset or one-shot thermostats (175°C)
Coffee heat exchanger output: Stainless steel	(230/120 V~) 1300 W - (100 V~) 1100 W for coffee, hot water and steam dispensing
Steam heat exchanger output: Stainless steel	As above
Gearmotor:	2 rotation directions; power supply 24VC
Coffee pump	Ulka Type EP5/S GW Approx. 13-15 bar with reciprocating piston and 120°C cutout 48 W, 230V, 50 Hz, 120V, 60Hz 100V, 50/60 Hz
Steam pump	Ulka MF with reciprocating piston 230V, 50 Hz, 120V, 60Hz 100V, 50/60 Hz
Overpressure valve: (multi-way valve)	Opening at approx. 17-23 bar
Water filter:	In tank
Coffee grinder:	Direct current motor with flat ceramic grinder blades
Automatic dosage	Dose adjustment controlled by the electronic system
Power consumption:	During heating phase- approx. 5.6 A
Consumption in Standby	< 1 W
Dimensions: W x H x D in mm:	290x375x444
Weight:	16 kg
Water tank capacity:	1.6 l.
Coffee container capacity	350 g coffee beans
Dreg drawer capacity	15
Heat exchanger capacity:	Approx. 10 cc
Water circuit filling time:	Approx. 15 sec Max. on first filling cycle
Heating time:	Approx. 45 sec.
Dispensing temperature:	Approx. 84°± 4°
Grinding time:	Approx. 8-10 sec.

## 2.2. Machine parameters and performance

PRODUCT QUANTITIES	Minimum quantity (Puls.)	Default quantity (Puls.)	Maximum quantity (Puls.)	Programm. by the user	Programm. by Production/Service department
<b>Espresso</b>	50	130 - 170 *	600	Yes	No
<b>Large coffee</b>	70	200 - 230 *	600	Yes	No
<b>Pre-ground</b>	Yes				
<b>Hot water</b>	Continues for 400 pulses				
<b>Steam from hot water pipe</b>	Continues until the water has been used up (capacitive sensor)				

\* Depends on the language selected by the user

RINSE	Initial rinse	Final rinse
When performed	When the machine is switched on and the boiler temperature is $\leq 50^{\circ}\text{C}$	When the machine is switched off electronically, manually or automatically after 60', if at least one coffee has been dispensed, before switching off
No. of pulses	130	100
Stopping option	Yes, by pressing any key	Yes, by pressing any key
User disable option	Yes	No
Production/Service department disable option	No	No
No. of pulses user adjustment option	No	No
No. of pulses Production/Service department adjustment option	No	No
Pulse range (Min. - Max.)	No	No

Descaling cycle frequency			
Hardness	Water hardness	Without water filter	With water filter
<b>1</b>	Soft (up to 7°dH)	240 litres (480,000 pulses)	480 litres (960,000 pulses)
<b>2</b>	Medium (7° - 14°dH)	120 litres (240,000 pulses)	240 litres (480,000 pulses)
<b>3</b>	Hard (15° - 21°dH)	60 litres (120,000 pulses)	120 litres (240,000 pulses)
<b>4</b>	Very hard (over 21°dH)	30 litres (60,000 pulses)	60 litres (120,000 pulses)

The default water hardness level is 3. Each litre of water corresponds to approximately 2,000 pulses.

<b>DREG DRAWER</b>	<b>Description and values</b>
<b>Time-out for dreg drawer</b>	5 sec.
<b>Warning to empty dreg drawer after</b>	Yes, after 12 lots of dregs
<b>Empty dreg drawer blocking alarm after (double coffee is the last product dispensed)</b>	15 lots of dregs (16 lots of dregs)
<b>Reset dregs counter</b>	The dreg drawer must be emptied only when prompted by the machine ensuring the machine is switched on and removing the drawer for more than 5 seconds.

<b>STANDBY</b>	<b>Description and values</b>
<b>Inlet time (min. - max.)</b>	15 minutes - 180 minutes
<b>Inlet time (default)</b>	60 minutes
<b>Inlet time programmed by user</b>	Yes
<b>Inlet time programmed by Production/Service department</b>	Yes
<b>Boiler temperature during Standby</b>	Boiler OFF
<b>Cup heater during Standby</b>	Cup heater OFF
<b>Timer and Standby</b>	Yes **

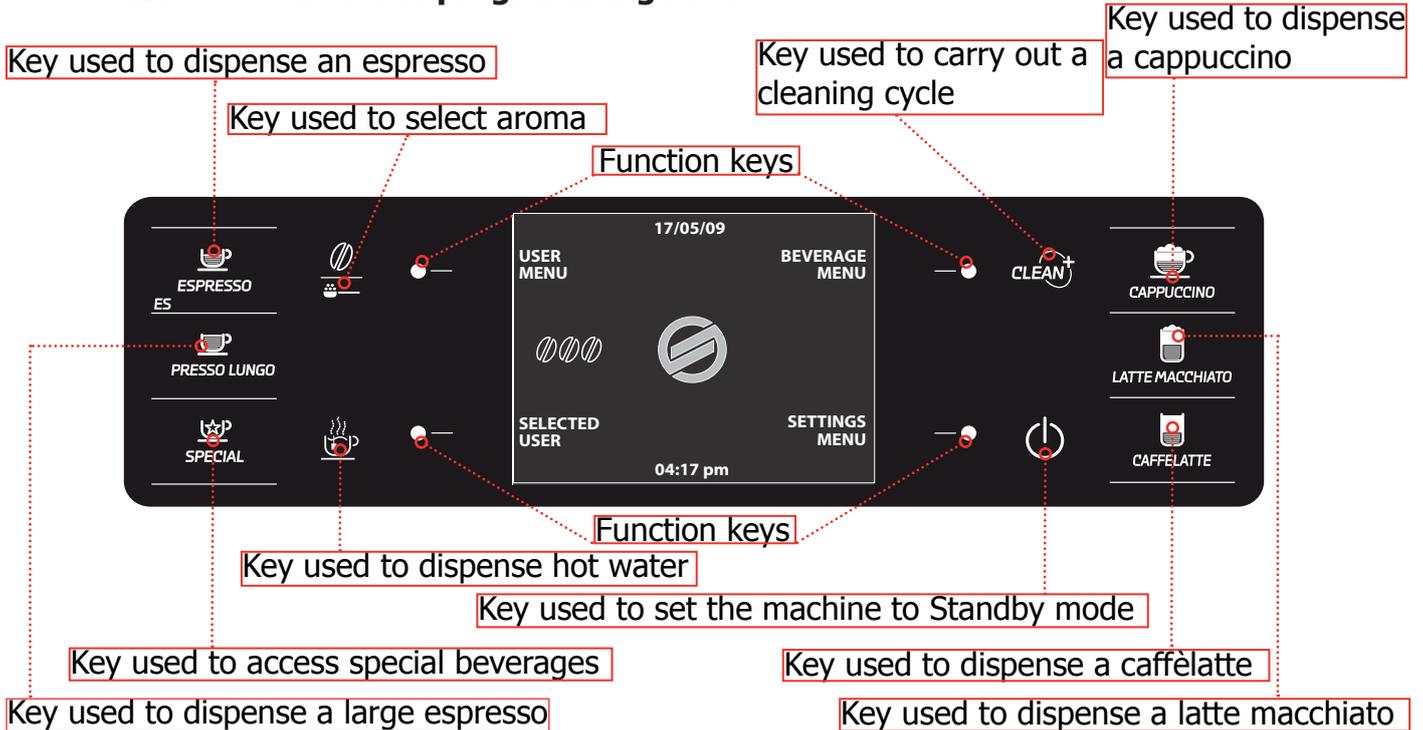
\*\* The machine switches on at the TimerOn (Timer) value and switches off when the "Standby time" (Delay - Time) has elapsed

<b>WATER TANK</b>	<b>Description</b>
<b>Water reserve (pulses) with water filter</b>	200
<b>Water reserve (pulses) with no water filter</b>	200
<b>Water reserve modifiable by Production/Service departments</b>	No
<b>"Fill tank" alarm</b>	Yes
<b>"No tray" alarm</b>	No
<b>Water mains</b>	No

# **CHAPTER 3**

# **USER INSTRUCTIONS**

### 3.1. Customer and programming menu

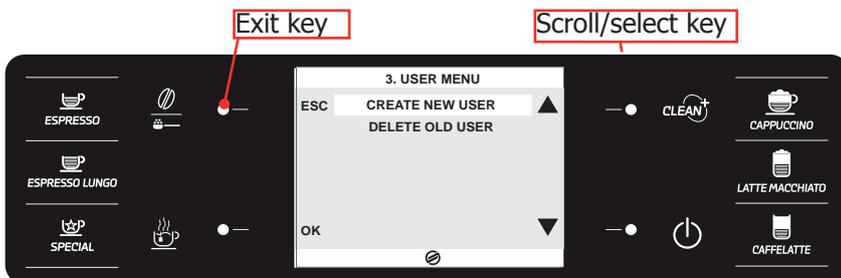


#### USER MENU

The machine offers customised settings for each beverage, depending on the user selected.

#### SELECT USER

Selects the customized icon.

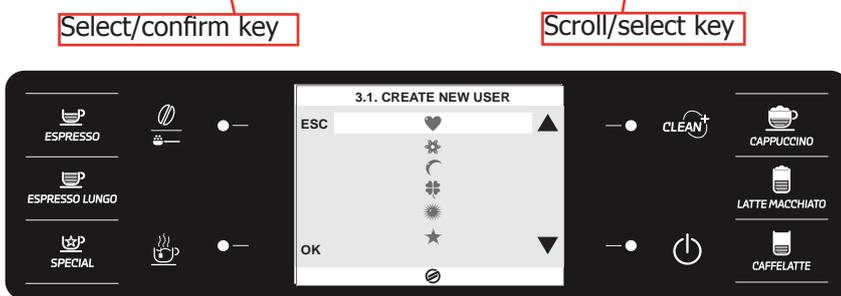


#### CREATE NEW USER

This new user may program all beverages in accordance with his/her personal tastes.

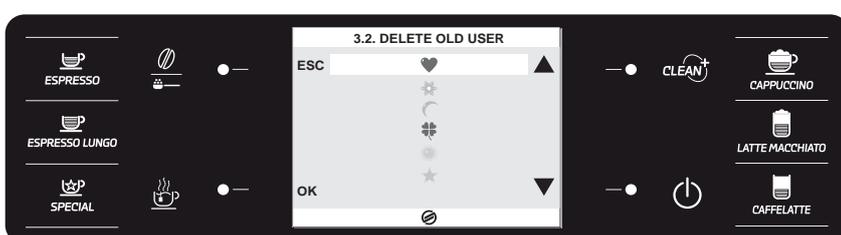
#### DELETE OLD USER

Deletes a user stored previously.



#### CREATE NEW USER

Select an icon using the (▲) and (▼) keys Confirm with (OK).  
Each icon may be programmed with any of the beverages. Programming may be carried out by adjusting the parameters managed within the "BEVERAGE MENU".



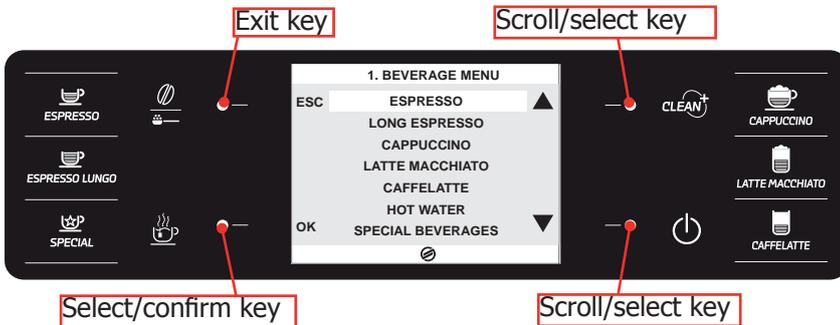
#### DELETE OLD USER

Select an icon using the (▲) and (▼) keys Confirm with (OK)  
Each icon may be programmed with any of the beverages. Programming may be carried out by adjusting the parameters managed within the "BEVERAGE MENU".

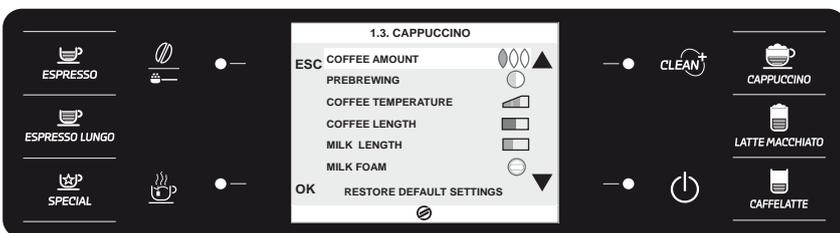


**BEVERAGE MENU**

Press to select the beverage settings.

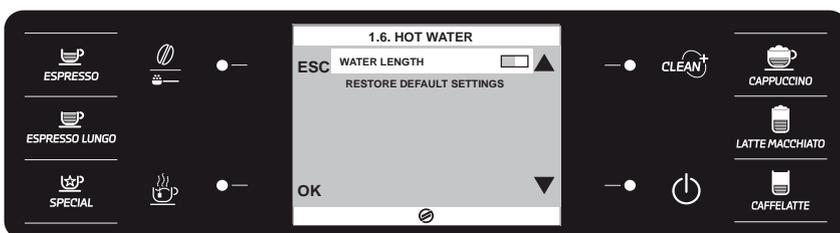


The pre-set values may be programmed for every type of beverage.



E.g.: CAPPUCCINO

The standard values set as a default for each beverage by the manufacturer may be reprogrammed. Once this function has been selected, the custom settings will be deleted.



**HOT WATER**

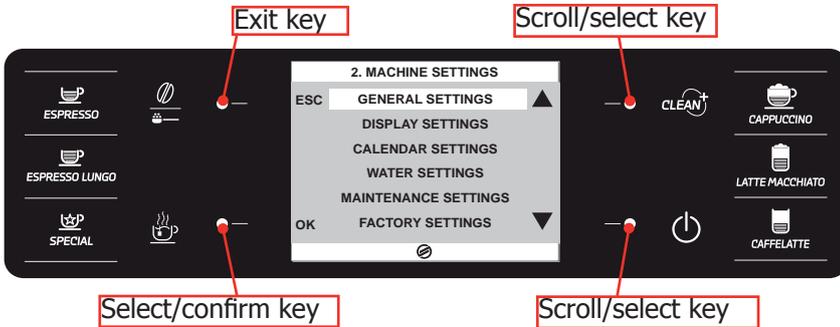
Return to "BEVERAGE MENU", select "HOT WATER" and program the amount.





**SETTINGS MENU**

Press to select the machine settings



**Programming with DI (Digital Identification)**

This function is only available in machines with DI.

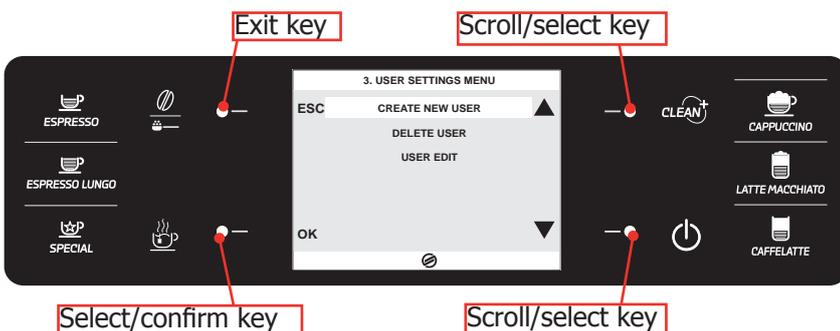


**USER MENU**

The machine offers customised settings for each beverage, depending on the user selected

**USER SELECTION**

Selects the customised icon



**CREATE NEW USER**

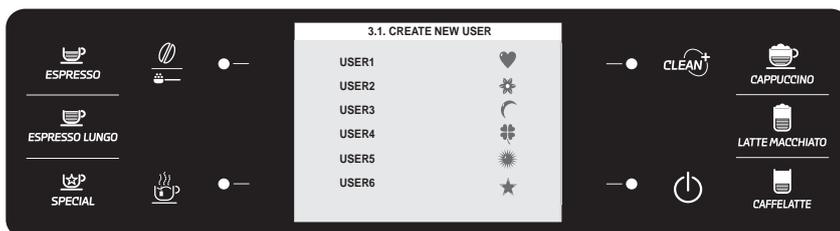
This new user may program all beverages in accordance with his/her personal tastes

**DELETE USER**

Deletes an existing user and all corresponding programming

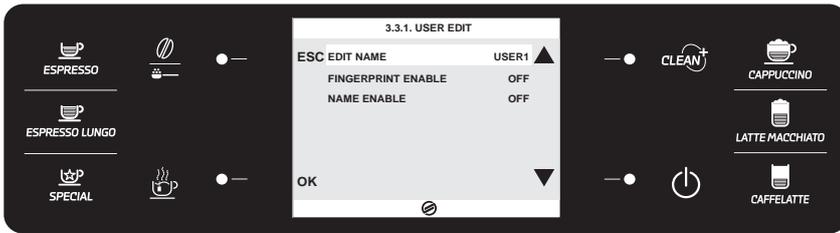
**MODIFY USER**

Used to modify the settings for each user created previously



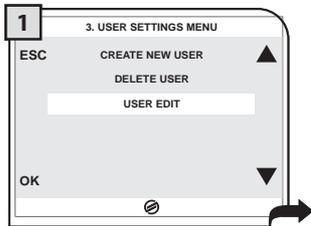
**CREATE NEW USER**

Each user can be associated with a single icon. Select one using the keys ▲ and ▼ confirm using the (OK) key.

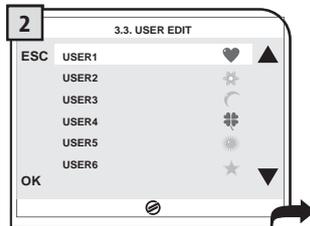


**MODIFY USER**

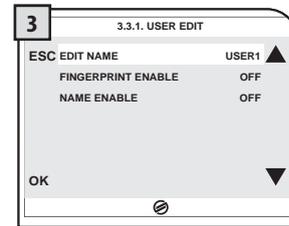
Used to modify the settings for each user created previously



Select the function and press the "OK" key

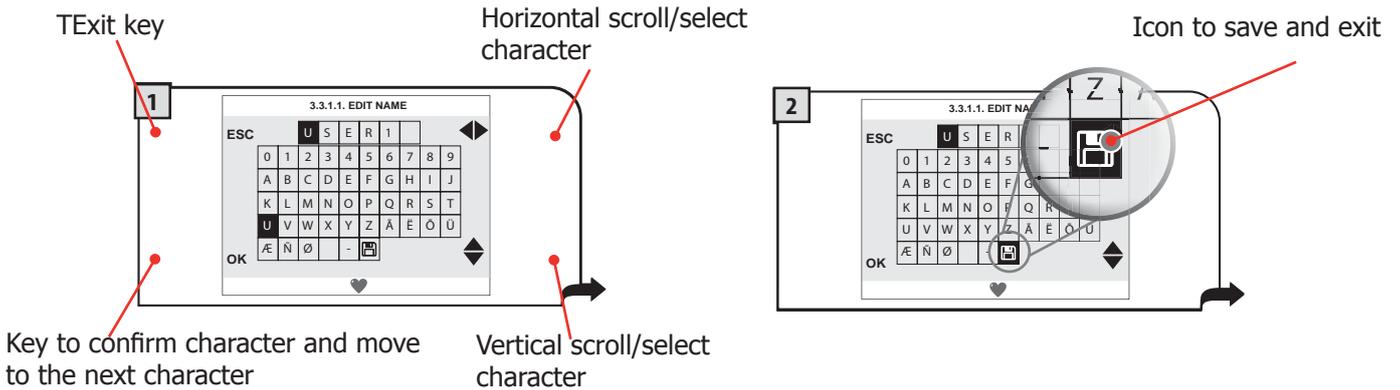


Select the desired user, modify and press the "OK" key



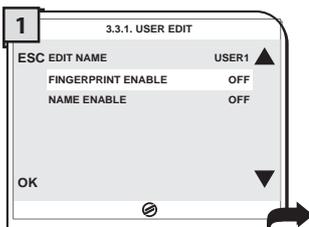
It will now be possible to modify the user

This function can be used to modify the name associated with the icon. The name may be displayed instead of the icon if the "DISPLAY NAME" function has been activated.

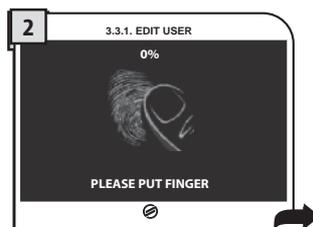


**Digital fingerprint recognition**

This function can be used to activate and modify the digital fingerprint for user selection. The machine will ask you to place your finger on the sensor 3 times; this maximises the fingerprint reading area to optimise system reliability.



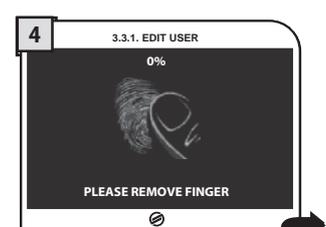
Select the function and press the "OK" key



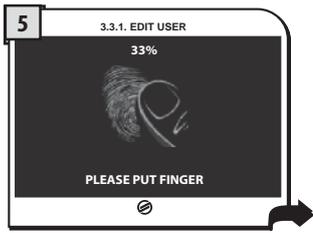
The machine will ask you to place your finger on the sensor for an initial reading



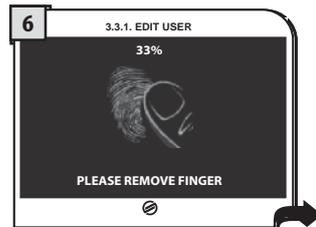
Place your finger firmly on the sensor



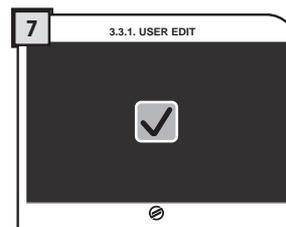
When requested, remove your finger from the sensor. Wait...



The machine will ask you to place the finger used previously on the sensor for a second reading



When requested, remove your finger from the sensor. Wait...

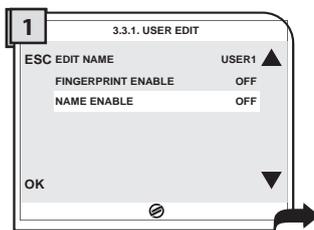


The machine confirms that it has read and saved all the data correctly

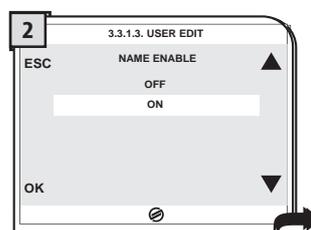
In the case that the symbol appears on the display, proceed again with the procedure. Change the finger for reading.

**DISPLAY NAME**

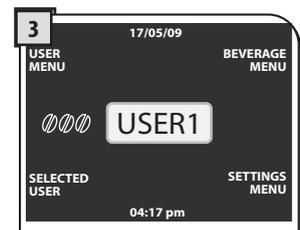
This function can be used to activate the name display function instead of the icon.



Select the function and press the "OK" key

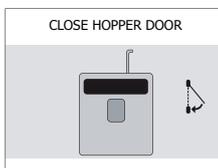


Select "ON" to activate the function



When the function has been activated, the name will be displayed instead of the icon

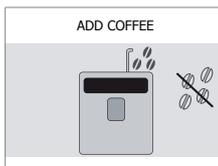
**3.1.2. Machine indications**



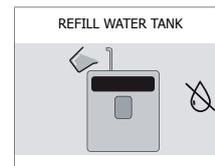
Close the coffee bean hopper lid to enable delivery of any beverage.



For the machine to become operative, the service hatch must be closed.



Fill the coffee container.



Take out the tank and fill it with fresh drinking water.



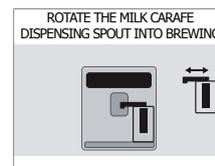
Insert the brewing unit in its correct location.



Open the front hatch and empty the drip tray underneath the brewing unit. You should also empty the dreg drawer, as the dregs counter will also be reset when the machine is switched on.



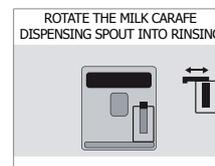
Insert the dreg drawer.



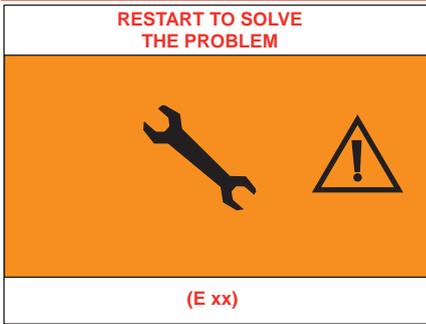
A beverage containing milk has been selected. The machine asks you to place the carafe handle spout in its dispensing position. Press "ESC" to cancel the procedure.



Remove the dreg drawer. N.B.: the dreg drawer must be emptied only when prompted by the machine ensuring the machine is switched on and removing the drawer for more than 5 seconds.

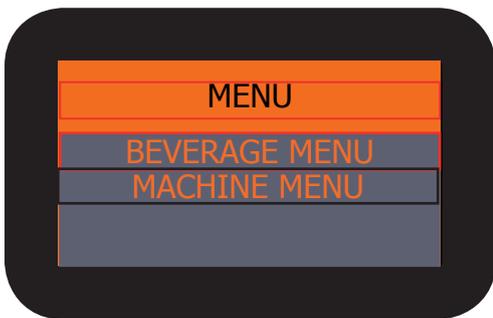
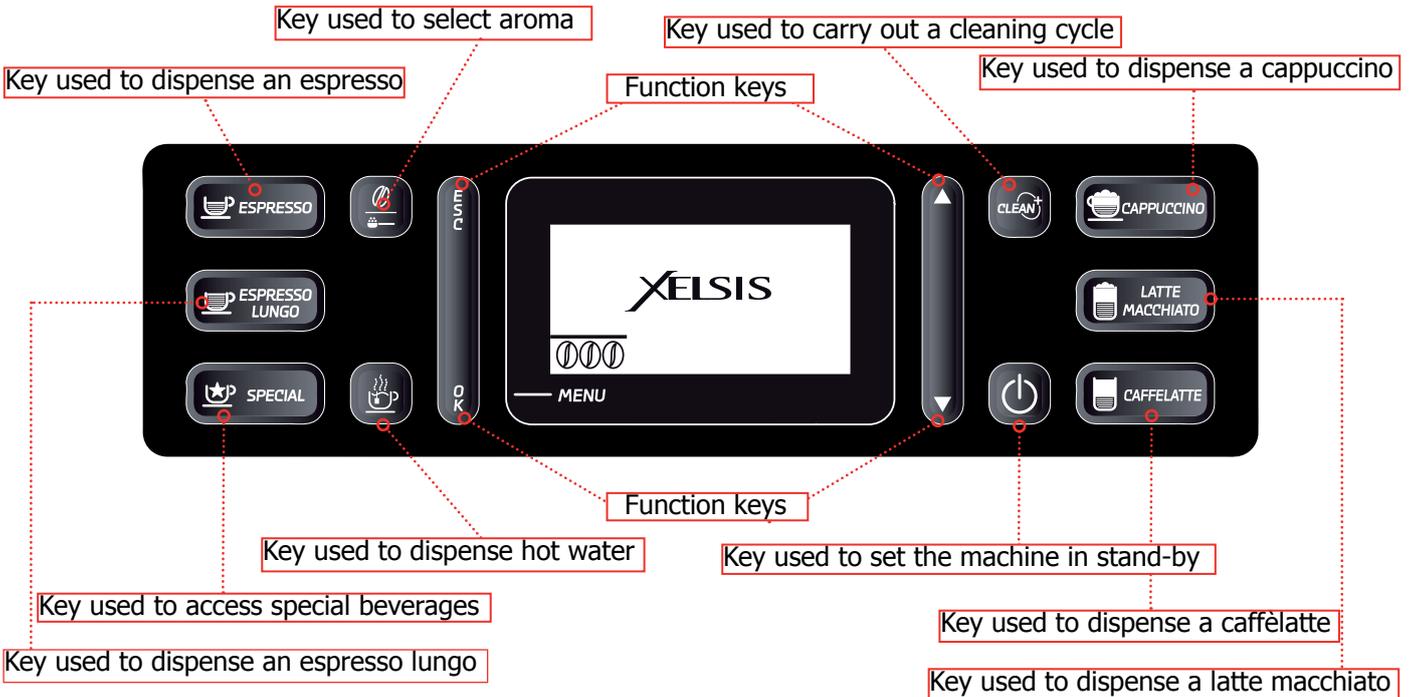


The carafe rinse function has been selected. Press "ESC" to cancel the procedure.

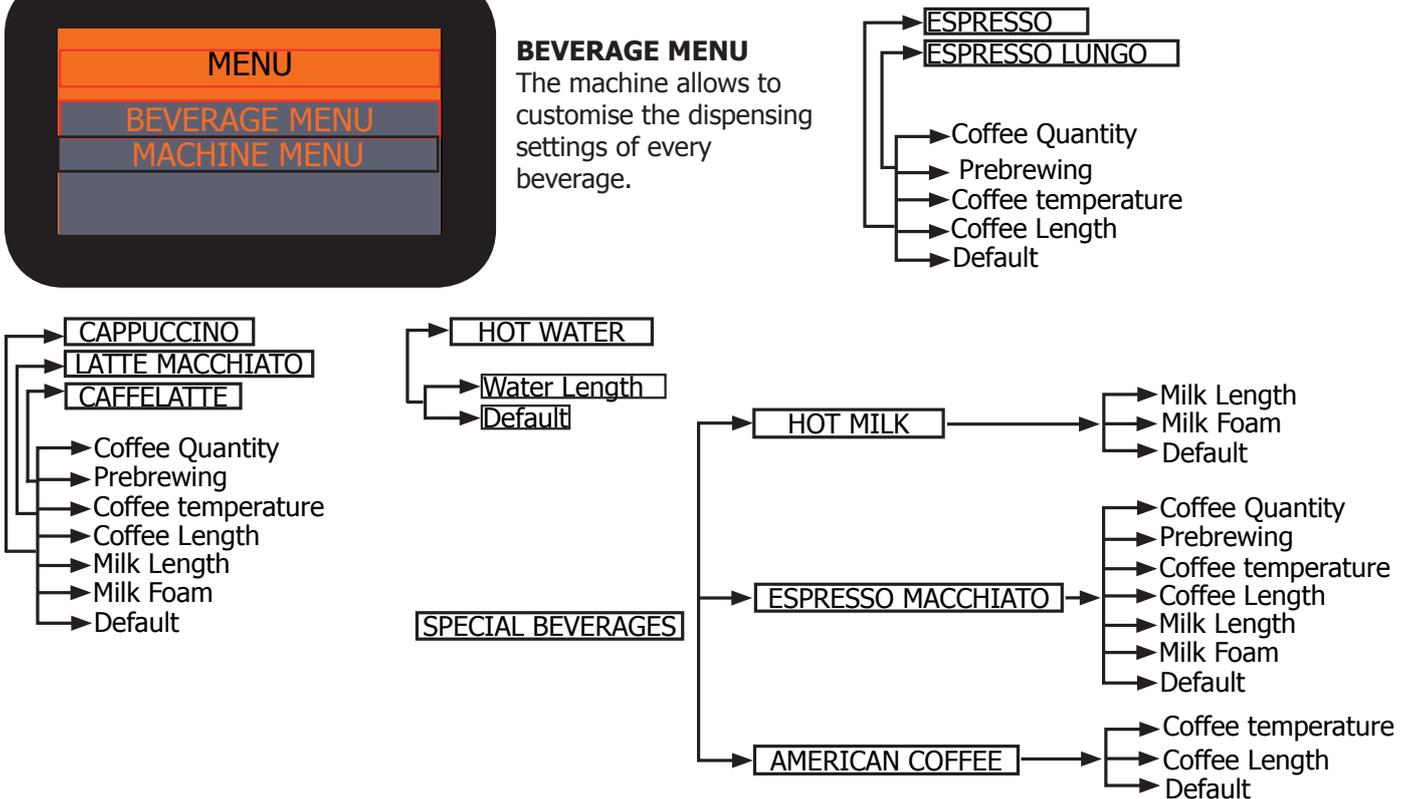


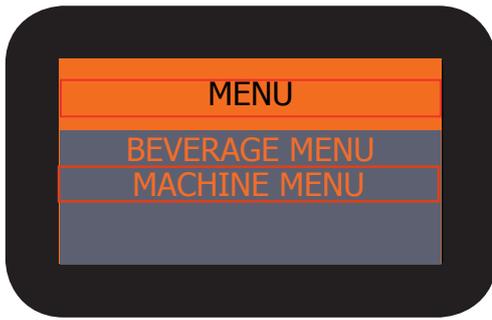
The machine is out of service.  
 Remove brewing unit, clean, grease and refit. Restart the machine.  
 After three attempts, contact a Service Centre.  
 (E XX) error code (see table 5.2, chp. 05 Troubleshooting)

### 3.2 Customer and programming menu Focus



**BEVERAGE MENU**  
 The machine allows to customise the dispensing settings of every beverage.





**MACHINE MENU**  
Press to select the machine settings

- GENERAL MENU**
  - Acoustic alarm
  - Ecomode
  - Cup Warmer
- DISPLAY MENU**
  - Language
  - Brightness

- CALENDAR**
  - Time
  - Date
  - Stand-by Mode
  - Power-on timer

- WATER MENU**
  - Hardness
  - Enable Filter
  - Activate Filter

- MAINTENANCE**
  - Counters
  - Brewine group cleaning
  - Jug cleaning
  - Descaling
  - Clean Carafe

- FACTORY SETTINGS**

### 3.2.2 Machine signals



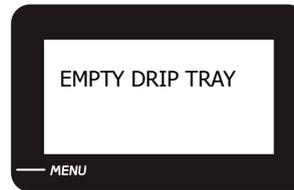
Close the coffee bean container lid for any beverage to be dispensed



The front door must be closed for the machine to be functional



Fill the coffee container



Open the front door and empty the drip tray is found beneath the coffee unit. Empty also the dregs drawer, as the dregs counter will also be reset when the machine is switched on.



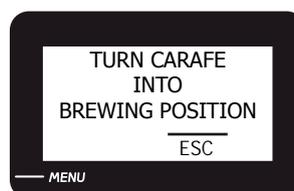
Insert the coffee unit into its housing



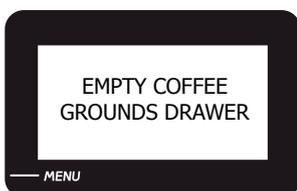
Remove the tank and fill it with fresh drinking water



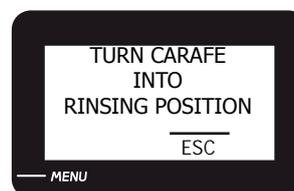
Insert the dreg drawer



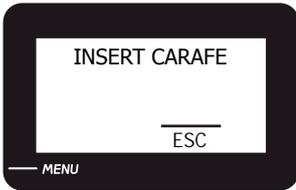
A beverage containing milk has been selected. The machine requires the carafe handle spout to be placed in the dispensing position. Press "ESC" to cancel the operation.



Empty dreg drawer. Note: the dreg drawer must only be emptied when prompted by the machine and which must be switched on.



The carafe rinse function has been selected. Press "ESC" to cancel the operation.



An operation that requires a dispensing cycle from the milk container has been selected. Insert the container and press the "esc" key to cancel the selection.



The machine notifies that the „Intenza“ water filter must be replaced. The alarm is only displayed if the "Enable Filter" function is ON.



The machine requests a descaling cycle . The machine can be used with this message present but good functioning may be compromised.



Flashing red LED. Machine in Stand-By "⏻"



An event has occurred that requires machine re-start. Make note of the code (Exx) shown at the bottom. (see table 5.2 chap. 05 Troubleshooting) Switch the machine off and back on again after 30 seconds. If the problem repeats, contact the service centre.

### 3.3. Operation, cleaning and maintenance

Operating the machine		
1	Fill water tank	
2	Fill the coffee bean container	
3	Switch on the appliance	
4	Press the key to switch the machine on	
5	Select the language as desired	Store
6	Heating	When the heating phase begins, wait for it to finish
7	Rinse	Carry out a rinse cycle for the internal circuits
8	Machine ready	The machine is ready to dispense beverages

CLEANING AND TECHNICAL SERVICING		
A	Empty the dreg drawer	When indicated
B	Empty the drip tray	As necessary (float indicator)
C	Clean the water tank	Weekly
D	Clean the coffee bean container	As necessary
E	Clean the casing	As necessary
F	Clean the brewing unit	As required, when noticing the flow of coffee is reduced (at least once a week)
	Lubricate the brewing unit	After 500 dispensing cycles or when the grease is no longer present on the brewing unit
	Clean the unit housing	Weekly
H	Perform descaling	When indicated or every three (3) months whichever occurs first

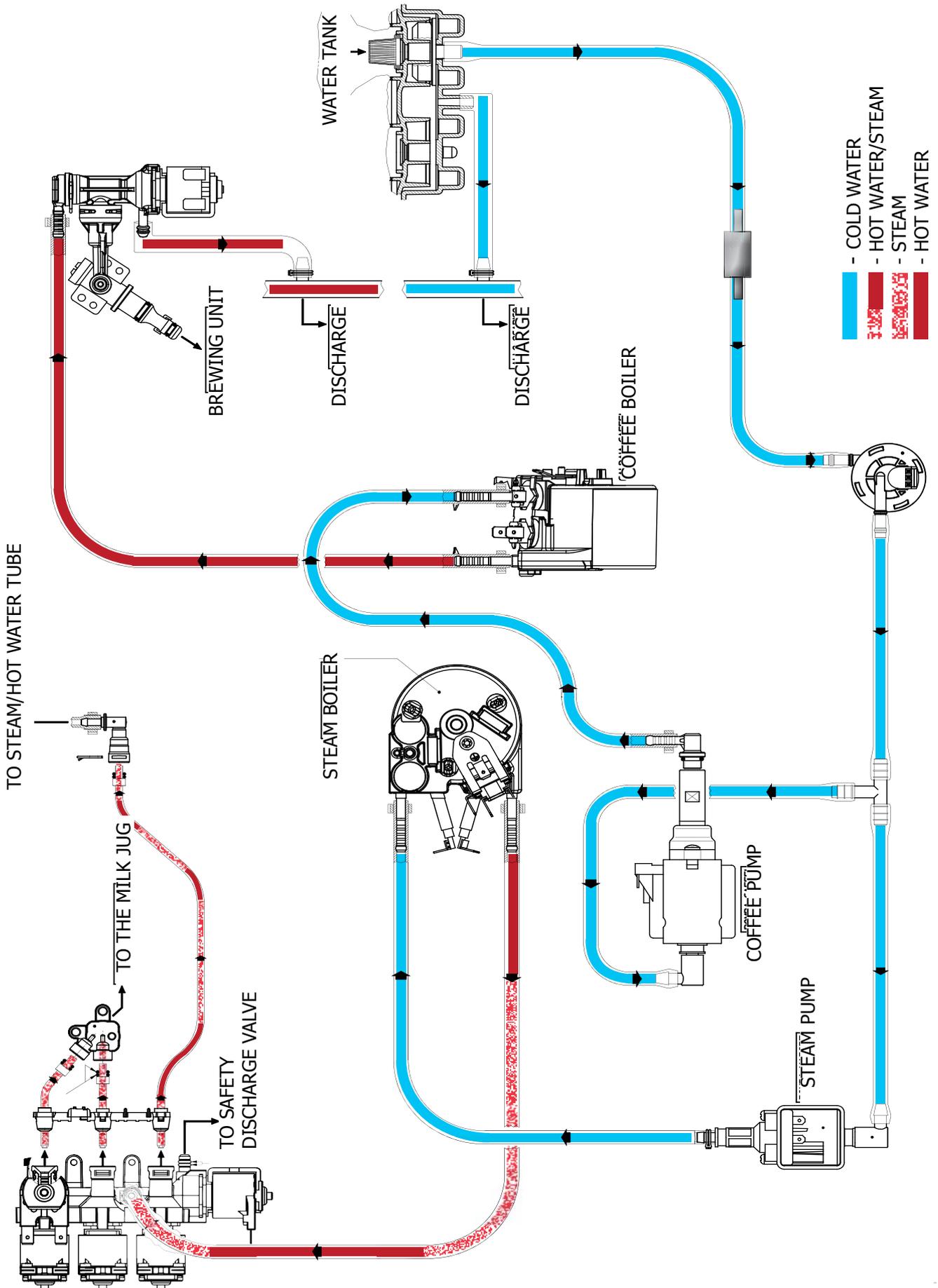
Descaling cycle frequency			
Hardness	Water hardness	Without water filter	With water filter
<b>1</b>	Soft (up to 7°dH)	240 litres (480,000 pulses)	480 litres (960,000 pulses)
<b>2</b>	Medium (7° - 14°dH)	120 litres (240,000 pulses)	240 litres (480,000 pulses)
<b>3</b>	Hard (15° - 21°dH)	60 litres (120,000 pulses)	120 litres (240,000 pulses)
<b>4</b>	Very hard (over 21°dH)	30 litres (60,000 pulses)	60 litres (120,000 pulses)

The default water hardness level is 3. Each litre of water corresponds to approximately 2,000 pulses

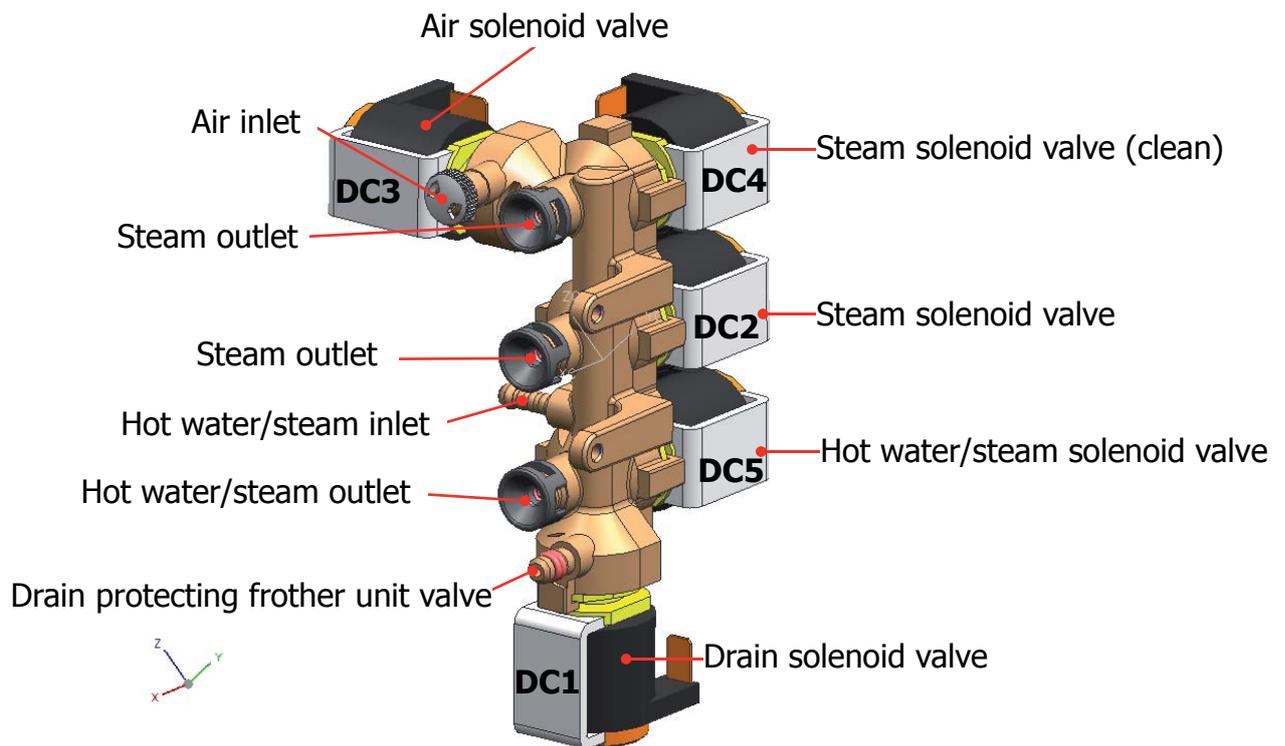
# **CHAPTER 4**

# **OPERATING LOGIC**

4.1. Water circuit



### 4.2. Frother unit valve assembly



#### Features and requirements

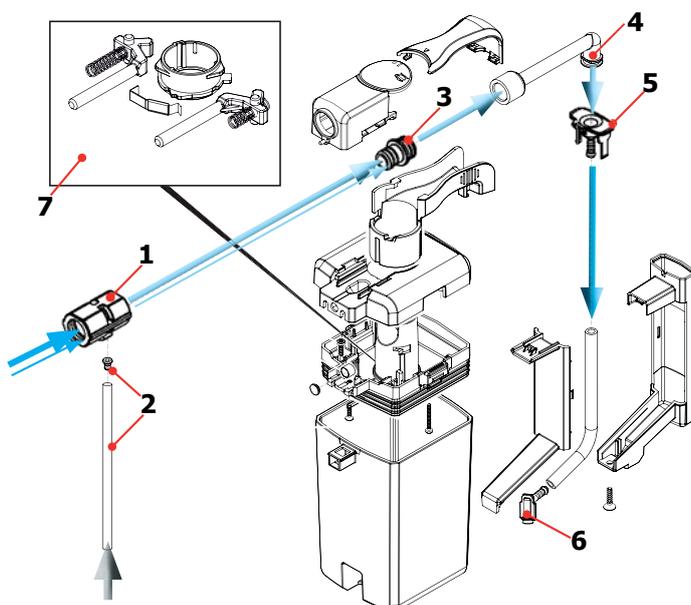
Maximum operating pressure 3 bar

Maximum pressure in the water/steam circuit does not exceed 4.5 bar 0/+1

Hot water temperature 90°

Steam temperature 125°

#### 4.2.1 General carafe assembly

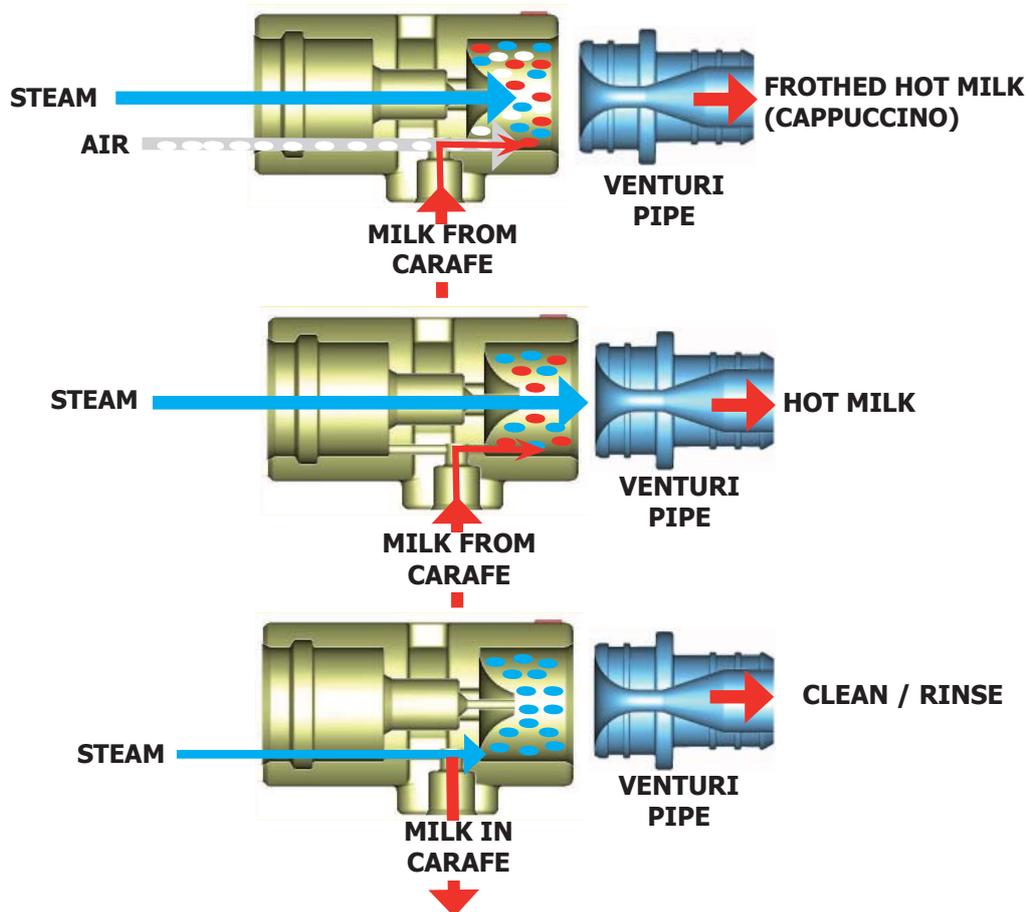
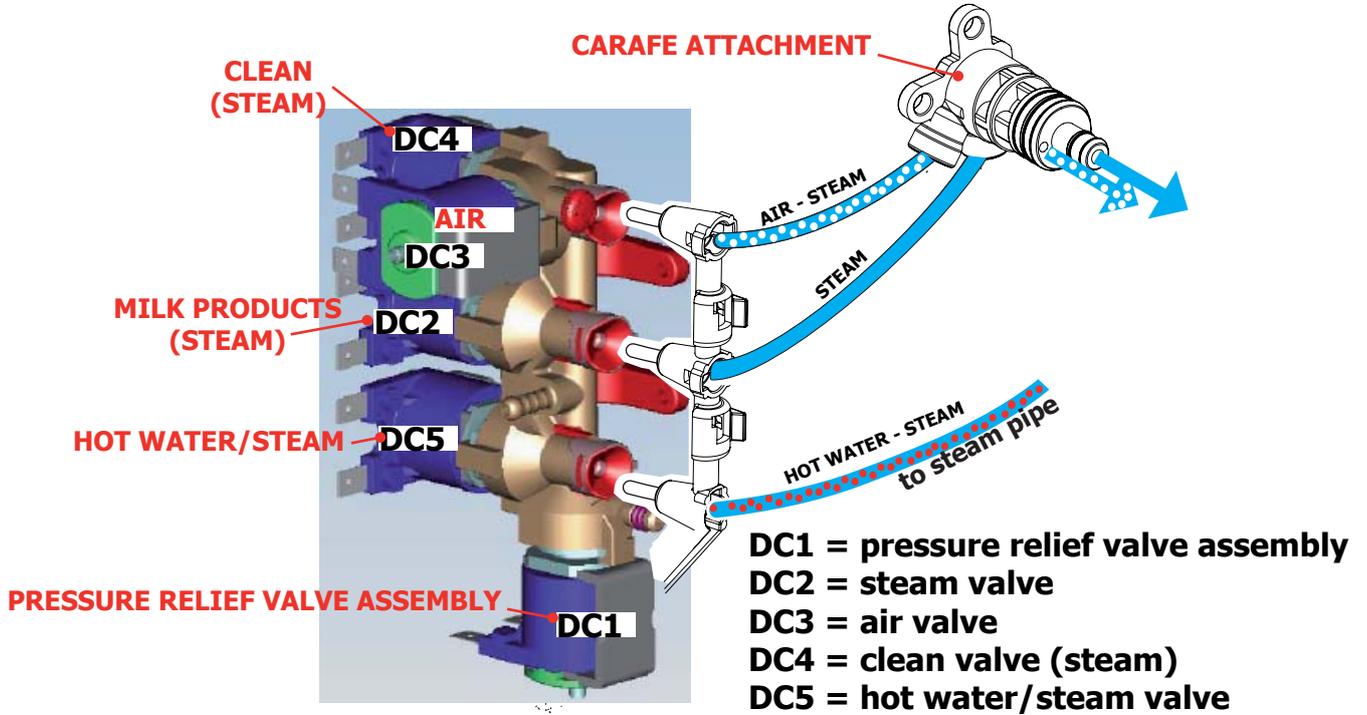


1	Cappuccino valve body
2	Milk suction pipe and attachment
3	Venturi pipe
4	Milk dispenser pipe
5	Upper attachment of drain pipe for carafe
6	Lower attachment of drain pipe for carafe
7	Levers, springs and pin for carafe present/missing indication and dispenser positioning

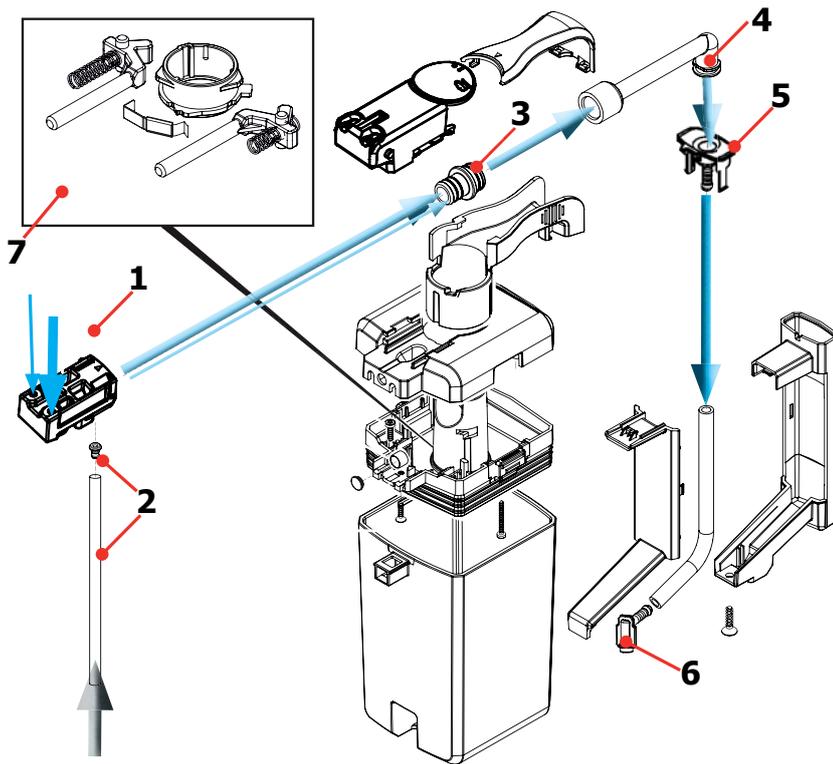
**Functional method for the production of milk-based beverages and circuit cleaning**

When the solenoid valves open and let air or hot water/steam through, the following situations occur:

- **DC3+DC2** STEAM + AIR = Frothing and heating of frothed milk
- **DC2** STEAM FROM CENTRAL HOLE = Heating of non-frothrd milk
- **DC4** STEAM FROM LOWER HOLE = Cleaning of milk circuits



4.2.2 General carafe assembly V2



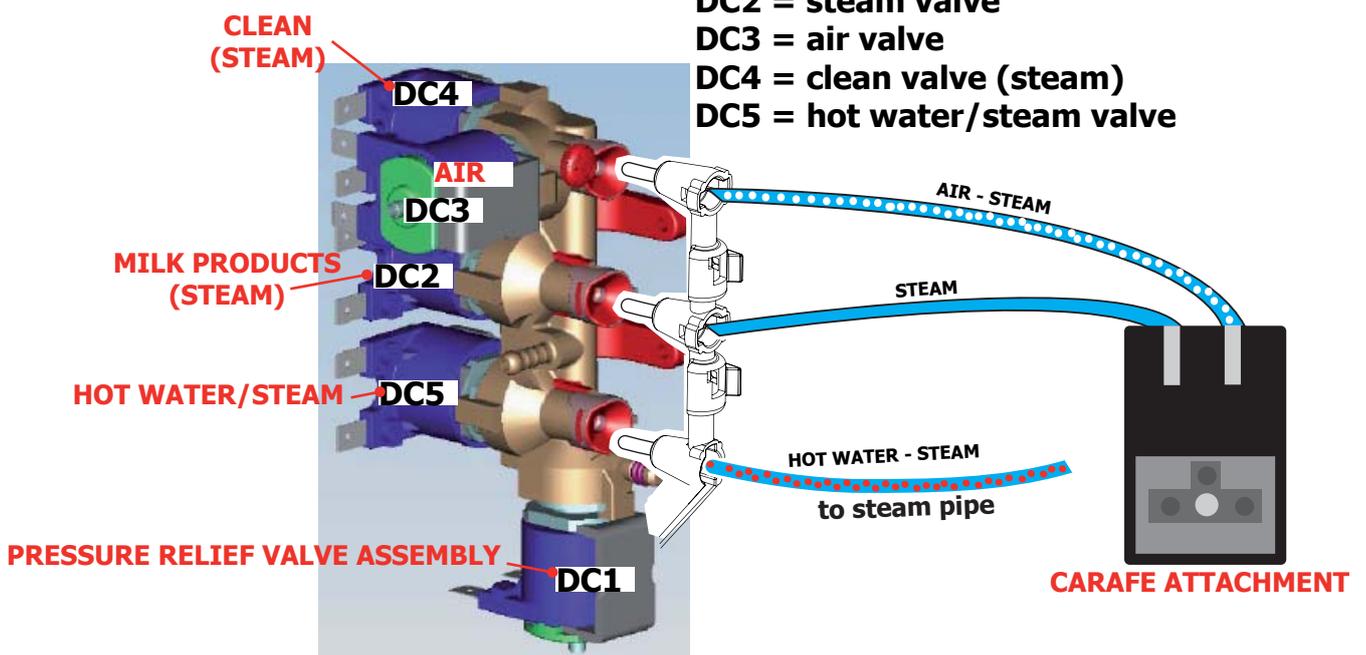
1	Cappuccino valve body
2	Milk suction pipe and attachment
3	Venturi pipe
4	Milk dispenser pipe
5	Upper attachment of drain pipe for carafe
6	Lower attachment of drain pipe for carafe
7	Levers, springs and pin for carafe present/missing indication and dispenser positioning

**Functional method for the production of milk-based beverages and circuit cleaning**

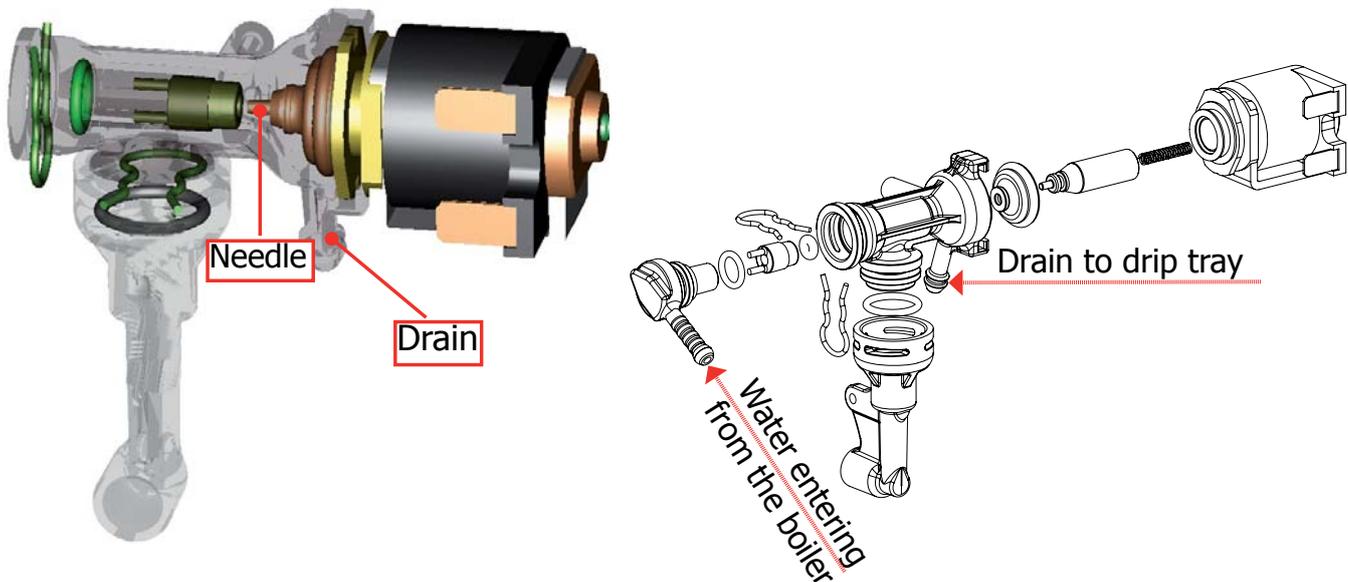
When the solenoid valves open and let air or hot water/steam through, the following situations occur:

- **DC3+DC2** STEAM + AIR = Frothing and heating of frothed milk
- **DC2** STEAM FROM CENTRAL HOLE = Heating of non-frothrd milk
- **DC4** STEAM FROM LOWER HOLE = Cleaning of milk circuits

- DC1 = pressure relief valve assembly**
- DC2 = steam valve**
- DC3 = air valve**
- DC4 = clean valve (steam)**
- DC5 = hot water/steam valve**



### 4.3 Multi-way valve



#### Functions:

**Pressure relief valve:** functions as a safety valve by opening towards the drain in the event that the pressure rises above 16-19 bar.

**Filling the circuit:** the solenoid valve opens (drain position) and the pump is activated, automatically refilling the circuit by expelling the air in the pipe.

**Draining the unit:** before the unit descends it opens briefly, discharging the pressure created to prevent spraying and making the pad drier.

**Coffee produced:** when a coffee beverage is selected, the pump is charged briefly during the grinding process and the valve assumes the drain position in order to fill the pipes with hot water.

### 4.4 Coffee cycle

Main switch ON	START		STOP
Time			
Coffee grinder			Pulses (Dosage)
Heating	approx. 45 sec.		
Pump			Pump action (flow-meter pulses) based on amount of product selected
Gearmotor Brewing unit			*
Status	Heating	Ready	Coffee cycle

Notes: \* Only with Pre-brewing



Single microswitch gearmotor

#### Switching on

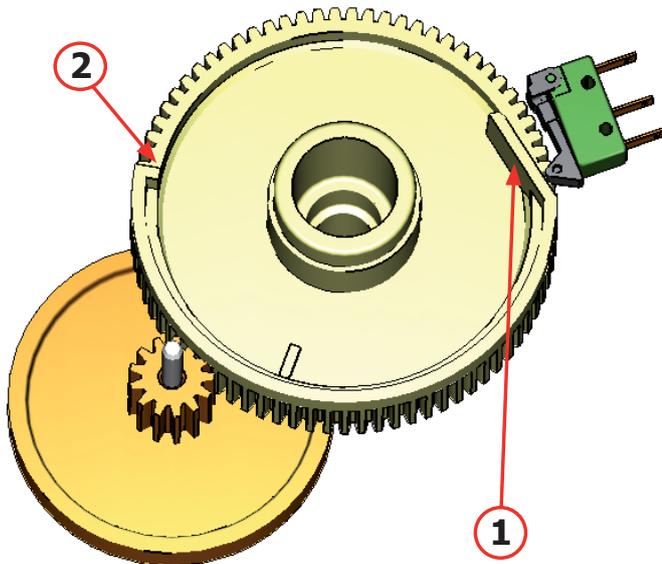
When the machine is switched on, the gearmotor repositions itself as follows:

- It acts on microswitch 1 (see following chapter).
- The gearmotor changes its rotation direction and moves upwards again by approx. 1-2 mm.
- The boiler begins to heat the water for approx. 45 sec., at full power, in order to reach the optimal temperature. The temperature will then remain at a constant level.

#### Coffee cycle

1. The coffee grinder starts the grinding process (controlled by pulses generated by a sensor).
2. The gearmotor (brewing unit) moves to the dispensing position.
3. Preliminary dispensing phase (short pump activity, short pause).
4. Product dispensing (the pump operation period is defined by the amount of product dispensed).
5. The gearmotor moves to its home position (the dregs are expelled automatically).

#### 4.5 Single microswitch



The gearmotor is powered by a direct current motor that engages with the smaller double toothed wheel using a worm screw. The brewing unit is mounted on the axle of the large gear wheel and when a coffee is requested, it moves from the home position to the dispensing position, and then back to the home position again.

- Home position: **1**
- Dispensing position: **2**

#### 4.6 Temperature sensor (adjustment)

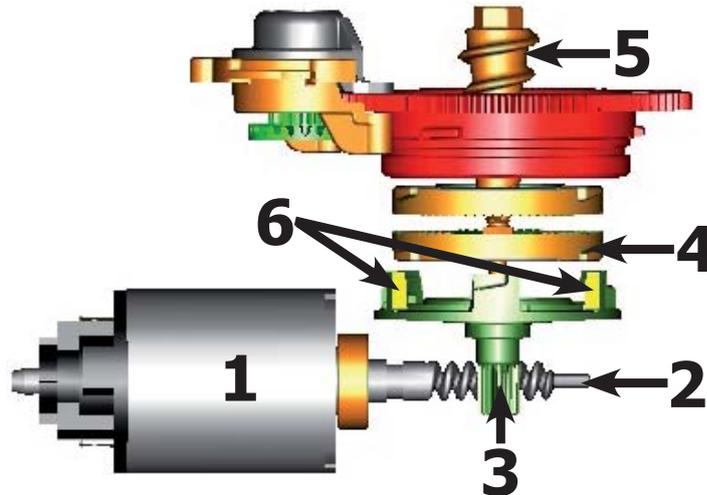
Temp. (°C)	R nom (kΩ)	ΔR (+/- %)
20	61,465	8,6
50	17,599	5,9
75	7,214	4,1
80	6,121	3,7
85	5,213	3,4
90	4,459	3,1
100	3,3	2,5
125	1,653	3,9
150	0,893	5,1

An NTC is used as a temperature sensor; in the event of overheating this reduces the boiler power consumption.

The electronic system detects the current boiler temperature from the drop in voltage of the sensor and adjusts it accordingly.

**Resistor values and corresponding temperatures:** see table.

### 4.7 Coffee grinder

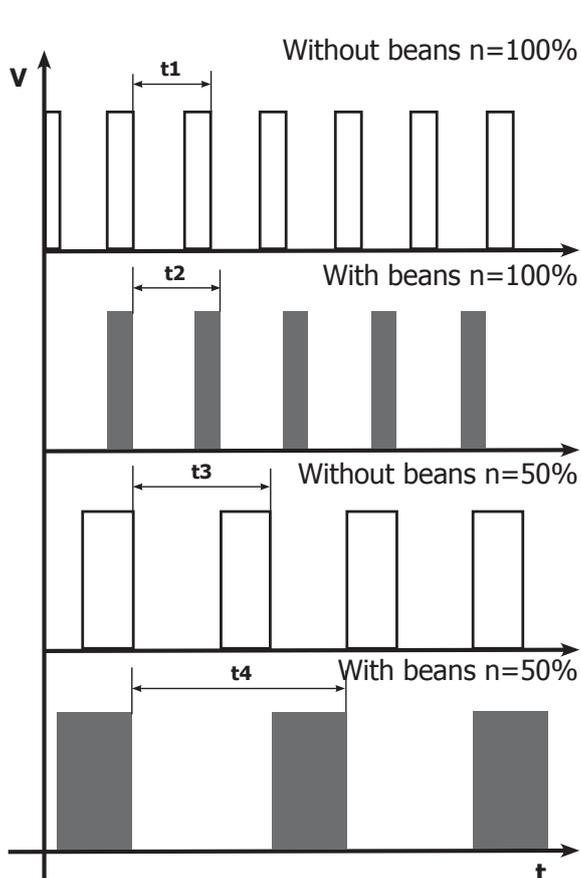


The coffee grinder is driven by a direct current motor (1) using a worm screw helicoidal wheel transmission (2).

The worm screw (2) drives a plastic gear wheel (3), which turns the lower grinder (4) and the increment pin (5)

There are two magnets (6) in the gear wheel; at every rotation these induce two pulses to a Hall sensor, which in turn transmits them to the electronic system.

### 4.8 Low bean level detection, dose quantity adjustment, coffee grinder blocked



**No coffee**

Low coffee bean level is detected by the Hall sensor, after variations in the pulse frequency (with or without coffee). If there are no coffee beans (operation while empty), the number of rotations - and therefore the number of pulses - will be greater

**t1 = no coffee indication**

If, however, there are coffee beans, the number of rotations will be lower due to the force created by the grinding

**t2 = no indication**

**t3 and t4 =** this measurement is performed at the end of each grinding process

**Dose quantity adjustment**

The dose quantity is adjusted in accordance with the pulses detected (number of rotations proportional to the weak/medium/strong aroma setting)

**Coffee grinder blockage**

If the coffee grinder becomes blocked for any reason, pulses will no longer be transmitted to the electronic system and the grinder will come to a stop

## 4.9 Dose self-learning (SAS)

The aim of this function is to automatically regulate the average dose of ground coffee (SELF-LEARNING); this occurs by means of an algorithm based on three pieces of information detected by the machine electronic board:

1. Number of coffee grinder pulses during the grinding cycle
2. Max. average value of the power consumed by the group motor during the coffee brewing cycle
3. Aroma selected by the user

The algorithm compares the maximum average value of the power consumed by the group motor with the value listed in the table for the selected aroma, in order to calculate the new grinding pulse value for the next coffee produced.

If the power consumption value is less than the minimum current value, the grinding pulses will be increased by 2.

If the power consumption value is greater than the maximum current value, the grinding pulses will be decreased by 4.

If the power consumption value falls within the "over-torque" interval, the product will be dispensed and the grinding pulses will be decreased by 10.

If the power consumption value falls within the "abort cycle" interval, the pad will be expelled and the grinding pulses will be decreased by 10.

If the "pre-ground" flavour is selected by the user, no modification will be made.

**This guarantees that, regardless of the coffee type used, the grinding level setting and the wear on the grinders always remains constant.**

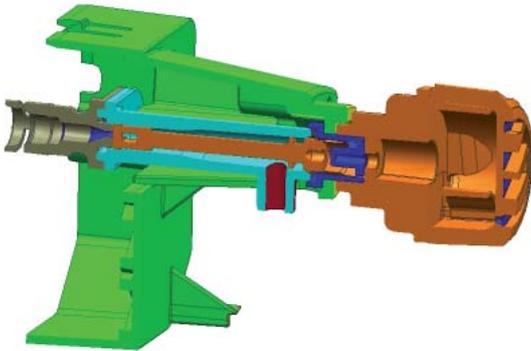
Setting/Status		Power consumption in mA	Pulses corrected in the next grinding process	
			Exceeded by	Deficient by
A	Mild aroma	200 - 300 mA	- 4	+2
B	Medium Aroma	301 - 450 mA	- 4	+2
C	Strong Aroma	451 - 600 mA	- 4	+2
D	Over-limit	601 - 800 mA	- 4	
E	Over-torque	801 - 1,000 mA	- 10	
F	Abort cycle	> 1000 mA	- 10	

### Important:

For perfect operation, machine adjustment should take place in the area of the fields highlighted in green (A, B, C). When the type or brand of coffee is changed, there may be variations in the size of the beans and their stickiness or roasting level. This leads to variations in power consumption (mA), with resulting excessive or insufficient doses (until the necessary adjustments have been made to compensate for this change).

**Caution: In the case of excessive dosage, powder may be expelled into the dreg drawer. This is not a fault, but can occur during preliminary operation or after a service.**

## 4.10 SBS



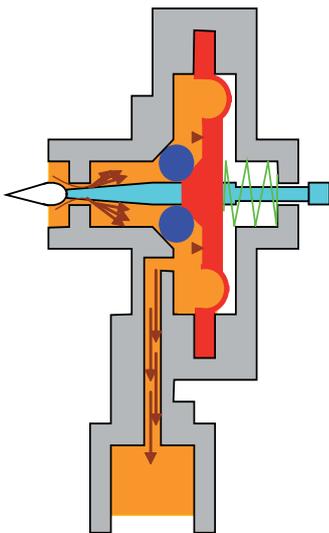
### SBS - Saeco Brewing System - Principle

Controlling the flow speed, which influences the contact time between the coffee and water, changes the extraction and therefore the taste intensity and strength of the coffee.

- Slower flow: strong extraction
- Fast flow: lighter extraction

### SBS / dispensing valve

Turning the SBS control knob leads to brewing taking place inside the brewing unit, where the flow speed is adjusted using a cream valve.

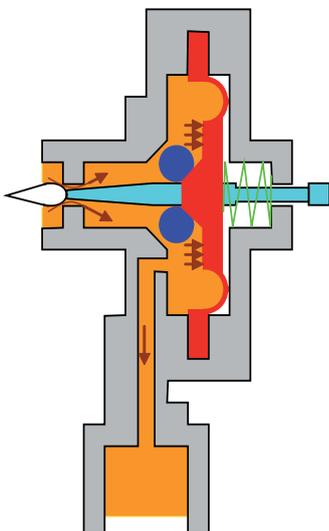


### Cream valve control

#### Fast flow (slight extraction)

If the SBS valve is open, the coffee flows more easily because the pressure is lower and the membrane, with the support of the spring, remains almost in its original position.

The control needle does not close off the opening and the flow is not diminished.



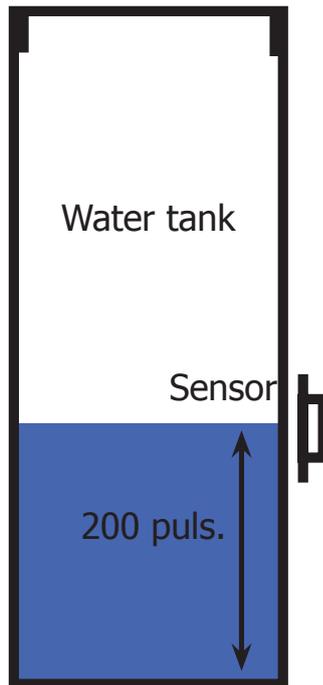
### Cream valve control

#### Slow flow (strong extraction)

The coffee can only be dispensed slowly with a closed SBS valve - a pressure is created which forces the membrane to the side, pushing it against the spring force.

In the next stage, the valve needle closes off the opening, thus reducing the flow.

### 4.11 Water tank fill level detection



#### “Water low” message (water reserve)

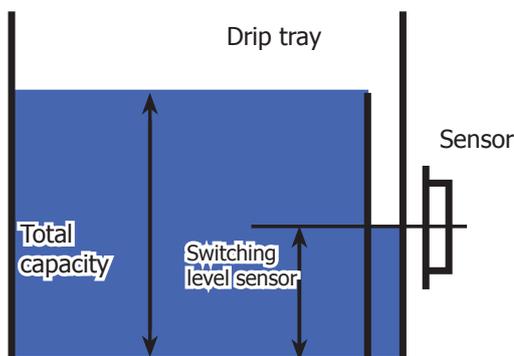
##### Function:

The water level is monitored by a capacitive sensor, located one third of the way up the water tank wall.

If the electronics assembly detects, by means of the sensor, that the amount of water in the tank has dropped below the abovementioned level, a water reserve remains available for the dispensing process underway (this will cover 200 turbine pulses). The product dispensing process will then come to an end.

If a dispensing cycle ends after the sensor has been triggered (in the reserve) then the display “Water low” continues to be displayed during the following dispensing cycle.

### 4.12 Drip tray water level detection

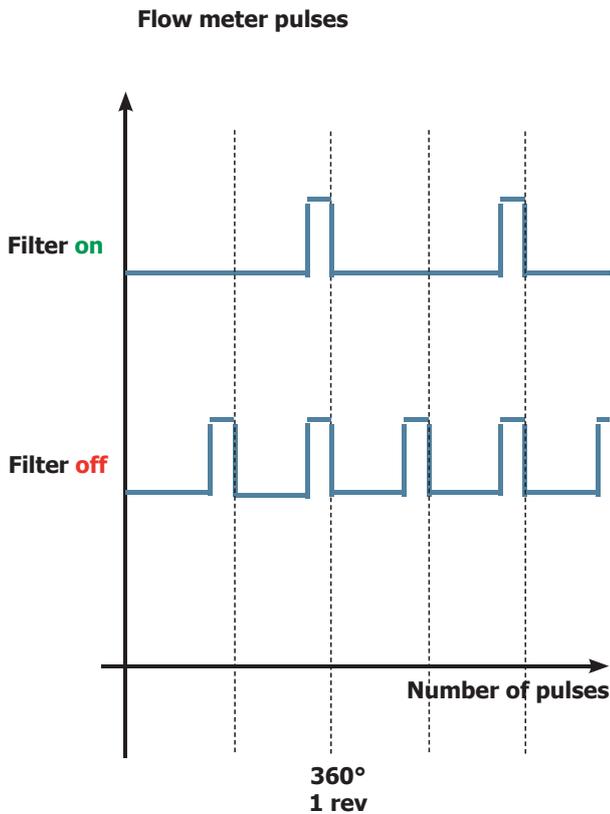


#### “Empty drip tray” - message

##### Function:

The residual water level is monitored using a capacitive sensor. The sensor is located approximately halfway up the upper edge of the drip tray. To ensure the best possible use of the drip tray capacity, the sensor is positioned near a dam device. Therefore, the drip tray fills up to the upper edge of the dam and overflows inside, triggering the sensor and thus the “Empty drip tray” message.

### 4.13 Descaling request



**“Descaling” - message with water filter inserted**

(appliances with display only)

The water hardness is set on the basis of the regional water hardness analysis (1, 2, 3, 4).

**Filter off:**

If the function is **off** the electronics assembly monitors the turbine pulses, recording **one pulse for every revolution.**

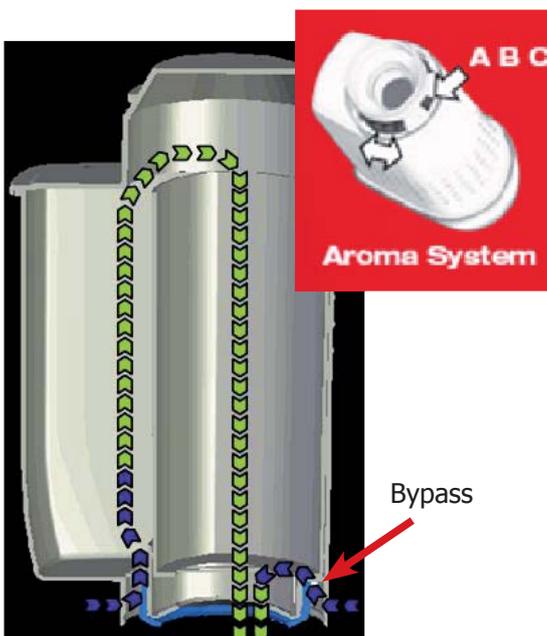
**Filter on:**

If the function is **on** the electronics assembly monitors the turbine pulses, recording **one pulse for every two revolutions.**

**“Change water filter” message**

The electronics assembly uses the turbine impulses to keep track of the amount of water which has flowed through; after the specified amount (set in accordance with the water hardness level), the “Replace filter” message appears.

### 4.15. Limescale filter



**Water filter**

**Function:**

- Reduced limescale deposits which take longer to form.
- Improved water quality.
- Improved taste due to the ideal waterhardness.

**Life span / descaling performance:**

- - 10°dH
- 60 litres
- 2 months

To achieve the best possible operating mode consistency over the total life span, the water is channelled using a 3-stage bypass (A, B, C) depending on the degree of hardness.

See small image.

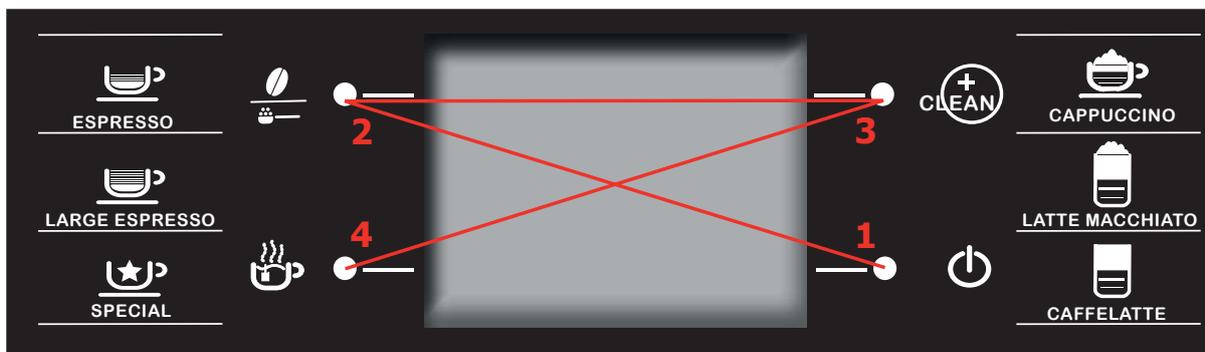
# **CHAPTER 5**

# **TROUBLESHOOTING**

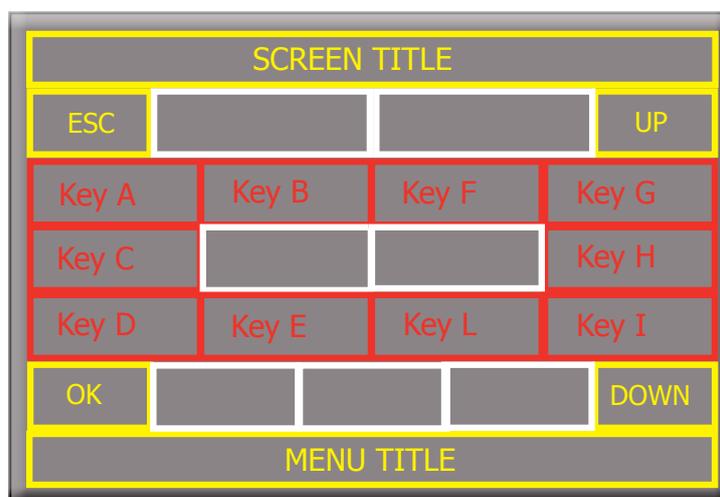
### 5.1.1 Test mode

To enter Test Mode:

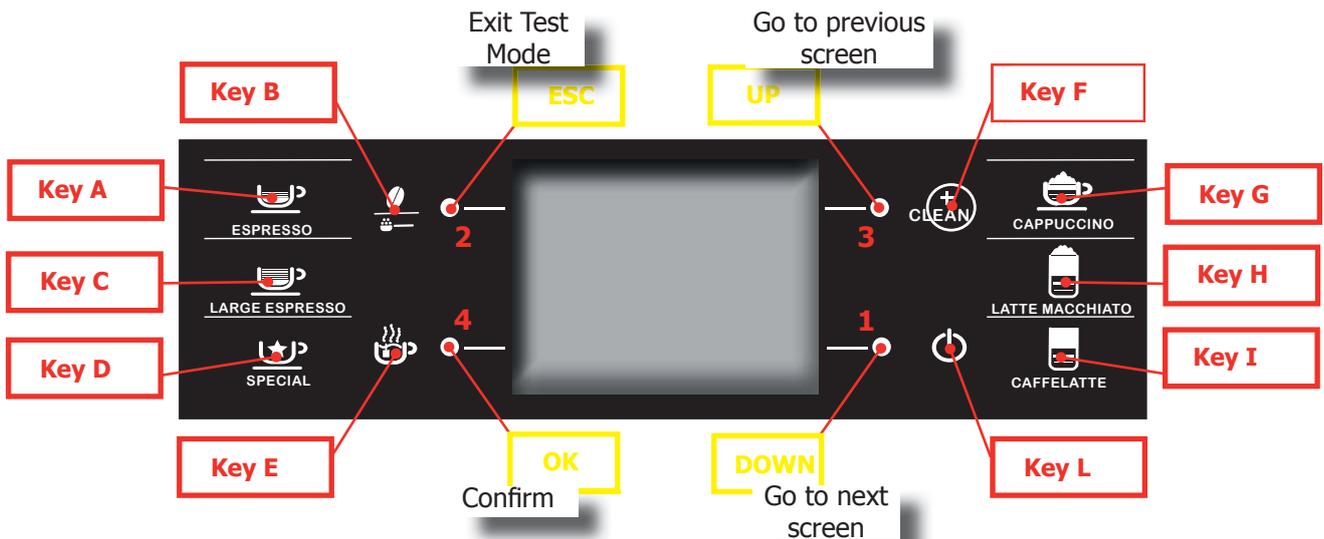
- Switch on the machine
- Wait for the text XELSIS or SELF-TEST to appear
- Press the four function keys in the sequence indicated below (1, 2, 3, 4)



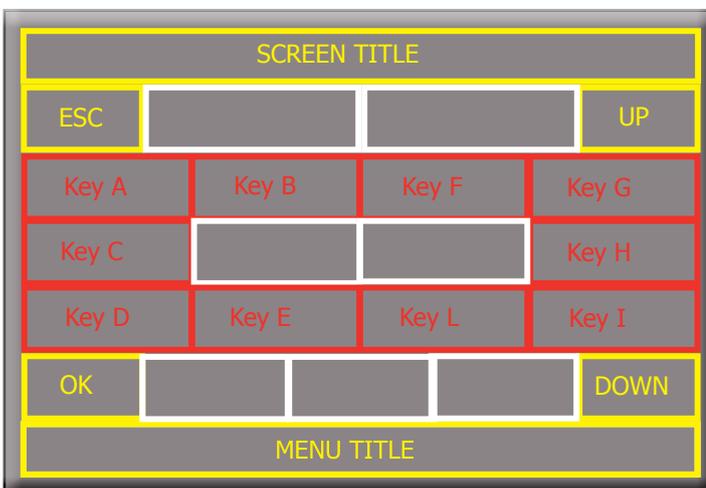
Entry into Test Mode results in a screen divided into sections, as illustrated in the diagram below



	Fields with the screen title and active menu indication
	Fields relating to the function of the 4 buttons at the sides of the display (1,2,3,4)
	Indicate the status of the sensors, microswitches or monitoring variables
	Fields displaying the various loads which may be activated by pressing the corresponding buttons
	* If present, this symbol indicates that no function is associated with that field on that particular screen
When a field becomes active (because a load has been activated or because a sensor changes status), the field changes from having a black background with red or white text to having a white background with black text	



### Load activation

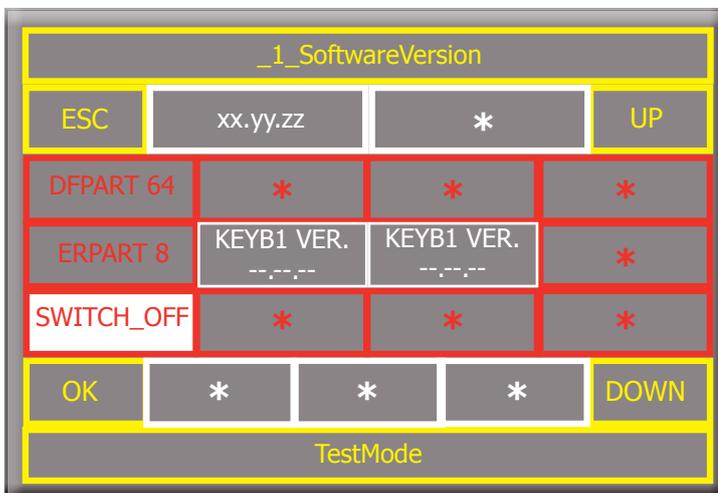


In Test Mode, all loads are initially deactivated. To activate a load, simply press the corresponding key on the keyboards at the side just once. The load is deactivated by pressing the same lined key just once. A load may be deactivated automatically when:

- a **work cycle ends** (e.g. coffee grinder or unit activation)
- a **time-out is reached** (e.g. for boilers -10 sec-)

### Software version

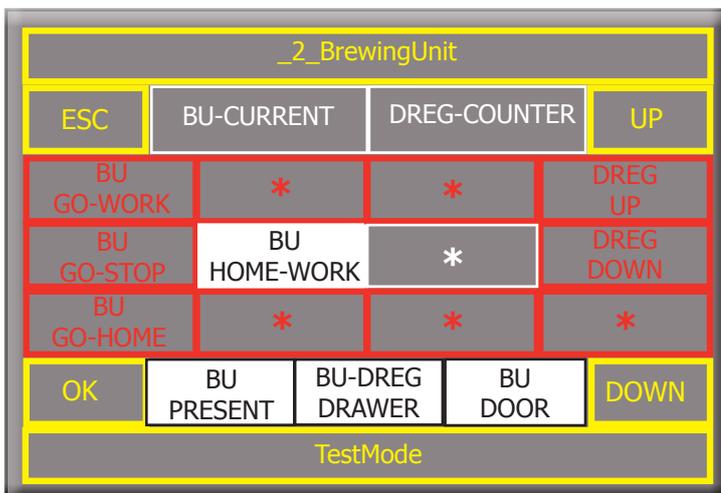
This is the first screen of the Test Mode.



- **(xx.yy.zz):** software version loaded onto the machine
- **(DFPART and ERPART):** these values provide information on storage settings and, from sw 01.00.10, should have values of 64 and 8.
- **SWITCH\_OFF:** This highlights whether the machine, once it has been powered via the electromechanical switch (1/O), switches to Standby mode. The "Standby at PowerOn" function is activated/deactivated by pressing key "D" once.
- **KEYB1\_SW:** software version for the right-hand keyboard
- **KEYB2\_SW:** software version for the left-hand keyboard

Press DOWN to move on to the next screen

## BrewingUnit



This screen corresponds to the management of the area inside the front hatch.

### Operation:

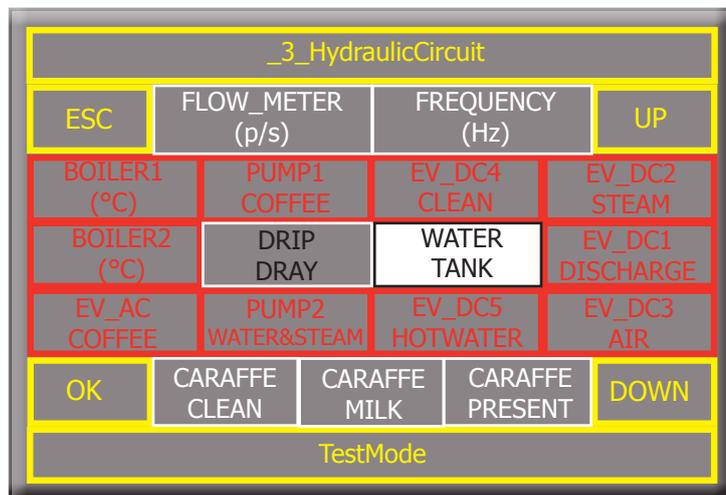
- **BU GO-WORK:** if pressed, switches the unit into its work position
- **BU GO-STOP:** if pressed, stops the unit instantly
- **BU GO-HOME:** if pressed, switches the unit into its Home position
- **DREG UP:** increases the coffee dregs counter
- **DREG DOWN:** decreases the coffee dregs counter

### Indicators:

- **BU\_CURRENT:** the maximum current (in mA) consumed by the unit when moving
- **BU HOME\_WORK:** Becomes active (white) when the unit reaches a position between WORK and HOME
- **DREG\_COUNTER:** indicates the coffee dregs counter value
- **BU\_PRESENT:** if active, this indicates that the unit is inserted
- **BU\_DREG DRAWER:** if active, this indicates that the dreg drawer is active
- **BU\_DOOR:** if active, this indicates that the front hatch is open

Press DOWN to move on to the next screen

## HydraulicCircuit



This screen corresponds to water circuit management.

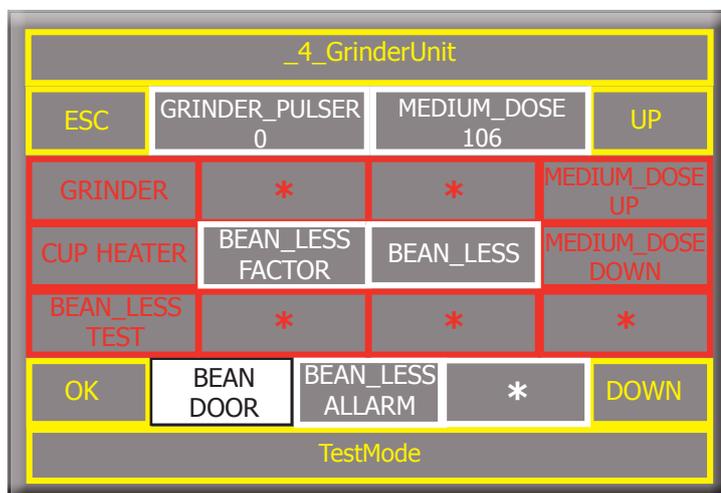
### Operation:

- **BOILER1:** if pressed, this activates the coffee boiler. The boiler is deactivated either by pressing the button again or automatically after 5 seconds. The temperature is indicated in the window
- **BOILER2:** if pressed, activates the steam/hot water boiler. The boiler is deactivated either by pressing the button again or automatically after 5 seconds. The temperature is indicated in the window
- **EV\_AC COFFEE:** if pressed, activates the 230 V solenoid valve
- **PUMP1 COFFEE:** if pressed, activates the coffee boiler pump. If pressed again, deactivates it
- **PUMP2 WATER&STEAM:** if pressed, activates the steam/hot water boiler pump. If pressed again, deactivates it
- **EV\_DC1 DISCHARGE:** activates the 24 V solenoid valve for draining
- **EV\_DC2 STEAM:** activates the 24 V steam dispensing solenoid valve
- **EV\_DC3 AIR:** activates the 24 V milk frothing solenoid valve
- **EV\_DC4 CLEAN:** activates the 24 V solenoid valve for milk circuit cleaning
- **EV\_DC5 HOTWATER:** activates the 24 V hot water dispensing solenoid valve

**Indicators:**

- **FLOW\_METER:** indicates the water flow rate in the turbine, expressed in pulses per second
- **FREQUENCY:** indicates the mains electricity voltage frequency
- **DRIP DRAY:** indicates the status of the tray level sensor. If activated, it signals that the level has been reached
- **WATER TANK:** indicates the status of the water tank level sensor. If activated, it signals that the level has been reached
- **CARAFFE CLEAN:** if activated, it indicates that the milk carafe is in the CLEAN position
- **CARAFFE MILK:** if activated, it indicates that the milk carafe is in the MILK dispensing position
- **CARAFFE PRESENT:** if activated, it indicates that the milk carafe is inserted

Press DOWN to move on to the next screen

**GrinderUnit**

This screen corresponds to coffee grinder and cup heater management.

**Operation:**

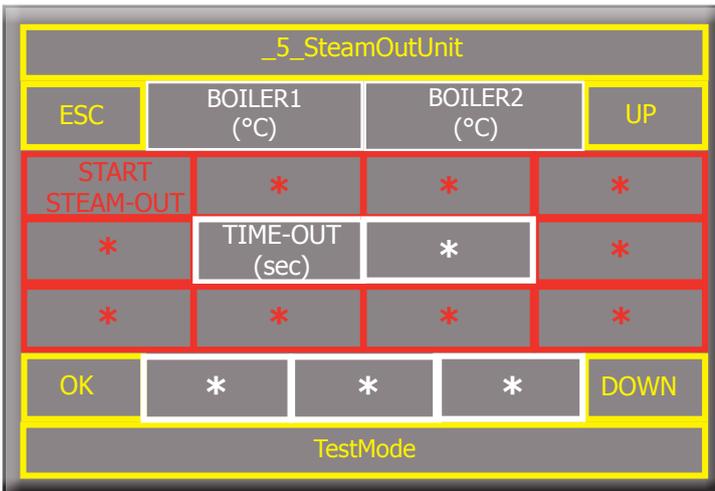
- **GRINDER:** if pressed, activates the coffee grinder. To stop it, press the button again. If it is not stopped, it will grind for 200 pulses; the corresponding countdown appears in the window.
- **CUP HEATER:** if pressed, activates the cup heater. It can be deactivated by pressing the button again.
- **BEAN\_LESS TEST:** if pressed, the coffee present/missing test is performed. When the coffee grinder is activated, a number of pulses equal to the number set for the "MEDIUM DOSE" is performed. At the end of the grinding cycle, the values of the "BEAN\_LESS FACTOR" and "BEAN\_LESS" fields are updated and, if the missing coffee signal has been detected, the "BEAN\_LESS ALARM" field is activated
- **MEDIUM\_DOSE UP:** if pressed, increases the medium dose value displayed in "MEDIUM DOSE"
- **MEDIUM\_DOSE DOWN:** if pressed, decreases the medium dose value displayed in "MEDIUM DOSE"

**Indicators:**

- **GRINDER\_PULSE:** indicates, during grinding, the real-time grinding pulse countdown
- **MEDIUM\_DOSE:** indicates the pulses corresponding to the medium dose
- **BEAN\_LESS FACTOR:** indicates the result of the most recent grinding cycle, calculated using the automatic dose regulation algorithm
- **BEAN\_LESS:** Indicates the threshold set by the dynamic threshold algorithm for the detection of a low coffee level
- **BEAN\_DOOR:** indicates the status of the bean hopper door sensor (if active, it indicates that the door is closed)
- **BEAN\_LESS ALARM:** indicates the result of the coffee present/missing test (if active, it indicates that coffee is missing)

Press DOWN to move on to the next screen

**SteamOutUnit**



This screen corresponds to the steam\_out cycle, used to empty the coffee boiler and the hot water/steam boiler.

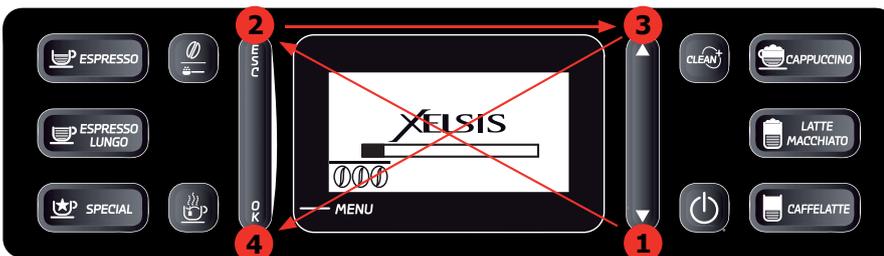
**Operation:**

- **START STEAM-OUT:** when pressed, activates the steam-out procedure and the text linked to the button is displayed. The cycle ends when the two boilers (boiler1 and boiler2) have reached a temperature of 100°C and at least 5 seconds has elapsed.

**Indicators:**

- **BOILER1 (°C):** indicates the temperature of the coffee boiler
- **BOILER2 (°C):** indicates the temperature of the hot water/steam boiler

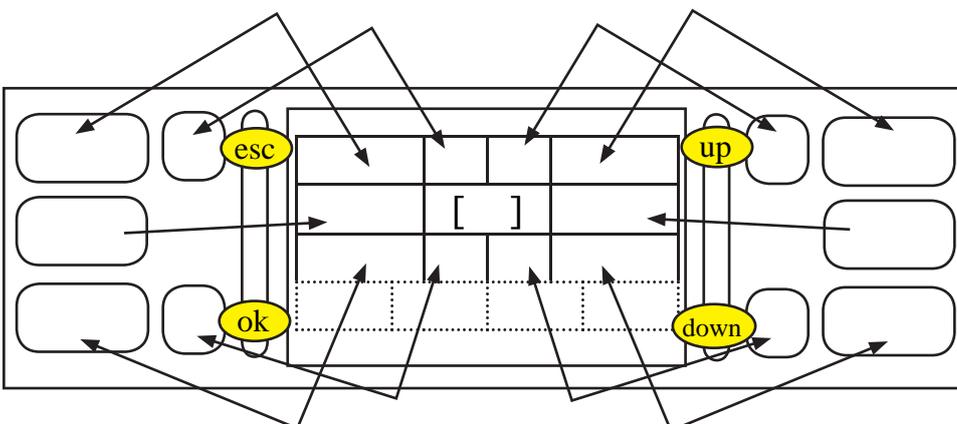
**5.1.2. Focus test mode**



To enter Test Mode:  
 - Switch the machine on  
 - Wait for XELSIS to be displayed  
 - Press the four function keys in the sequence indicated (1, 2, 3, 4)

Below find button correspondence in detail:

The central rectangle in every screen indicates the progressive number of the screens in square brackets [ ], while the 4 dashed sectors at the bottom are used to indicate the status of the sensors, micro switches or control variables. The presence of the asterisk (\*) in a sector indicates that no function is associated to the sector itself in that screen.



The 4 buttons (ESC, OK, UP and DOWN) highlighted in yellow, at the side of the display, can be used to scroll through the Test Mode:

UP goes to the previous page  
 DOWN goes to the next page  
 OK confirms  
 ESC exit Test Mode

**Load activation**

All loads are initially deactivated in Test Mode.

To activate a load, simply press the corresponding button on the side keyboards once: The load is deactivated by pressing the same associated key once again.

Other conditions for which a load can be deactivated in automatic without keys being pressed are:

- if a work cycle is defined, when this cycle ends (as, for example, the coffee grinder or the brew unit)
- a time-out has been reached (e.g. 5 sec for the boilers)

### Software version

D:64	*	*	Debug
E:8	01.06.00		*
Swiss	POff	*	*
*	*	*	*

This is the first screen of the Test Mode. From here read the software version loaded in the machine.

The sectors with letters "D" and "E" give control information reserved for the developers and must have values of 64 and 8.

#### Controls:

- **Debug:** if activated, it enables debug messages of automatic dosing only for the next restart and allows the machine to immediately enter stand-by after switch-on from the master switch. Switch the machine off to deactivate it.
- **Swiss:** if activated, the machine will have "ECO-MODE" enabled by default.
- **BEAN\_LESS TEST:** if pressed, the coffee present/missing test is performed. When the coffee grinder is activated, a number of pulses equal to the number set for the "MEDIUM DOSE" is performed. At the end of the grinding cycle, the values of the "BEAN\_LESS FACTOR" and "BEAN\_LESS" fields are updated and, if the missing coffee signal has been detected, the field is activated "BEEN\_LESS ALARM"
- **MEDIUM\_DOSE UP:** if pressed, the medium dose value displayed in "MEDIUM DOSE" is increased
- **MEDIUM\_DOSE DOWN:** if pressed, the medium dose value displayed in "MEDIUM DOSE" is decreased.

#### Debug:

The following information will be visible on the display following activation of the debug messages:

- stress of the unit in correspondence with the last grinding cycle
- real number of pulses that produced the unit stress
- medium flavour after correction of automatic dosing following the grinding cycle

The stress of the unit and the real number of pulses corresponding to it, are available on the display as soon as the unit goes into "work" mode, while the medium flavour pulses, corrected by automatic dosing, are visible when the machine goes back to "ready".

The aspect of the display in appliance ready mode with debug messages active, is the following:

Press DOWN to pass to the next screen

### Keyboard

Espresso	Aroma	Clean	Cappuccino
Espresso lungo	[1]		Latte macchiato
Special	hot water	Off	Caffelatte
*	*	*	*

This is the page relative to the buttons test: a box on the display corresponds to every product. This box changes colour when the relative button is pressed.

Press DOWN to pass to the next screen

### Brew Unit

Work	*	*	0mA
Home	[2]		Drg -
*	*	5	Drg+
Dreg	H/W	Door	Pres

This page lets the user control the inner area of the front door.

The various sectors have the following meanings:

#### Operation:

- Work: if pressed continuously, it takes the unit to the WORK position
- Home: if pressed continuously, it takes the unit to the HOME position
- Drg-: if pressed, the remaining number of dregs to be removed is decreased
- Drg + : if pressed, the remaining number of dregs to be removed is increased

#### Indicators:

- m: indicates the real-time maximum current (in mA) absorbed by the brew unit when running. The value must not exceed 300 mA.
- H/W: becomes active (illuminated) when a „Work” or „Home” position is reached by the unit
- Pres: if active, it indicates that the unit is connected
- Dreg: if active, it indicates that the dreg container is in its seat
- Door: if active, it indicates that the front door is closed

Press DOWN to pass to the next screen

### Idraulic Circuit

DcV1	*	*	DcV4
DcV2	[3]		DcV5
DcV3	*	*	Ac V
Tank	Clean	Milk	Pres

This is the first page relative to water circuit management

The various sectors have the following meanings:

#### Operation:

- Ac V: if pressed, the 230 V solenoid valve is activated
- DcV1 DISCHARGE: activates the 24 V solenoid valve for the draining process
- DcV2 STEAM: activates the 24 V steam dispensing solenoid valve
- DcV3 AIR: activates the 24 V milk frothing solenoid valve
- DcV4 CLEAN: activates the 24 V milk circuit cleaning solenoid valve
- DcV5 HOTWATER: activates the 24 V hot water dispensing solenoid valve

#### Indicators:

- Tank: indicates the status of the water tank level sensor. If activated, the sensor indicates that the level has been reached.
- Clean: if activated, it indicates that the milk carafe is in the CLEAN position.
- Milk: if activated, it indicates that the milk carafe is in the MILK dispensing position
- Pres: if activated, it indicates that the milk carafe is in the housing
- Press DOWN to pass to the next screen.

Press DOWN to pass to the next screen

### Idraulic Circuit

Boil1	*	*	Pmp1
Boil2	[4]		Pmp2
*	*	*	p/s 0
21.8	22.2	D Tray	50 Hz

The various sectors have the following meanings:

**Operation:**

- Boil1: if pressed, the coffee boiler is activated. The boiler is deactivated by pressing the button again or automatically after 5 seconds. The temperature is shown in the corresponding box at the bottom.
- Boil2: if pressed, the steam/hot water boiler is activated. The boiler is deactivated by pressing the button again or automatically after 5 seconds. The temperature is shown in the corresponding box at the bottom.
- Pmp1 if pressed, activates the coffee boiler pump. The pump is switched off by pressing the button again
- Pmp2: if pressed, the steam/hot water boiler pump is activated. The pump is switched off by pressing the button again

**Indicators:**

- p/s: indicates the real-time flow rate of water in the turbine, expressed in pulses per second. When the coffee pump 1 is switched on, the 230V solenoid valve is activated (AcV in the previous screen). The value must not be less than 10 p/sec. When the water&steam pump 2 is switched-on, the drain solenoid valve is activated (DcV5 in the previous screen). The value must not be below 5 p/sec. (If we bring the brewing unit in work position the water passes through the dispenser).
- )
- 50 Hz: indicates the frequency of the electric power supply voltage
- DTray: indicates the status of the tray level sensor. If activated, the sensor indicates that the level has been reached.

**Press DOWN to pass to the next screen**

### Grinder

It switches on if there is no coffee	GTest	A +	*	PI: 0	Instant threshold (variable)
		[5]		22	Reference threshold (variable)
	Pulses for medium flavour (variable)	*	A -	*	17
	100	DDoor	BLess	Z-Cr	

The various sectors have the following meanings:

**Operation:**

- GTest: motor tests. if pressed, the coffee grinder is activated. To stop it, press the button again. If the coffee grinder is not stopped it grinds for 200 pulses (PI) and the decrease can be see in this box BTest: bean present/missing control test. if pressed, the coffee grinder is activated. To stop it, press the button again. If it is not stopped, the no coffee test is performed. At the end of the test, 2 values will appear in the "instant threshold" and "reference threshold" boxes: if "instant threshold" is lower than "reference threshold"
- then the system believes that the coffee grinder is empty. The numbers "48" and "17" are a display example.
- A +: increases the number of pulses for medium flavour A-: decreases the number of pulses for medium flavour

**Indicators:**

- PI: indicates during grinding, the real-time grinding pulse countdown
- BLess: It is activated when the system detects there is no coffee. To annul the alarm, lift and lower the beans lid to simulate loading the coffee.
- DDOOR: indicates the status of the bean container door sensor (if activated, it indicates that the door is closed)
- Medium flavour pulses: selection of coffee grinding flavour. If pressed, the selection of the flavour is switched into the three values allowed: forte = strong, medio = medium, leggero = mild. The number of coffee grinder pulses, assigned to the three different grinding levels are displayed in the sector below.
- Z-Cr: NOT CURRENTLY USED

The „100" value in the bottom left is an example of the number of pulses for medium flavour: it can be modified manually using the "A+" and "A-" keys or automatically from the automatic dosing algorithm

**Press DOWN to pass to the next screen**

## Display

C +	*	*	C -
L +	[6]		L -
*	*	*	*
40	47	*	*

The various sectors have the following meanings:

### Operation:

Left hand side controls:

- C+: increases display contrast
- C-: decreases display contrast
- L+: increases display brightness
- L-: decreases display brightness

### Indicators:

the values at the bottom represent brightness and contrast: these values are saved in eeprom (note: it is also possible to regulate brightness from the user menu, but not the contrast).

**Press DOWN to pass to the next screen**

## Steam - out

Coffee boiler temperature (variable)	Boil1	*	*	Boil2	Steam boiler temperature (variable)
	25.0	[7]		25.3	
Countdown (variable)	*	*	*	Start	
	T .0	*	*	*	

The various sectors have the following meanings:

### Operation:

left side:

- Boil1: it lights up when the coffee boiler is powered
- Boil2: it lights up when the steam boiler is powered

right side:

- Start: starts the emptying process and displays the countdown in the box indicated T0. The machine can be switched off at the end of the count.

### Indicators:

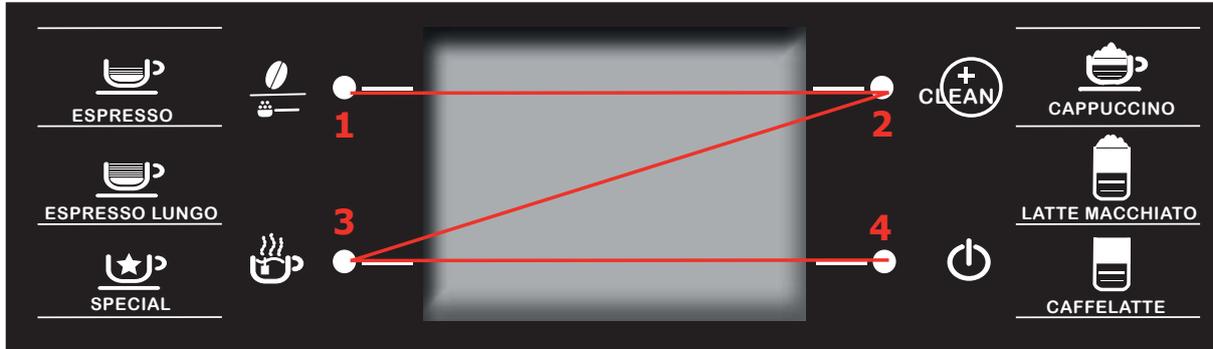
the values in the central line are the temperatures of the two boilers detected during emptying. This is the last screen of the Test Mode.

Pressing ESC in any screen exits the TEST mode and re-start of the machine in normal mode.

### 5.2.1 Diagnostics mode

To enter Diagnostics mode:

- Switch on the machine
- Wait for the text XELSIS or SELF-DIAGNOSIS to appear
- Press the four function keys in the sequence indicated below (1, 2, 3, 4)



Entry into Diagnostics mode will be indicated by the appearance of the eight main menu options.

4. SERVICE SETTINGS	
ESC	PRODUCT COUNTERS ▲
	ERROR COUNTERS
	WATER COUNTERS
	BREWING UNIT RINSING ON
	MAX GRINDER DOSE 170
	MAX GROUND 15
OK	HOTWATER FLOWRATE 120 ▼

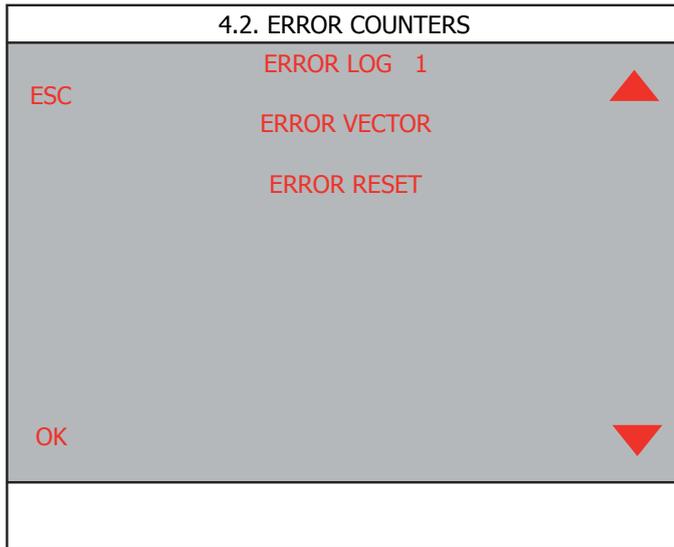
4a. SERVICE SETTINGS	
ESC	CUP TEMPERATURE 78 ▲
	FINGERPRINT ON
OK	▼

**PRODUCT COUNTERS** ((displays, for each individual beverage, the number of dispensing cycles performed by the machine).

4.1 PRODUCT COUNTERS	
ESC	ESPRESSO 4 ▲
	ESPRESSO LUNGO 2
	CAPPUCCINO 7
	LATTE MACCHIATO 3
	CAFFELATTE 9
	HOT WATER 5
OK	AMERICAN COFFEE 0 ▼

4.1 PRODUCT COUNTERS	
ESC	HOT MILK 6 ▲
	ESPRESSO MACCHIATO 8
OK	▼

**ERROR COUNTERS** (displays the errors which have occurred in the system)..

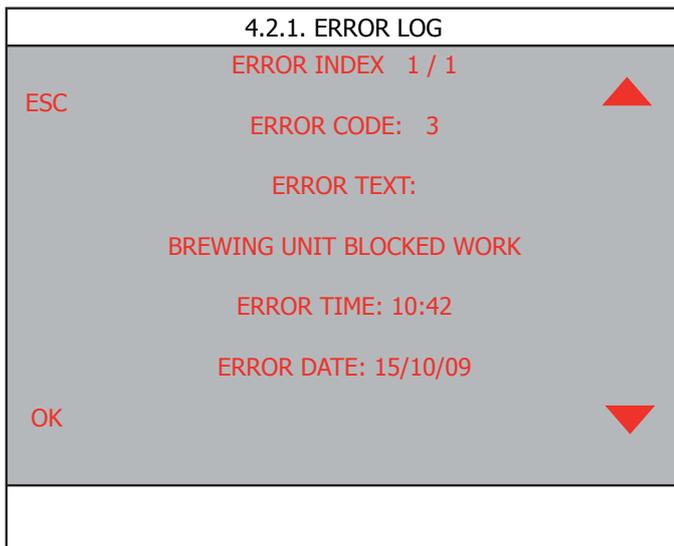


**ERROR LOG:** displays the total number of errors which have occurred in the system.

**ERROR VECTOR:** select to display the type of error which has occurred in the system.

**ERROR RESET:** select to reset all the errors which have occurred in the system.

A maximum of 20 errors may be logged; these can be displayed using the two red up/down arrows(once 20 errors have already been logged, if another error occurs, the system stores it by deleting the first error in the list).



**ERROR INDEX:** displays the numerical position of the error.

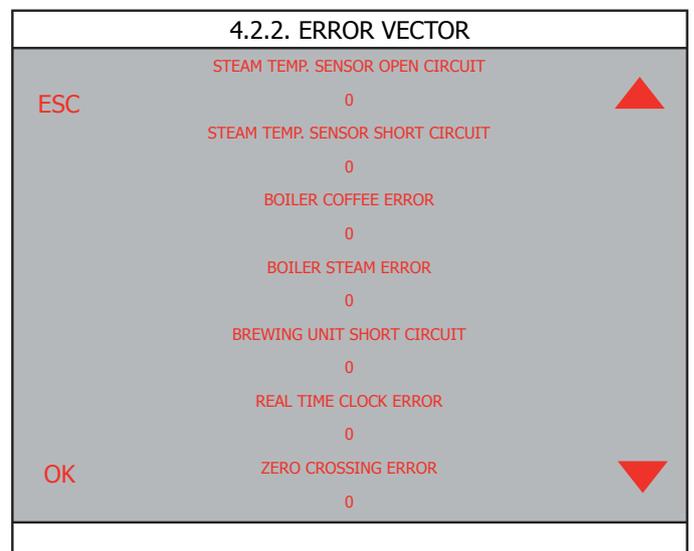
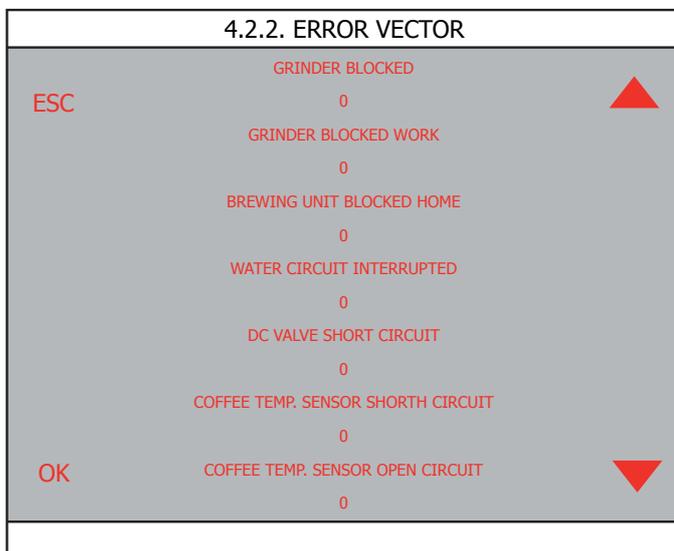
**ERROR CODE:** is the numerical code corresponding to the type of error which has occurred. See section 5.3. Error messages.

**ERROR TEXT:** short description of the error which has occurred. See section 5.3. Error messages.

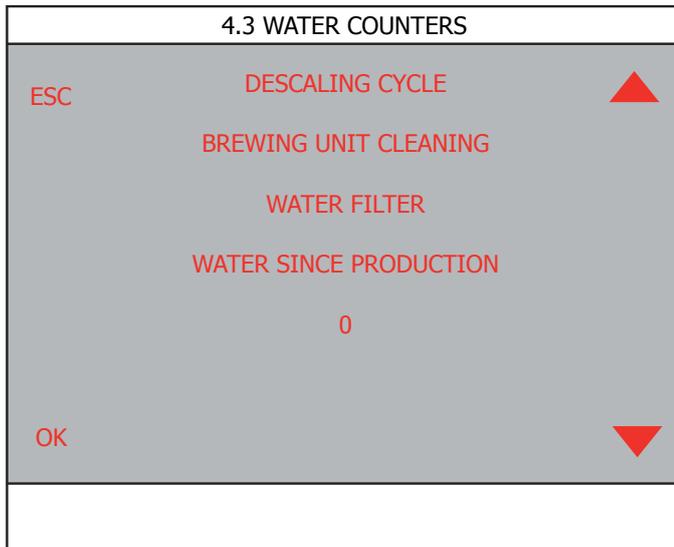
**ERROR TIME:** the time at which the error occurred.

**ERROR DATE:** the date on which the error occurred.

Displays a list of errors (see section 5.3. Error messages) which can occur within the machine.



**WATER COUNTERS** (displays the water consumption in litres during beverage production, descaling cycle, unit cleaning cycle and filter activation).

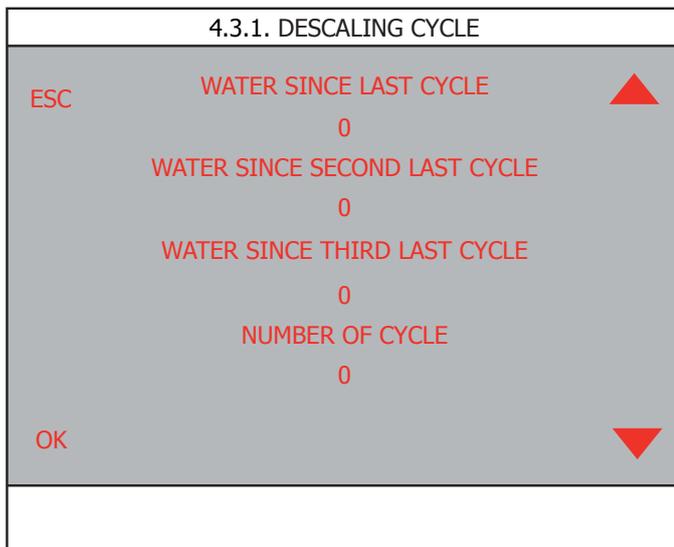


**DESCALING CYCLE:** consumption of water in litres during decalcification cycles.

**BREWING UNIT CLEANING:** consumption of water in litres during brewing unit cleaning cycles.

**WATER FILTER:** consumption of water in litres while the water filter is activated.

**WATER SINCE PRODUCTION:** consumption of water in litres from the start of production (switching on the machine for the first time)

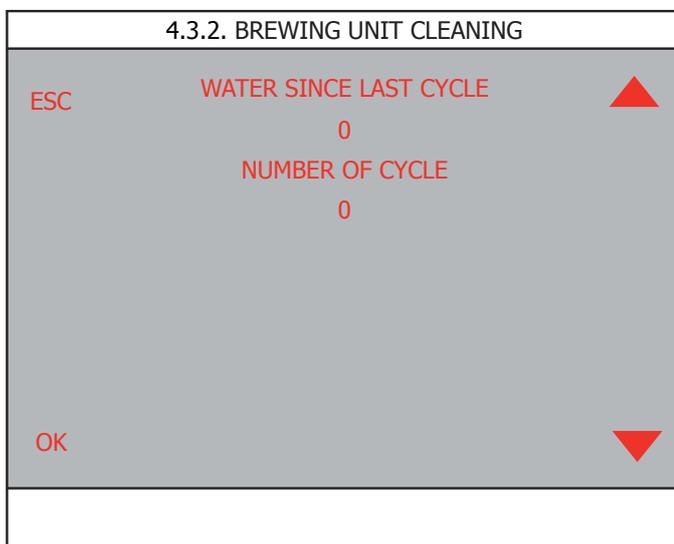


**WATER SINCE LAST CYCLE:** consumption of water in litres during beverage production since the last→ decalcification cycle.

**WATER SINCE SECOND LAST CYCLE:** consumption of water in litres during beverage production since the penultimate decalcification cycle.

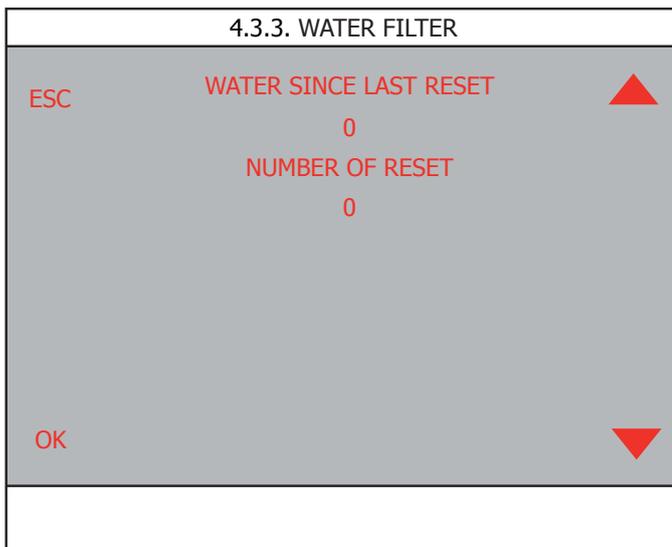
**WATER SINCE THIRD LAST CYCLE:** consumption of water in litres during beverage production since the third-last decalcification cycle.

**NUMBER OF CYCLE:** the number of decalcification cycles carried out.



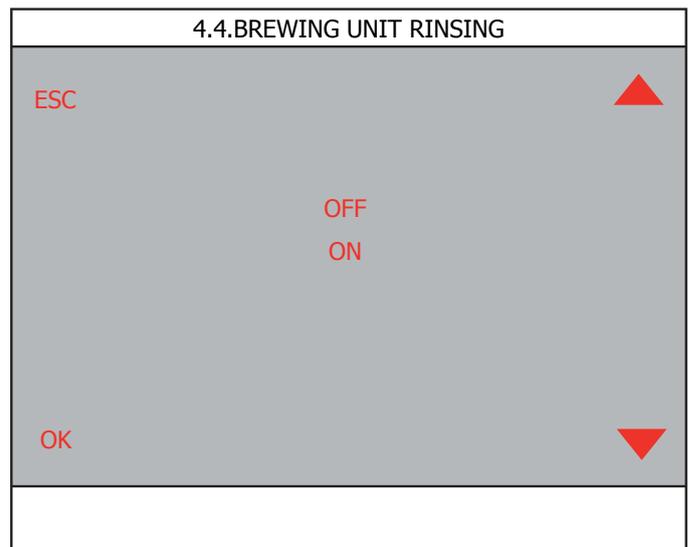
**WATER SINCE LAST CYCLE:** consumption of water in litres since the last unit cleaning cycle (after each unit cleaning cycle, the value is reset to "0").

**NUMBER OF CYCLE:** the number of unit cleaning cycles carried out.

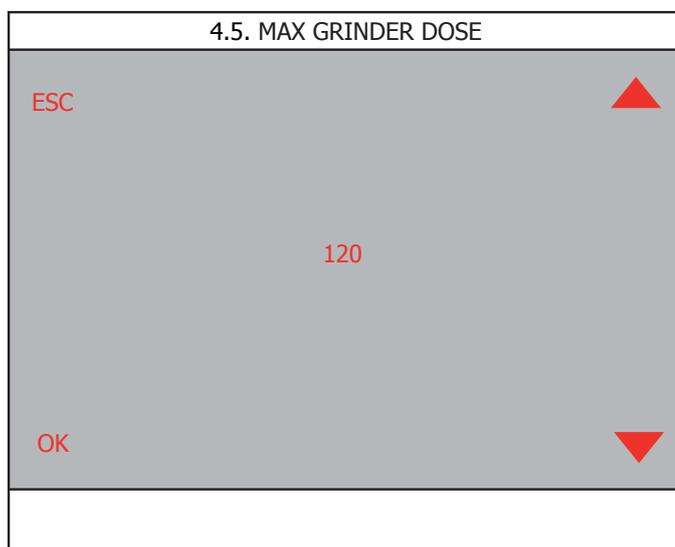


**WATER SINCE LAST RESET:** consumption of water in litres since the last time the water filter was activated (after each water filter activation procedure, the value is reset to "0").

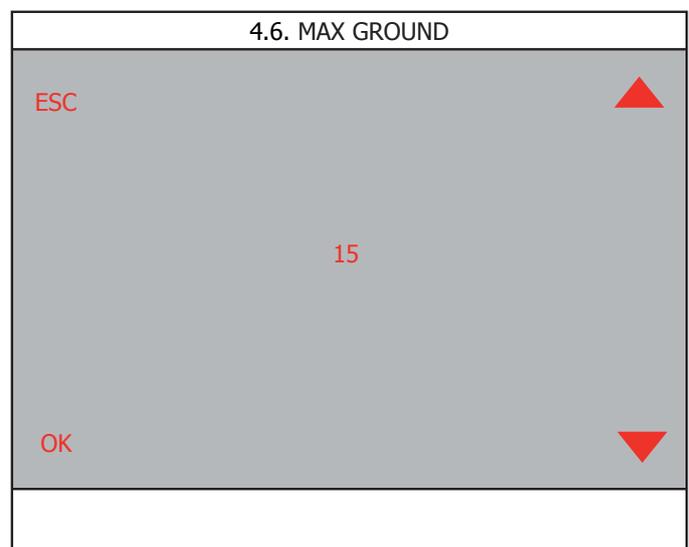
**NUMBER OF RESET:** the number of water filter activation cycles carried out.



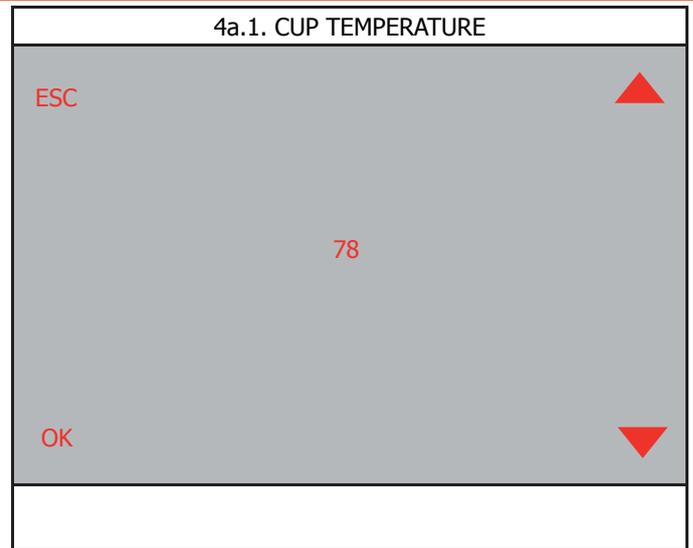
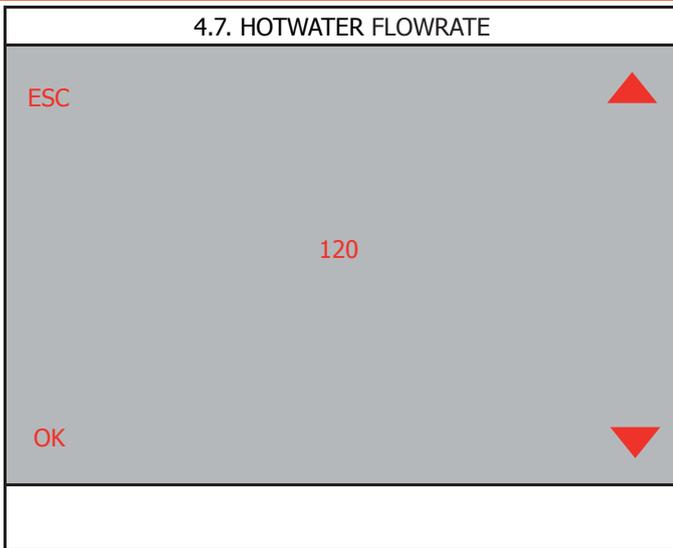
**BREWING UNIT RINSING** ((offers the option of activating or deactivating the "unit rinsing" function).



**MAX GRINDER DOSE** (can be used to select the maximum threshold value for the coffee grinder dose. The range may be set between 100 and 170, with intervals of 5).

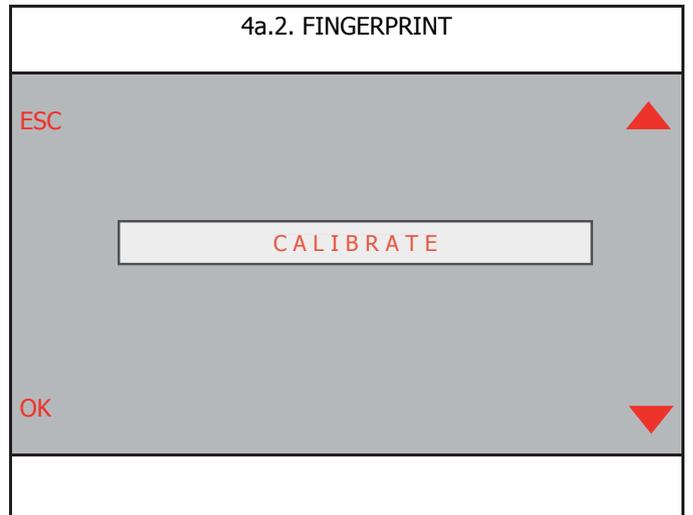
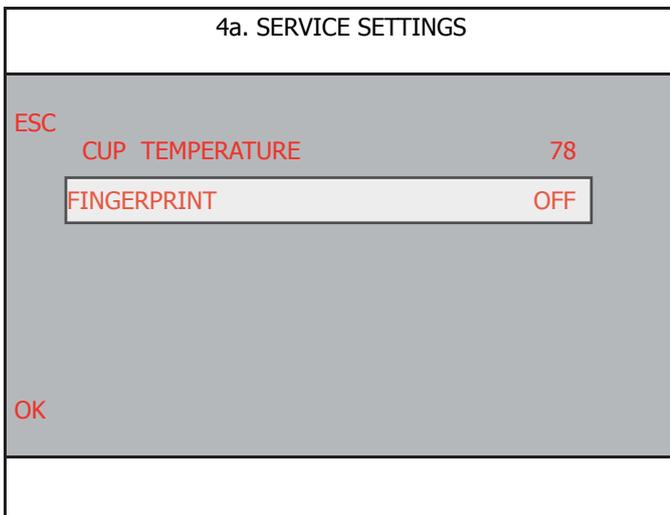


**MAX GROUND** (can be used to select the maximum number of coffee grounds batches . The range may be set between 10 and 20).



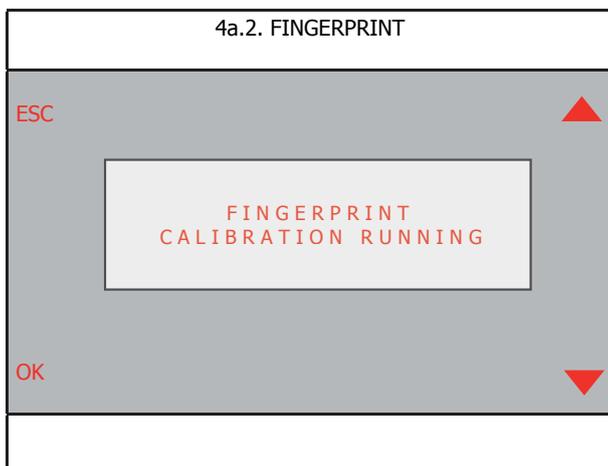
**HOTWATER FLOWRATE** (can be used to select the maximum delay between two water pulses in the flow meter. The range may be set between 100 ms and 150 ms).

**CUP TEMPERATURE** (can be used to select the average temperature of the coffee in the cup. The range may be set between 75°C and 85°C).



**FINGERPRINT**  
 This function is only used if the DI or CPU board is replaced (OFF).  
 (Press OK)

**CALIBRATE**  
 Press OK to start calibrating the sensor (if calibration is not carried out, the machine does not carry out any of the functions relating to DI).

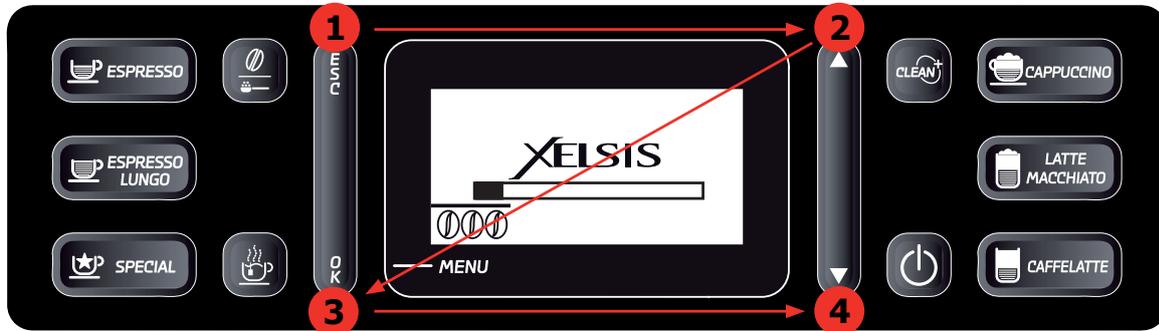


**Wait for the procedure to end.**

### 5.2.2. Focus diagnosis mode

To enter Diagnostics:

- Switch the machine on
- Wait for XELSIS to be displayed
- Press the four function keys in the sequence indicated (1, 2, 3, 4)



The entry to Diagnostics Mode shows a screen as seen in the figure at the side and pressing [IMG] allows to scroll through all menus present.



MENU	DESCRIPTION
PRODUCT COUNTER	Represents the number of dispensing cycles performed by the coffee machine for each product
ERROR COUNTER	Displays the total „out of service“ (fail) errors that have occurred in the system and allows to reset. The max. number of “fails” counted is 20.
WATER COUNTER	Shows water consumption (in pulses) following dispensing of products, at the de-scaling cycle, at the unit cleaning cycle and on filter activation
MAX GRINDER DOSE	Allows to select the maximum threshold value of the dose that the coffee machine can assume.
MAX GROUND	Allows to select the maximum number of coffee dregs. The range of variation of the number of dregs selected can vary from 10 to 20
HOTWATER FLOWRATE	Allows to select the maximum delay between two water pulses in the flow meter.
CUP TEMPERATURE	Allows to select the average or normal temperature of coffee in cup.

1. PRODUCT COUNTERS

• ESPRESSO (default value 0)	• n° of dispensing cycles
• CAFFE (default value 0)	• n° of dispensing cycles
• CAFFE LUNGO (default value 0)	• n° of dispensing cycles
• HOT WATER (default value 0)	• n° of dispensing cycles
• CAPPUCCINO (default value 0)	• n° of dispensing cycles
• LATTE MACCHIATO (default value 0)	• n° of dispensing cycles
• HOT MILK (default value 0)	• n° of dispensing cycles

2. ERROR COUNTERS

• ERRORS LOG	• ERROR CODE (default value 0)	ERROR CODE - represents the code relative to the type of error occurring (see Tab. 5.3 Error messages)
	• ERROR INDEX (default value 0)	NUMERICAL POSITION - represents the numerical position of the error in the internal list for max. n° of 20
	• ERROR TEXT (default value 0)	ERROR DESCRIPTION - represents the text description of the type of error occurring

• ERRORS RESET	All errors are reset
----------------	----------------------

3. WATER COUNTERS

• DESCAILING CYCLES	• WATER SINCE LAST CYCLES	Represents the water consumption after the last descaling cycle
	• WATER SINCE SECOND	As above, but for the penultimate descaling cycle
	• WATER SINCE THIRD	As above, but for the penultimate descaling cycle
	• WATER SINCE LAST CYCLE	total no of descaling cycles performed

• BREWING UNIT CLEANING	• SINCE LAST (default value 0)	Represents the water consumption after the last unit cleaning cycle. When performed, it goes back to 0.
	• NUMBER OF EXECUTION (default value 0)	Represents the number of unit cleaning cycles performed on the coffee machine.

• SINCE PRODUCT	Total water consumption in litres (default value 0)
• WATER FILTER	

• SINCE LAST RESET (default value 0)	Represents the water consumption after the last filter activation cycle. When performed, it goes back to 0.
• NUMBER OF RESET (default value 0)	Total no of filter activation cycles performed.

4. MAX GRINDER DOSE

100 ÷ 170 (default value 170)

5. MAX GROUND

10 ÷ 20 (default value 10)

6. HOTWATER FLOWRATE

100 ÷ 150 (default value 120)

7. CUP TEMPERATURE

75 ÷ 85 (default value 78)

### 5.3. Error messages

Code	Brief description	Description
01	Coffee grinder blocked	The coffee grinder is blocked (grinder blades jammed or sensor not reading properly)
03	Brewing unit blocked in 'work' position	Descent time-out exceeded
04	Brewing unit blocked in 'home' position	Ascent time-out exceeded
05	Water circuit blocked	No water in flow meter or flow meter not turning (jammed)
06	Frother unit solenoid valve	Frother unit solenoid valve short-circuit
10	Coffee boiler short-circuit	Coffee boiler temperature sensor short-circuit
11	Coffee boiler in open circuit	Coffee boiler temperature sensor in open circuit
12	Steam boiler short-circuit	Steam boiler temperature sensor short-circuit
13	Steam boiler in open circuit	Steam boiler temperature sensor in open circuit
14	Various temperature errors (in the coffee boiler)	Coffee boiler temperatures out of control
15	Various temperature errors (in the steam boiler)	Steam boiler temperatures out of control
16	Group motor short-circuit	Brewing unit microswitch short-circuit
17	Not used	
18	Clock error	Memory fault or impossible to set
19	No zero crossing	No zero crossing on card, could be caused by power card
20	Not used	

# **CHAPTER 6**

# **STANDARD CHECKS**

### 6.1. Repair schedule

	Action
<b>1</b>	Visual inspection (transport damage)
<b>2</b>	Machine data check (rating plate)
<b>3</b>	Operational check / problem analysis
<b>4</b>	Opening machine
<b>5</b>	Visual inspection
<b>6</b>	Operational tests
<b>7</b>	Repairing the faults encountered
<b>8</b>	Checking any modifications (view info, new sw, etc.)
<b>9</b>	Service activities in accordance with the operating schedule
<b>10</b>	Internal cleaning
<b>11</b>	Operational check with machine open
<b>12</b>	Assembly
<b>13</b>	Final inspection test
<b>14</b>	Draining the circuit (in winter)
<b>15</b>	External cleaning
<b>16</b>	Lubricating the brewing unit with suitable grease
<b>17</b>	Insulation test HG 701 (dielectric)
<b>18</b>	Documentation

### 6.2. Service schedule

<b>S</b>	Replacement
<b>ES</b>	Visual inspection
<b>D</b>	Perform descaling
<b>CF</b>	Operative check

<b>P</b>	Cleaning
<b>TR</b>	Noise test
<b>R</b>	Adjustment

Component	Action	Support/tool
Water filter	<b>P/S/CF</b>	
Water tank lip seal	<b>S/CF</b>	
Boiler pin O-ring	<b>S/CF</b>	
Brewing unit	<b>ES/P/CF</b>	Grease solvent / Grease
Hoses, attachments and Oetiker clamps	<b>ES/CF</b>	
Coffee circuit pump	<b>ES/TR/CF</b>	
Hot water/steam circuit pump	<b>ES/TR/CF</b>	
Gearmotor	<b>ES/TR/CF</b>	
Coffee grinder	<b>P/R/CF</b>	Vacuum cleaner / brush
Water circuit	<b>D/CF</b>	Saeco descaler
Frothing valve assembly	<b>ES/S/CF</b>	
Multi-way valve (solenoid pilot)	<b>ES/S/CF</b>	

**6.3. Final test**

<b>Test</b>	<b>Procedure</b>	<b>Support/tool</b>	<b>Standard</b>	<b>Tolerance</b>
Espresso	2-3 Espressos for adjustment purposes	Measuring beaker	Same amount	15%
Coffee	2-3 Coffees for adjustment purposes	Measuring beaker	Same amount	15%
Noise			Standard	
Amount of cream	Blow into the cup until the cream separates		The cream should come together again to form a complete layer	
Cream colour			Hazel brown	
Temperature	Reading taken while dispensing	Thermometer	84 °C	± 4 °C
Grinding level	Check the grain size of the ground coffee			
Hot water	Dispense water			
Steam	Dispense steam			
Dreg drawer missing indication	Remove the dreg drawer		Dreg drawer missing indication	
Low bean level indication	Start brewing a coffee while the coffee bean container is empty		Low bean level indication	

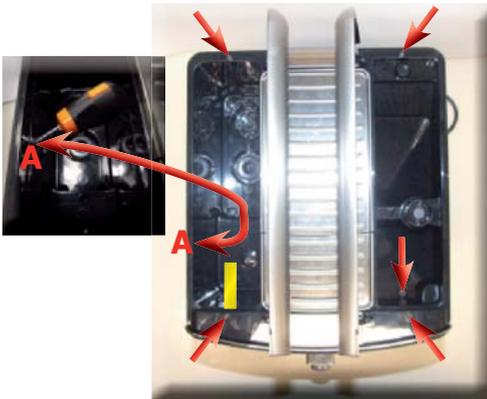
# **CHAPTER 7**

## **DISASSEMBLY**

## 7.1. Outer elements



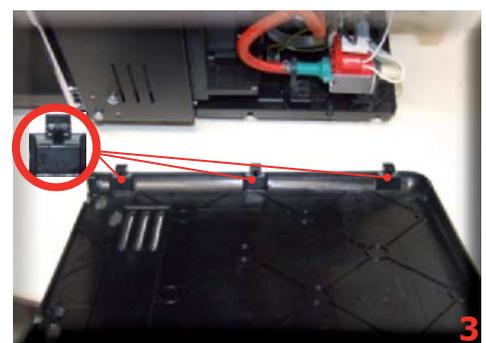
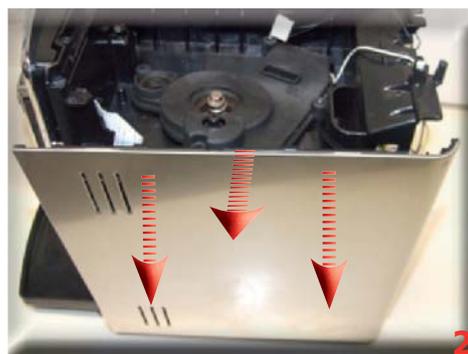
Remove the water tank, coffee container cover, water drip tray, coffee dispenser and carafe.



Loosen the screws as illustrated and press inside the gap (A) using a flat head screwdriver.

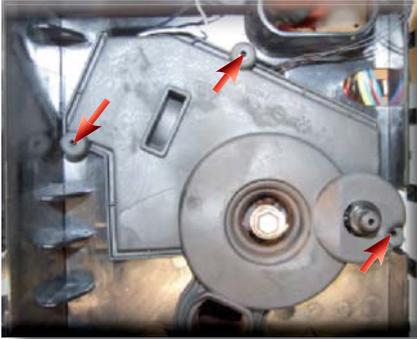


Remove the connection as illustrated (connection to the cup warmer card).

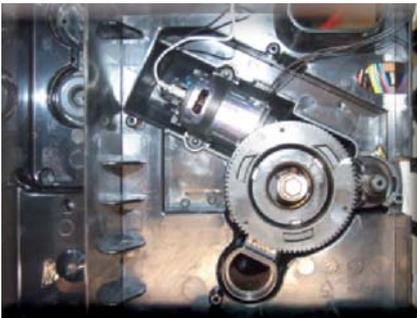


- 1) Loosen the screws as illustrated.
- 2 - 3) Lift the cover outwards and press downwards to release the anchoring tabs.
- 4) Repeat the procedure for all covers.

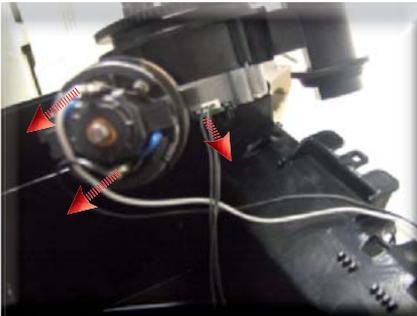
## 7.2. Coffee grinder



Loosen the screws as illustrated and remove the sound insulating cover of the coffee grinder.



Lift the coffee grinder.

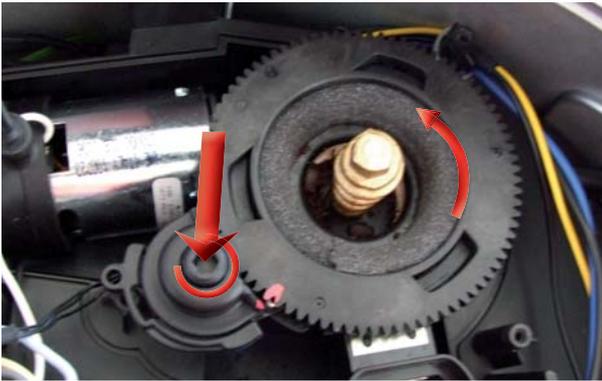


Remove the connections as illustrated.



When reassembling the coffee grinder, make sure the spring is repositioned correctly (see photo).

### 7.3. Grinder



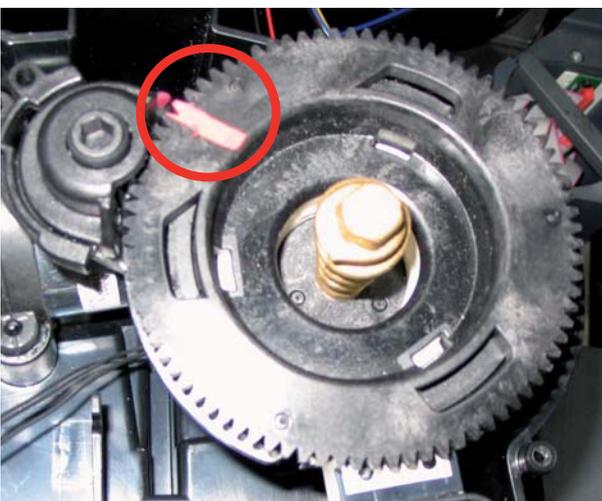
Press down on the grinder adjuster and then turn the upper grinder blades support anticlockwise until it stops.



Turn the grinder blades anticlockwise out of the support.



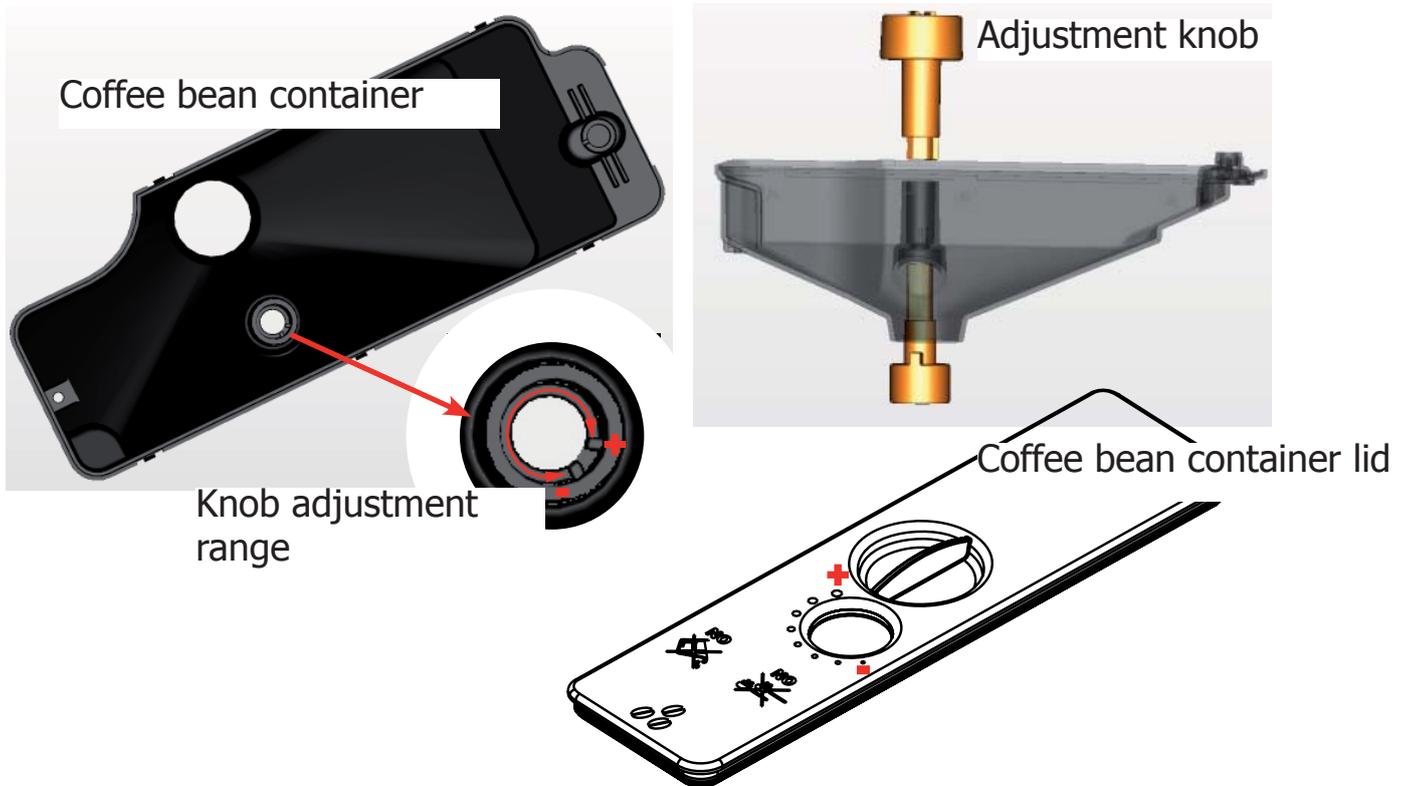
Turn the grinder blades clockwise out of the support. The bayonet connections can be accessed from the rear.



In the start position, both markings must be aligned.

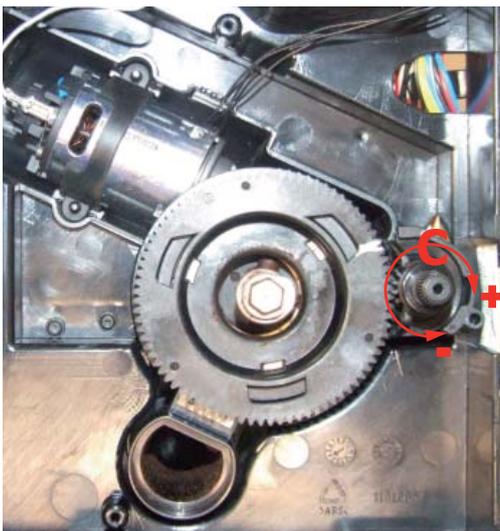
### 7.4. Coffee grinder adjustment

The user can set the grinding level (only while the coffee grinder is in operation) by pressing and turning the knob inside the coffee bean container one notch at a time.



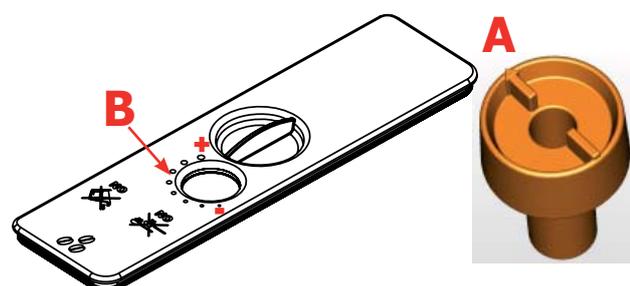
### Adjustment by assistance centres

A technician will be able to adjust the grinding level even further, working directly on the coffee grinder by pressing and turning the ringnut (C) as illustrated. (clockwise + to increase the coffee grain size and anticlockwise - to decrease it)

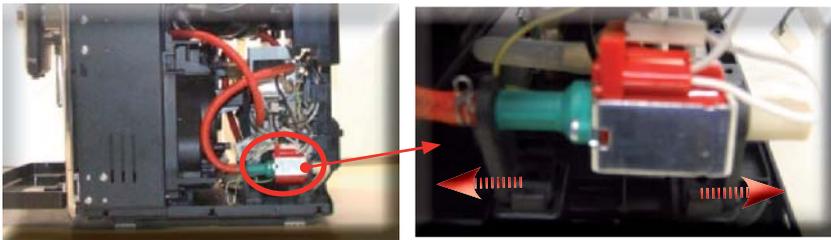


If you find ground coffee residue between the two grinders, we recommend tightening the adjustment, a max. of two notches at a time.

Finally, return the arrow (A) on the adjustment knob to a central position in relation to the adjustment dots on the lid (B).

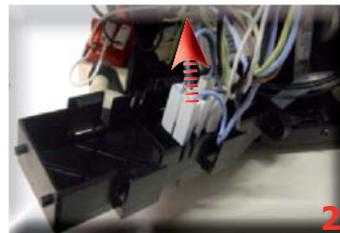
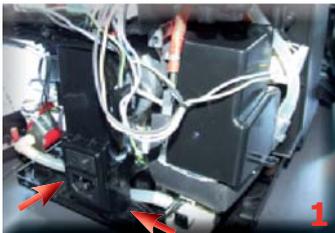


### 7.5. Steam pump



Slide out the two pump supports (highlighted) fixed to the housing and disconnect the electrical and water circuit connections.

### 7.6. Coffee pump

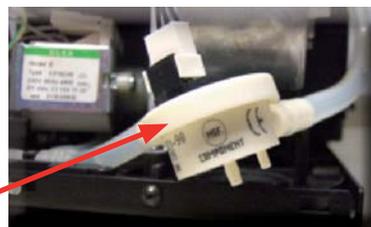


- 1) Loosen the screws as illustrated.
  - 2) Remove the connections from the component mounting support.
- This process makes it easier to remove several components (coffee pump, boiler, etc.).



Slide out the two pump supports (highlighted) fixed to the component mounting support and disconnect the electrical and water circuit connections.

### 7.7. Flow-meter



Lift the flow-meter out of the component mounting support and disconnect all electrical and water circuit connections.

### 7.8. Multi-way valve



Unscrew the screws as indicated to reach the screw anchoring the multi-way valve to the support



Loosen the screw as illustrated and remove the clip

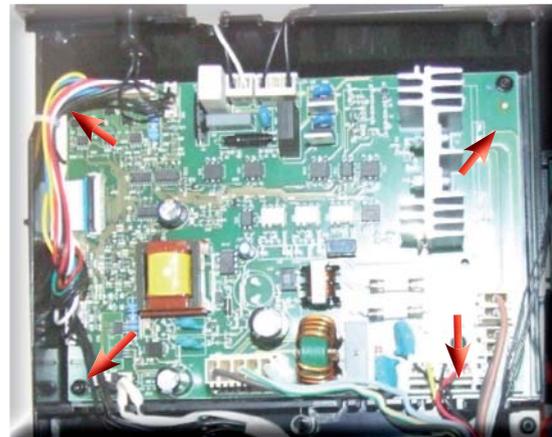


Disconnect the electrical and water circuit connections

**7.9. Power board**



1) Loosen the screws as illustrated and remove the card cover.

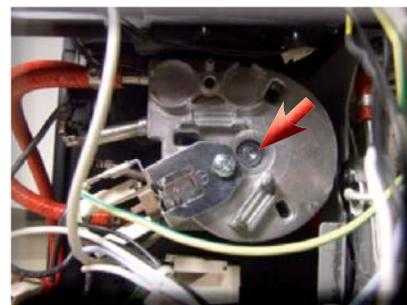


2) Loosen the screws as illustrated and remove all electrical connections.

**7.10. Steam boiler**



Loosen the screw as illustrated

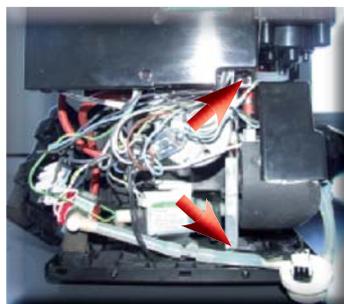


Loosen the screw as illustrated and disconnect the electrical and water circuit connections.

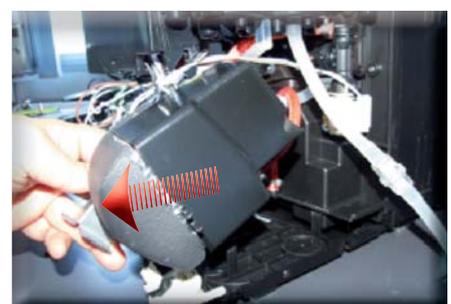
**7.11. Coffee boiler**



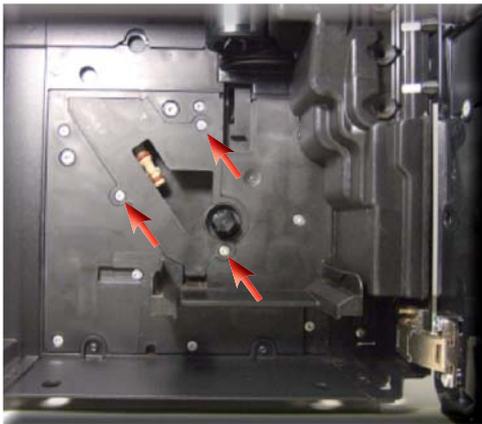
Loosen the screw as illustrated



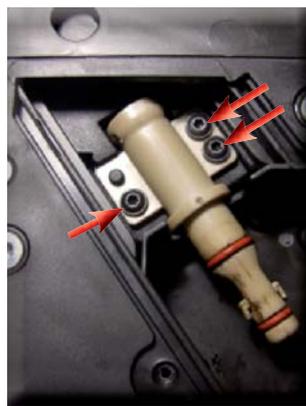
Loosen the screw as illustrated and remove the boiler cover and disconnect the electrical and water circuit connections.



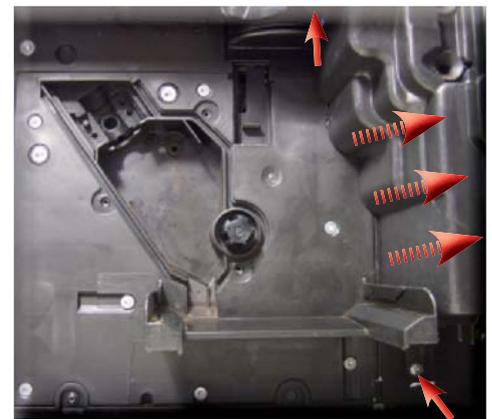
### 7.12. Gearmotor



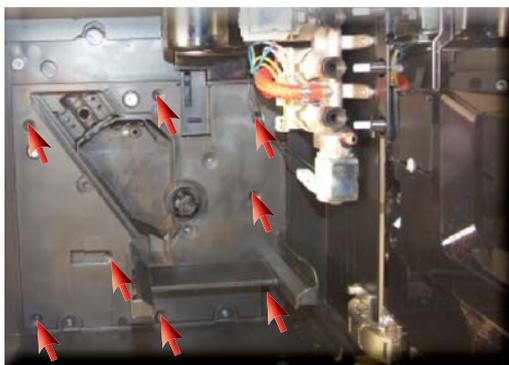
Loosen the screws as illustrated and remove the boiler pin.



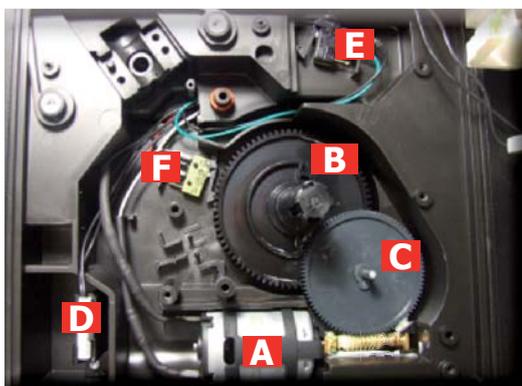
Loosen the screws as illustrated and remove the boiler pin.



Loosen the screws as illustrated and remove the frothing valve protection.

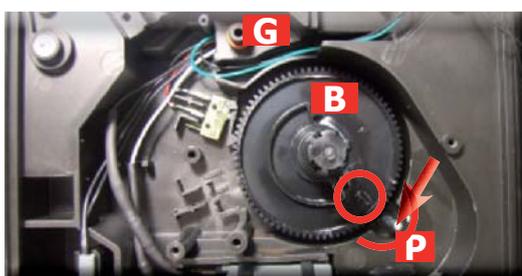


Loosen the screws as illustrated and remove the gearmotor cover.



The following are located inside the compartment protected by the casing:

- Electric motor (A) with gears (B) and (C) for transmission and timing of the dispensing unit.
- Dreg drawer presence sensor (D).
- Dispensing unit presence microswitch (E).
- Microswitch (F) detecting the dispensing unit home and dispensing phases.
- Remove the gear (C) that meshes with the motor transmission shaft.
- Remove the large gear (B).
- Remove the motor (A), complete with transmission shaft.
- (G) Multi-way valve drain.



Replace the gear (B), making sure that the imprint of the arrow is aligned with the opening containing the pin (P).

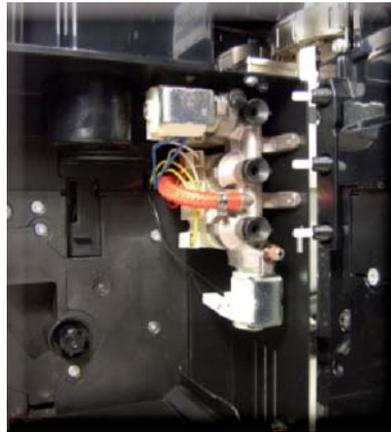


When replacing the motor and the transmission shaft, make sure the guide runners (L) are in the right position. Grease the shaft thoroughly and evenly.

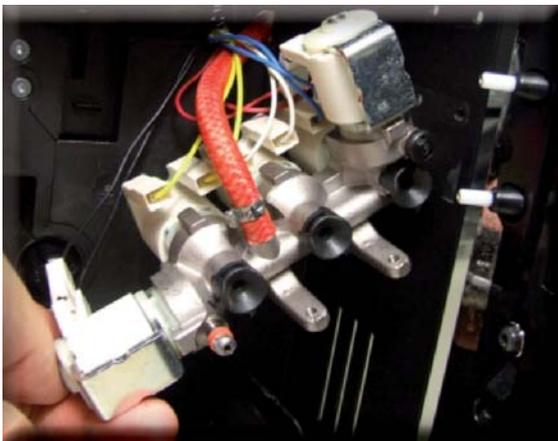
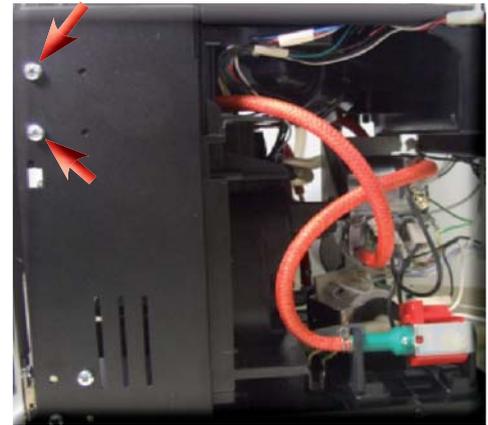
### 7.13. Frother unit valve assembly



Loosen the screws as illustrated and remove the frothing valve protection.

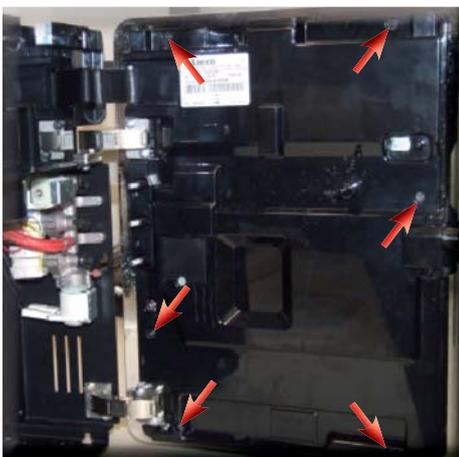


Loosen the screws as illustrated, making sure that the frothing valve does not fall and damage the connections.



Disconnect all electrical and water circuit connections.

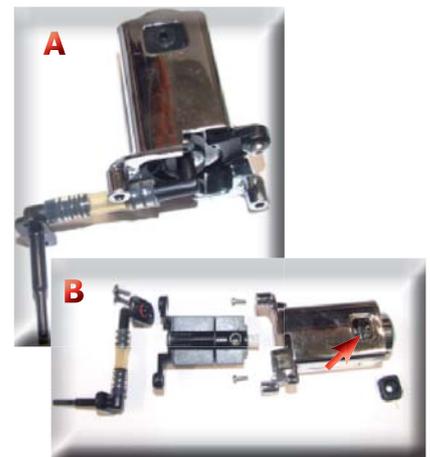
### 7.14. Dispenser assembly



Loosen the screws as illustrated to remove the inner front panel cover.



Loosen the screws as illustrated and slide out the coffee dispenser assembly (photo A).

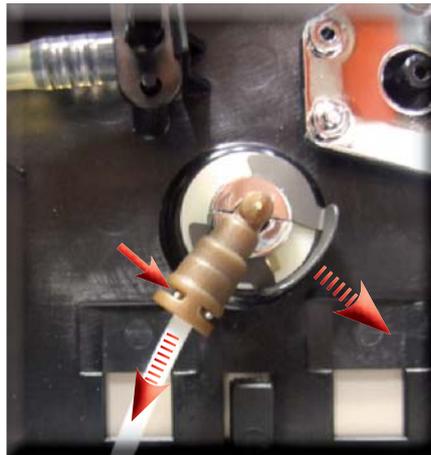


Remove the dispenser (photo B); when replacing it, make sure the spring highlighted is positioned correctly.

**7.15. Steam pipe assembly**



Loosen the screws as illustrated to remove the inner front panel cover.



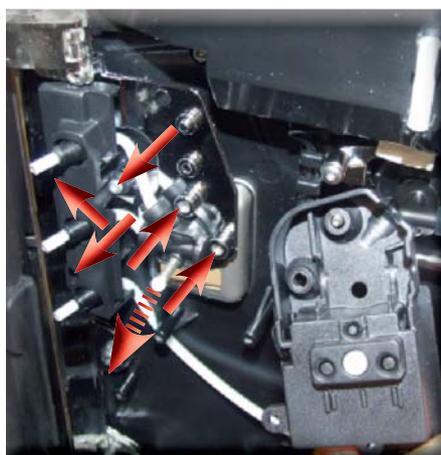
Remove the fork spring and the steam pipe washer, disconnect the pipe from the Teflon by removing the fork.



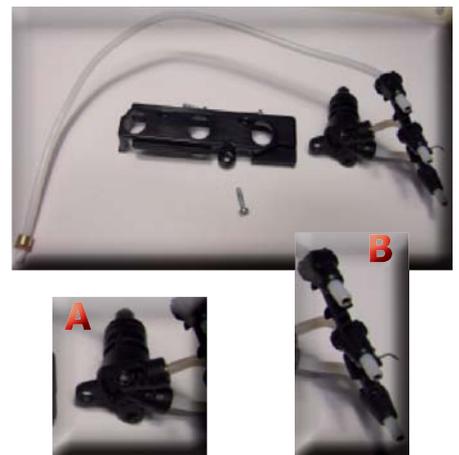
**7.16.1. Teflon pipe support and cafare attachment assembly  
(version up to s/n 9009SA40298916)**



Loosen the screws as illustrated to remove the inner front panel cover.



Loosen the screws as shown and slide out the spring and insert, which gives the connector its flexibility.

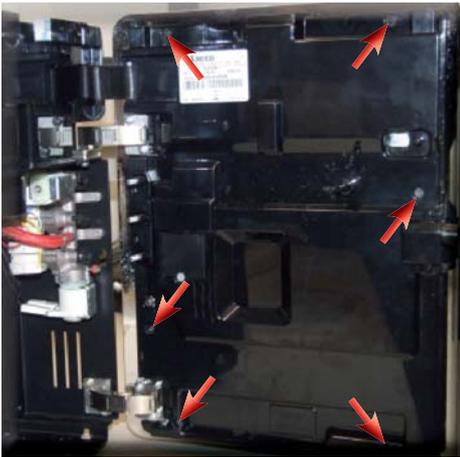


Loosen the screws as illustrated to remove the carafe attachment (A) and the Teflon pipe support (B).

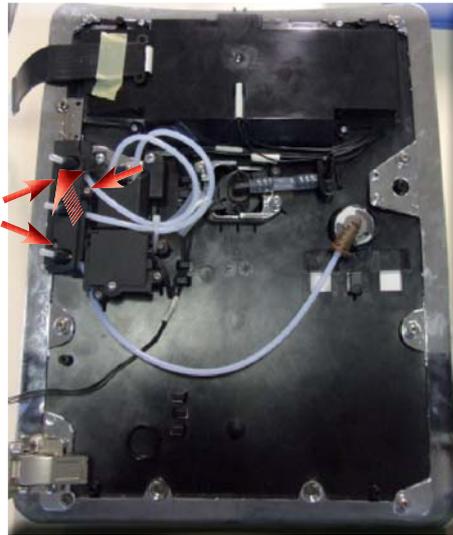
**7.16.2 Teflon pipe support and cafare attachment assembly  
(version up to s/n 9009SA40298917)**



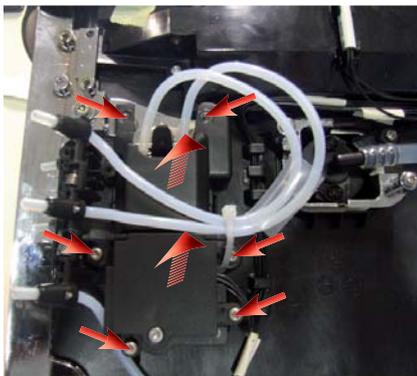
**Carafe attachment,  
new version**



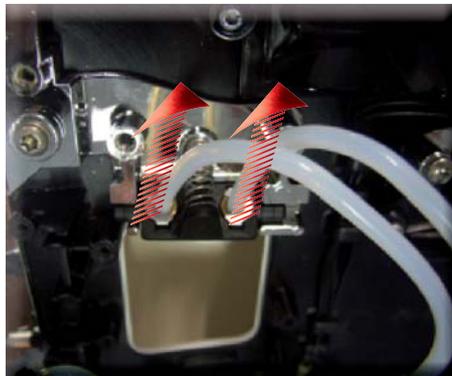
Loosen the screws as illustrated to remove the inner front panel cover.



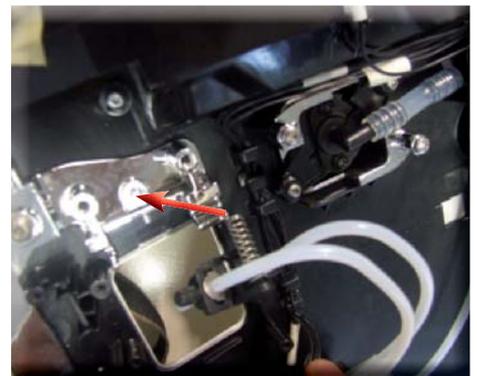
Remove the screws shown and pull the Teflon pipe support cover away from the carafe



Remove the screws shown and pull out the front panel insert

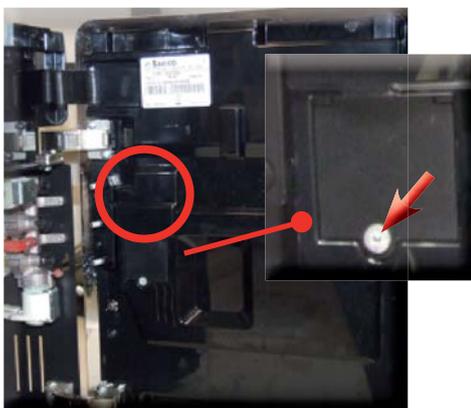


Remove the Teflon pipe support assembly

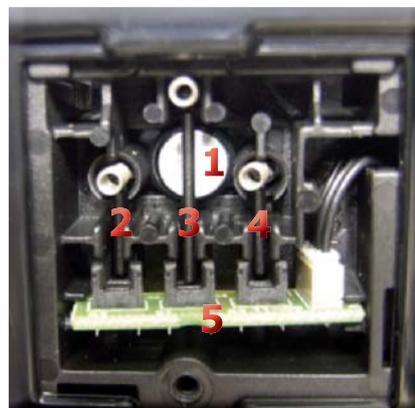


When replacing it, make sure you reposition the spring correctly

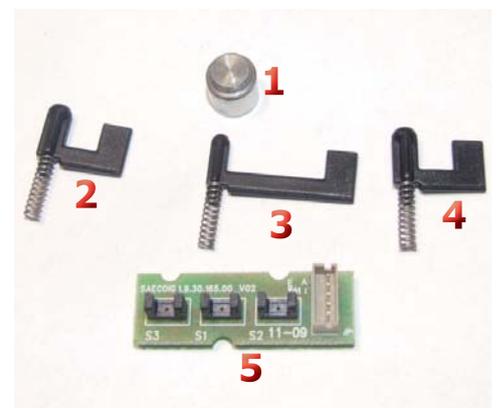
**7.17. General carafe card assembly**



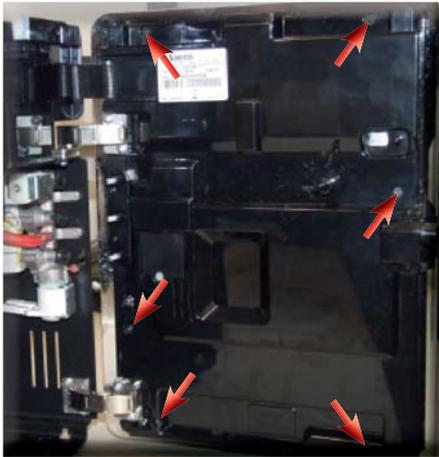
Loosen the screw as shown.



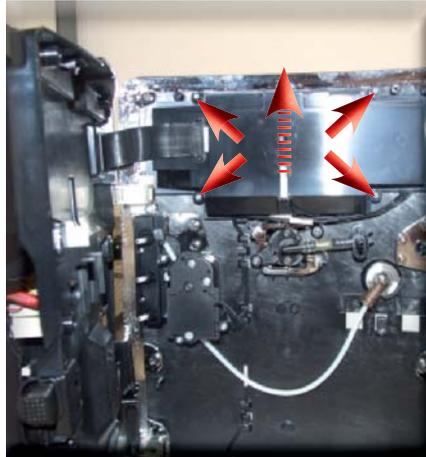
1) Magnet to improve carafe adherence to the door.  
2,3,4) Carafe presence and position sensors.  
5) Carafe card.



### 7.18. CPU and display card



Loosen the screws as illustrated to remove the inner front panel cover.



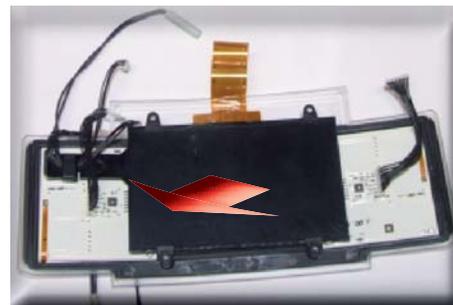
Loosen the screws as illustrated, slide out the door presence reed sensor and remove the CPU card cover.



Slide out the front panel and remove the card cover, making sure you disconnect the flat cable connected to the POWER.

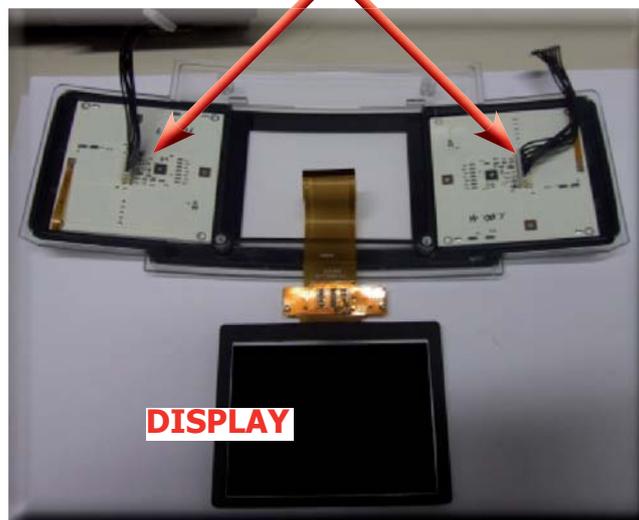


Loosen the screws as illustrated and remove all electrical connections.



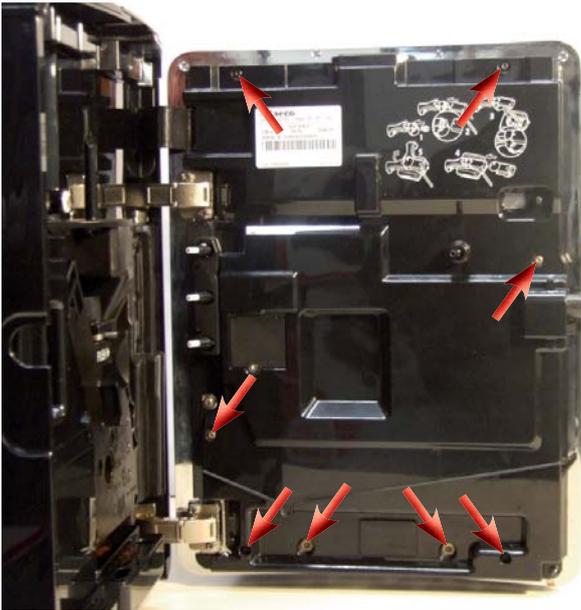
Remove the display support.

**CAPACITIVE  
KEYBOARD**

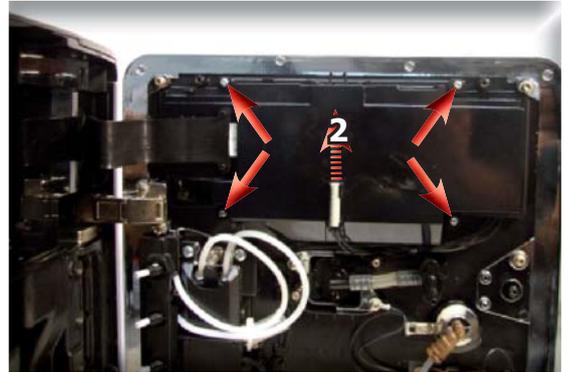


**DISPLAY**

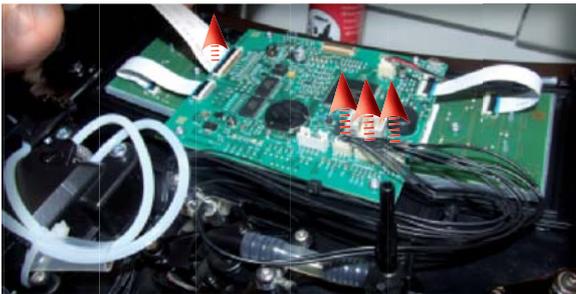
### 7.19 CPU and display card Focus



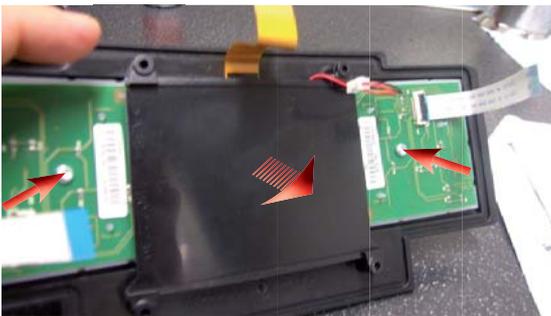
Loosen the screws as shown to remove the inner cover of the front panel



Slide the capacitive sensor out (1) along with the door presence reed sensor (2), loosen the screws highlighted and remove the CPU board cover.



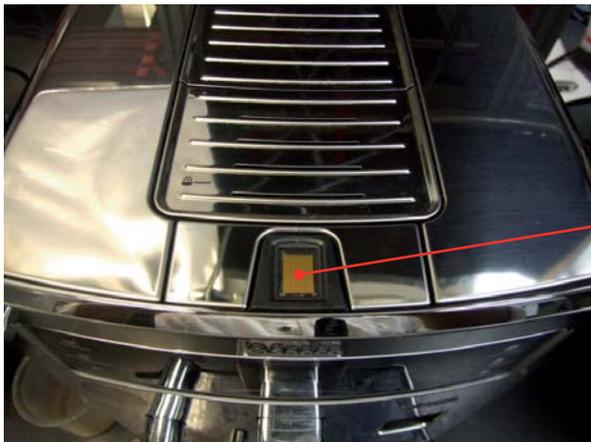
Remove the connections, loosen the screws highlighted and remove the board



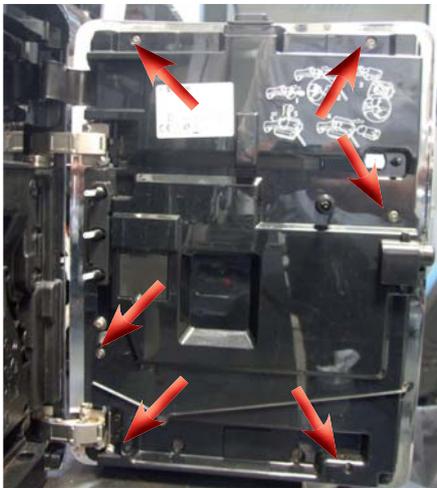
Remove the display support, loosen the screws highlighted and draw out the board, keys and the display.



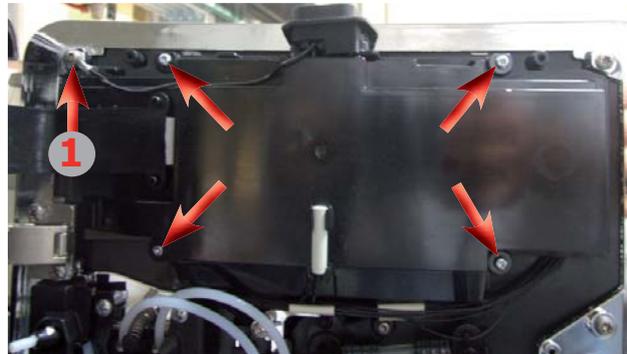
### 7.20. Removing the digital ID



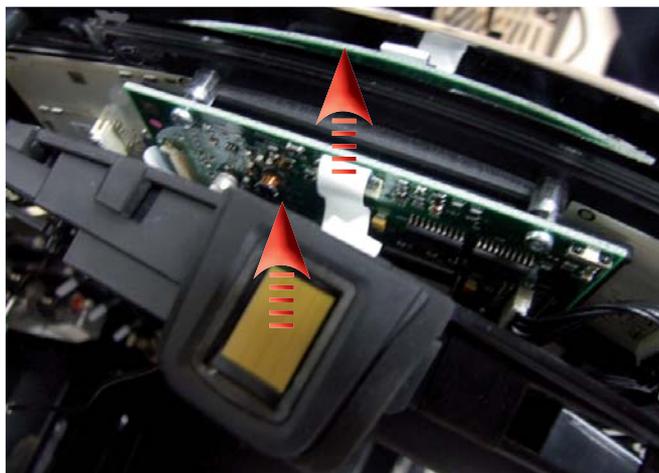
Digital ID (digital fingerprint identification device)



Loosen the screws as illustrated to remove the inner front panel cover

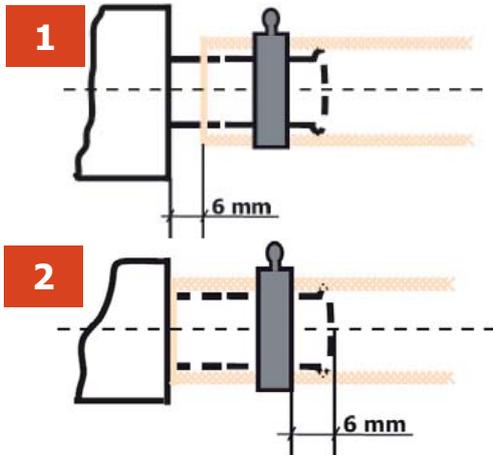


Loosen the screws as illustrated to remove the inner front panel cover.  
Loosen the screw (1) fixing the earthing wire of the digital ID in place



Remove the connection on the board and lift out the digital ID

## 7.21. Fitting and removing Oetiker clamps



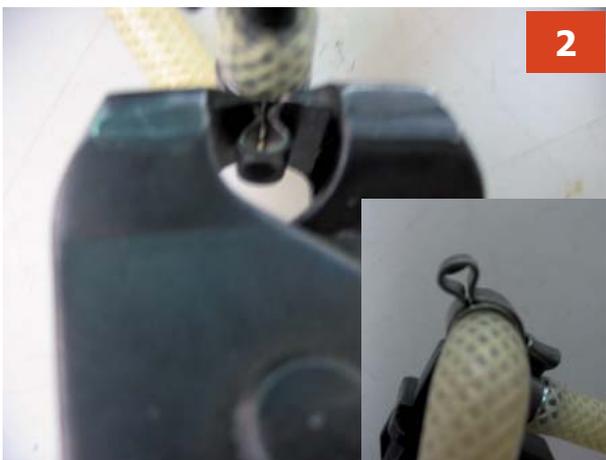
1) Boiler connection.

2) Other connections.



### Replacing the hoses

1) Use a suitable pair of pliers to remove the clamp (as illustrated).



2) Tighten the clamp as illustrated.

# **CHAPTER 8**

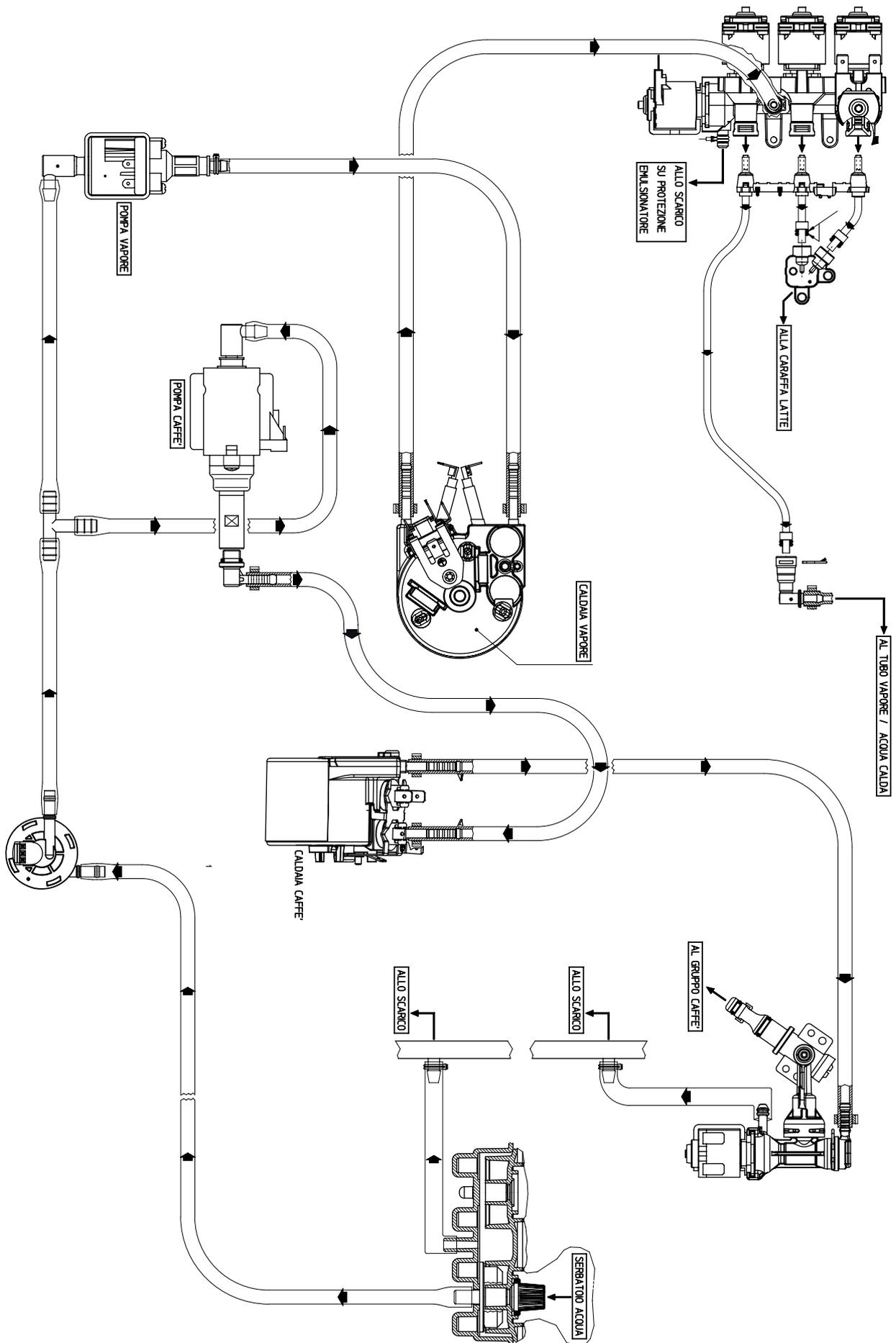
## **NOTES**





# **CHAPTER 9**

## **WATER CIRCUIT DIAGRAM**



# **CHAPTER 10**

# **ELECTRICAL DIAGRAM**

